

COUNTY OF SAN DIEGO
BEHAVIORAL HEALTH SERVICES

DATABOOK

FISCAL YEAR 2017-2018



Performance Improvement Team



Analyzing the Past to Shape the Future



FY 2017-18 BHS Databook

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Substance Use Disorder Services, FY 2017-18

Total Unique Episodes

15,594

Total Unique Clients

11,104

Demographics

Age	Unique Episodes	%	Unique Clients	%
Age 12 to 15	567	3.6%	440	4.0%
Age 16 to 17	847	5.4%	610	5.5%
Age 18 to 25	2,506	16.1%	1,795	16.2%
Age 26 to 59	11,184	71.7%	7,901	71.2%
Age 60+	490	3.1%	358	3.2%

Gender	Unique Episodes	%	Unique Clients	%
Female	5,298	34.0%	3,554	32.0%
Male	10,285	66.0%	7,542	67.9%
Other	11	0.1%	8	0.1%

Race/Ethnicity	Unique Episodes	%	Unique Clients	%
White	7,355	47.2%	5,173	46.6%
Hispanic	3,973	25.5%	2,839	25.6%
Black/African-American	1,779	11.4%	1,293	11.6%
Asian/Pacific Islander	496	3.2%	350	3.2%
Native American	250	1.6%	180	1.6%
Other / Mixed	1,515	9.7%	1,105	10.0%
Unknown	226	1.4%	164	1.5%

Language	Unique Episodes	%	Unique Clients	%
English	5,207	98.0%	3,459	97.8%
Spanish	85	1.6%	62	1.8%
American Sign Language	13	0.2%	10	0.3%
Tagalog	4	0.1%	3	0.1%
Vietnamese	2	0.0%	1	0.0%
Amharic	1	0.0%	1	0.0%
Farsi	1	0.0%	1	0.0%
Other Non-English Language	1	0.0%	1	0.0%
Unknown	10,280		7,566	

Mental Health Diagnosis	Unique Episodes	%	Unique Clients	%
Yes	5,773	37.0%	3,879	34.9%
No	9,093	58.3%	6,595	59.4%
Unknown	728	4.7%	630	5.7%

Living Situation	Unique Episodes	%	Unique Clients	%
Dependent Living	5,651	36.2%	4,056	36.5%
Homeless	5,878	37.7%	3,966	35.7%
Independent Living	3,500	22.4%	2,566	23.1%
Unknown	565	3.6%	516	4.6%

Primary Drug of Choice	Unique Episodes	%	Unique Clients	%
Meth	5,817	37.3%	4,057	36.5%
Alcohol	3,835	24.6%	2,726	24.5%
Marijuana	2,743	17.6%	2,052	18.5%
Heroin	2,242	14.4%	1,562	14.1%
Cocaine	482	3.1%	354	3.2%
Other Opioids	341	2.2%	249	2.2%
Other	134	0.9%	104	0.9%

Medi-Cal Beneficiary	Unique Episodes	%	Unique Clients	%
Yes	9,817	63.0%	6,731	60.6%
No	5,121	32.8%	3,797	34.2%
Unknown	656	4.2%	576	5.2%

Employment Status	Unique Episodes	%	Unique Clients	%
Unemployed and Looking for Work	4,959	31.8%	3,518	31.7%
Unemployed Not in the Labor Force	4,565	29.3%	3,267	29.4%
Not in the labor force	3,166	20.3%	2,135	19.2%
Employed Full time (35 hours plus)	1,880	12.1%	1,423	12.8%
Part time (less than 35 hours)	1,024	6.6%	761	6.9%

Veteran Status	Unique Episodes	%	Unique Clients	%
Yes	686	4.4%	558	5.0%
No	14,896	95.5%	10,535	94.9%
Unknown	12	0.1%	11	0.1%

Justice Involvement	Unique Episodes	%	Unique Clients	%
Yes	10,025	64.3%	7,098	63.9%
No	5,565	35.7%	4,003	36.1%
Unknown	4	0.0%	3	0.0%

