City of Buellton Water Meter Upgrades are Underway!

Our Water Meter Upgrade Project is currently in progress! We have partnered with Professional Meters (PMI) to upgrade water meters throughout the City. You may have received, or will receive within the next two months, a yellow door hanger (sample below) advising that your meter will be replaced within the following few days. Water meters installed or replaced after 2016 should not need to be replaced.

Water meters are owned and maintained by the City. This meter upgrade program will allow us to read meters more efficiently and accurately and should also provide some "look back" data in the event of a leak. There is <u>no charge</u> to the water customer for this upgrade and the disruption in service is very limited (usually 10 to 40 minutes) while they are changing the meter.



The yellow door hangers are generated to cover all situations. There are a few water meters in backyards or behind a fence/gate, but otherwise the technicians should not need to access your yard. If you have an accessible hose, they may attempt to flush your water line to remove any air or debris. If you are scheduled for a meter change and notice that your hose has been moved, please do not be concerned.

After your water meter has been changed, it is recommended to run water for 1 to 3 minutes from an outside hose or downstairs bathtub to flush any air and debris that may have gotten into the lines. Because the screens on sink faucets may catch debris and get clogged, sink faucets are NOT recommended for flushing water lines.

Should you have any questions or concerns about your upcoming meter change, please contact the phone numbers on the notice.

Water billing after your water meter has been upgraded:

For ONE water bill immediately following the meter change, **you will see both your old meter and the new meter** on the bill. Each meter will have Current and Previous Readings, Usage for that meter, and the sum of usage from both meters will be reflected in the billing cost. **There are no changes to your monthly Sewer or Water Service fees.** The old meter will not be listed on the next water bill.

The current cost of water is \$2.98 per HCF (hundred cubic feet). In the sample bill below, there were a total of 6 units of water consumed at \$2.98 per unit, for a WATER USAGE amount of \$17.88.