Substance Use Disorder Services, FY 2017-18

Total Unique Episodes 15,594

Demographics by Age

	12 - 15 Female	12 - 15 Male	16 - 17 Female	16 - 17 Male	16 - 17 Other	18 - 25 Female	18 - 25 Male	18 - 25 Other	26 - 59 Female	26 - 59 Male	26 - 59 Other	60 + Female	60 + Male
Episodes	183	384	253	592	2	840	1,662	4	3,910	7,269	5	112	378
% of Episodes	1.2%	2.5%	1.6%	3.8%	0.0%	5.4%	10.7%	0.0%	25.1%	46.6%	0.0%	0.7%	2.4%

Race/Ethnicity

White	37	86	69	153	0	402	639	1	2,033	3,617	3	88	227
Mexican/Latino/Hispanic	94	193	128	328	2	225	553	1	800	1,613	0	1	35
Black/African American	13	33	15	50	0	64	168	2	418	932	0	19	65
Asian/Pacific Islander	8	18	2	24	0	14	46	0	111	265	0	0	8
Native American	4	10	2	6	0	22	14	0	82	103	0	0	7
Other / Mixed	27	44	37	31	0	108	228	0	391	619	2	4	24
Unknown	0	0	0	0	0	5	14	0	75	120	0	0	12

Race/Ethnicity %

White	20%	22%	27%	26%	0%	48%	38%	25%	52%	50%	60%	79%	60%
Mexican/Latino/Hispanic	51%	50%	51%	55%	100%	27%	33%	25%	20%	22%	0%	1%	9%
Black/African American	7%	9%	6%	8%	0%	8%	10%	50%	11%	13%	0%	17%	17%
Asian/Pacific Islander	4%	5%	1%	4%	0%	2%	3%	0%	3%	4%	0%	0%	2%
Native American	2%	3%	1%	1%	0%	3%	1%	0%	2%	1%	0%	0%	2%
Other / Mixed	15%	11%	15%	5%	0%	13%	14%	0%	10%	9%	40%	4%	6%
Unknown	0%	0%	0%	0%	0%	1%	1%	0%	2%	2%	0%	0%	3%

Primary Drug of Choice

Meth	15	4	44	36	0	357	468	2	1,811	2,945	5	32	98
Alcohol	24	20	34	61	0	120	308	2	1,032	1,984	0	65	185
Marijuana	138	345	160	467	2	122	486	0	252	744	0	5	22
Heroin	2	0	7	0	0	202	260	0	536	1,193	0	4	38
Cocaine	0	2	4	7	0	13	70	0	120	237	0	4	25
Other Opioids	4	10	4	18	0	22	50	0	125	99	0	2	7
Other	0	3	0	3	0	4	20	0	34	67	0	0	3

Primary Drug of Choice %

Meth	8%	1%	17%	6%	0%	43%	28%	50%	46%	41%	100%	29%	26%
Alcohol	13%	5%	13%	10%	0%	14%	19%	50%	26%	27%	0%	58%	49%
Marijuana	75%	90%	63%	79%	100%	15%	29%	0%	6%	10%	0%	4%	6%
Heroin	1%	0%	3%	0%	0%	24%	16%	0%	14%	16%	0%	4%	10%
Cocaine	0%	1%	2%	1%	0%	2%	4%	0%	3%	3%	0%	4%	7%
Other Opioids	2%	3%	2%	3%	0%	3%	3%	0%	3%	1%	0%	2%	2%
Other	0%	1%	0%	1%	0%	0%	1%	0%	1%	1%	0%	0%	1%

Discharges

	Nonresidential Treatment			Residential Treatment			Total
	OP Detox	OP Recovery	OP Day Intensive	Detox	Recovery <=30	Recovery >30	
Total Discharges	0	4,143	1,868	1,805	193	4,531	12,540
	0.0%	33.0%	14.9%	14.4%	1.5%	36.1%	100.0%

Discharge Status

	OP Detox	OP Recovery	OP Day Intensive	Detox	Recovery <=30	Recovery >30	Overall
Completed Treatment	0	1,392	327	353	0	439	2,511
Completed Treatment/Referred	0	223	244	985	118	1,474	3,044
Death	0	3	2	0	0	0	5
Incarceration	0	67	35	0	2	33	137
Satisfactory Progress/Admin	0	433	154	36	4	313	940
Satisfactory Progress/Std	0	251	128	65	32	671	1,147
Unsatisfactory Progress/Admin	0	1,314	787	126	6	686	2,919
Unsatisfactory Progress/Std	0	458	191	240	30	915	1,834
No Treatment Received	0	2	0	0	1	0	3

Discharges by Age

	OP Detox	OP Recovery	OP Day Intensive	Detox	Recovery <=30	Recovery >30	Overall
Age 12 to 15	0	301	60	10	73	0	444
Age 16 to 17	0	421	167	40	105	1	734
Age 18 to 25	0	641	281	203	15	876	2,016
Age 26 to 59	0	2,657	1,307	1,462	0	3,519	8,945
Age 60+	0	123	53	90	0	135	401

Average Length of Stay

Days	OP Detox	OP Recovery	OP Day Intensive	Detox	Recovery <=30	Recovery >30	Overall
	N/A	102	66	12	22	92	79

Demographics

Age	Unique Episodes	%	Unique Clients	%
Age 12 to 15	0	0.0%	0	0.0%
Age 16 to 17	1	0.1%	1	0.1%
Age 18 to 25	462	20.6%	306	18.7%
Age 26 to 59	1,843	76.8%	1,293	78.9%
Age 60+	54	2.6%	38	2.3%

Gender	Unique Episodes	%	Unique Clients	%
Female	2,357	99.9%	1,635	99.8%
Male	0	0.0%	0	0.0%
Other	3	0.1%	3	0.2%

Race/Ethnicity	Unique Episodes	%	Unique Clients	%
White	1,189	52.2%	832	50.8%
Hispanic	598	23.0%	402	24.5%
Black/African-American	228	9.1%	158	9.6%
Asian/Pacific Islander	53	2.8%	42	2.6%
Native American	58	2.7%	35	2.1%
Other / Mixed	202	9.9%	145	8.9%
Unknown	32	0.4%	24	1.5%

Language	Unique Episodes	%	Unique Clients	%
English	1,201	98.0%	795	97.9%
Spanish	24	2.0%	17	2.1%
American Sign Language	0	0.0%	0	0.0%
Tagalog	0	0.0%	0	0.0%
Vietnamese	0	0.0%	0	0.0%
Amharic	0	0.0%	0	0.0%
Farsi	0	0.0%	0	0.0%
Other Non-English Language	0	0.0%	0	0.0%
Unknown	1,135		826	

Mental Health Diagnosis	Unique Episodes	%	Unique Clients	%
Yes	1,310	55.7%	900	54.9%
No	1,040	44.1%	729	44.5%
Unknown	10	0.2%	9	0.5%

Living Situation	Unique Episodes	%	Unique Clients	%
Dependent Living	624	25.2%	441	26.9%
Homeless	1,063	44.8%	731	44.6%
Independent Living	673	30.0%	466	28.4%
Unknown	0	0.0%	0	0.0%

Primary Drug of Choice	Unique Episodes	%	Unique Clients	%
Meth	1,112	44.6%	757	46.2%
Alcohol	520	25.2%	378	23.1%
Marijuana	190	8.9%	139	8.5%
Heroin	401	14.9%	269	16.4%
Cocaine	56	2.0%	39	2.4%
Other Opioids	69	3.8%	45	2.7%
Other	12	0.6%	11	0.7%

Medi-Cal Beneficiary	Unique Episodes	%	Unique Clients	%
Yes	1,913	80.4%	1,313	80.2%
No	447	19.6%	325	19.8%
Unknown	0	0.0%	0	0.0%

Employment Status	Unique Episodes	%	Unique Clients	%
Unemployed and Looking for Work	305	12.3%	210	12.8%
Unemployed Not in the Labor Force	524	22.5%	366	22.3%
Not in the labor force	1,247	52.3%	853	52.1%
Employed Full time (35 hours plus)	104	4.4%	78	4.8%
Part time (less than 35 hours)	180	8.5%	131	8.0%

Veteran Status	Unique Episodes	%	Unique Clients	%
Yes	21	1.0%	18	1.1%
No	2,339	99.0%	1,620	98.9%
Unknown	0	0.0%	0	0.0%

Justice Involvement	Unique Episodes	%	Unique Clients	%
Yes	1,186	47.8%	817	49.9%
No	1,174	52.2%	821	50.1%
Unknown	0	0.0%	0	0.0%

Demographics by Age

	16 - 17 Female	%	18 - 25 Female	%	18 - 25 Other	%	26 - 59 Female	%	26 - 59 Other	%	60 + Female	%
Episodes	1	0.0%	460	19.5%	2	0.1%	1,842	78.1%	1	0.0%	54	2.3%

Race/Ethnicity

White	1	100.0%	214	46.5%	1	50.0%	929	50.4%	0	0.0%	44	81.5%
Mexican/Latino/Hispanic	0	0.0%	133	28.9%	1	50.0%	464	25.2%	0	0.0%	0	0.0%
Black/African American	0	0.0%	41	8.9%	0	0.0%	178	9.7%	1	100.0%	8	14.8%
Asian/Pacific Islander	0	0.0%	9	2.0%	0	0.0%	44	2.4%	0	0.0%	0	0.0%
Native American	0	0.0%	12	2.6%	0	0.0%	46	2.5%	0	0.0%	0	0.0%
Other / Mixed	0	0.0%	48	10.4%	0	0.0%	152	8.3%	0	0.0%	2	3.7%
Unknown	0	0.0%	3	0.7%	0	0.0%	29	1.6%	0	0.0%	0	0.0%

Primary Drug of Choice

Meth	1	100.0%	219	47.6%	1	50.0%	874	47.4%	0	0.0%	17	31.5%
Alcohol	0	0.0%	56	12.2%	1	50.0%	439	23.8%	0	0.0%	24	44.4%
Marijuana	0	0.0%	58	12.6%	0	0.0%	127	6.9%	1	100.0%	4	7.4%
Heroin	0	0.0%	114	24.8%	0	0.0%	283	15.4%	0	0.0%	4	7.4%
Cocaine	0	0.0%	6	1.3%	0	0.0%	46	2.5%	0	0.0%	4	7.4%
Other Opioids	0	0.0%	7	1.5%	0	0.0%	61	3.3%	0	0.0%	1	1.9%
Other	0	0.0%	0	0.0%	0	0.0%	12	0.7%	0	0.0%	0	0.0%

Discharges

	Nonresidential Treatment						Residential Treatment						Total	
	OP Detox		OP Recovery		OP Day Intensive		Detox		Recovery <=30		Recovery >30			
Total Discharges	0	0.0%	276	14.1%	463	23.6%	64	3.3%	1	0.1%	1,159	59.0%	1,963	100.0%

Discharge Status	OP Detox		OP Recovery		OP Day Intensive		Detox		Recovery <=30		Recovery >30		Overall	
	Completed Treatment	0	0.0%	145	52.5%	40	8.6%	1	1.6%	0	0.0%	36	3.1%	222
Completed Treatment/Referred	0	0.0%	11	4.0%	91	19.7%	48	75.0%	0	0.0%	385	33.2%	535	27.3%
Death	0	0.0%	0	0.0%	1	0.2%	0	0.0%	0	0.0%	0	0.0%	1	0.1%
Incarceration	0	0.0%	7	2.5%	3	0.6%	0	0.0%	0	0.0%	9	0.8%	19	1.0%
Satisfactory Progress/Admin	0	0.0%	18	6.5%	16	3.5%	3	4.7%	1	100.0%	145	12.5%	183	9.3%
Satisfactory Progress/Std	0	0.0%	5	1.8%	33	7.1%	0	0.0%	0	0.0%	38	3.3%	76	3.9%
Unsatisfactory Progress/Admin	0	0.0%	81	29.3%	208	44.9%	12	18.8%	0	0.0%	463	39.9%	764	38.9%
Unsatisfactory Progress/Std	0	0.0%	9	3.3%	71	15.3%	0	0.0%	0	0.0%	83	7.2%	163	8.3%
No Treatment Received	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%

Discharges by Age

	OP Detox		OP Recovery		OP Day Intensive		Detox		Recovery <=30		Recovery >30		Overall	
Age 12 to 15	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Age 16 to 17	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Age 18 to 25	0	0.0%	28	10.1%	96	20.7%	10	15.6%	1	100.0%	254	21.9%	389	19.8%
Age 26 to 59	0	0.0%	240	87.0%	360	77.8%	54	84.4%	0	0.0%	875	75.5%	1,529	77.9%
Age 60+	0	0.0%	8	2.9%	7	1.5%	0	0.0%	0	0.0%	30	2.6%	45	2.3%

Average Length of Stay

Days	OP Detox		OP Recovery		OP Day Intensive		Detox		Recovery <=30		Recovery >30		Overall	
			102		76		13		63		78		79	

Clients with Children

Age	Unique Clients	%
Age 12 to 15	0	0.0%
Age 16 to 17	0	0.0%
Age 18 to 25	187	24.9%
Age 26 to 59	564	75.1%
Age 60+	0	0.0%

Gender	Unique Clients	%
Female	750	99.9%
Male	0	0.0%
Other	1	0.1%

Race/Ethnicity	Unique Clients	%
White	338	45.0%
Hispanic	220	29.3%
Black/African-American	74	9.9%
Asian/Pacific Islander	14	1.9%
Native American	20	2.7%
Other / Mixed	77	10.3%
Unknown	8	1.1%

Primary Drug of Choice	Unique Clients	%
Meth	381	50.7%
Alcohol	134	17.8%
Marijuana	79	10.5%
Heroin	119	15.8%
Cocaine	11	1.5%
Other Opioids	22	2.9%
Other	5	0.7%

Living Situation	Unique Clients	%
Dependent Living	192	25.6%
Homeless	327	43.5%
Independent Living	232	30.9%
Unknown	0	0.0%

Age	Unique Clients	%
Age 12 to 15	0	0.0%
Age 16 to 17	0	0.0%
Age 18 to 25	202	17.8%
Age 26 to 59	930	82.2%
Age 60+	0	0.0%

Gender	Unique Clients	%
Female	1,131	99.9%
Male	0	0.0%
Other	1	0.1%

Race/Ethnicity	Unique Clients	%
White	533	47.1%
Hispanic	317	28.0%
Black/African-American	99	8.7%
Asian/Pacific Islander	23	2.0%
Native American	31	2.7%
Other / Mixed	112	9.9%
Unknown	17	1.5%

Primary Drug of Choice	Unique Clients	%
Meth	571	50.4%
Alcohol	223	19.7%
Marijuana	104	9.2%
Heroin	175	15.5%
Cocaine	19	1.7%
Other Opioids	35	3.1%
Other	5	0.4%

Living Situation	Unique Clients	%
Dependent Living	291	25.7%
Homeless	506	44.7%
Independent Living	335	29.6%
Unknown	0	0.0%

Demographics

	Unique Clients	%
Age		
Age 18 to 25	1,638	19.2%
Age 26 to 35	2,672	31.3%
Age 36 to 45	1,217	14.3%
Age 46 to 55	795	9.3%
Age 55+	529	6.2%
Unknown	1688	19.8%

Employment Status		
Employed Full time (30 hours plus)	3,263	38.2%
Part Time (less than 30 hours)	2,986	35.0%
Unemployed Looking for Work	1,502	17.6%
Not in Labor Force	684	8.0%
Unknown	104	1.2%

Other Drugs		
No	7,917	92.7%
Yes	540	6.3%
Unknown	82	1.0%

Conviction		
First Conviction	6,330	74.1%
Multiple Convictions	2,209	25.9%

	Unique Clients	%
Gender		
Female	6,241	73.1%
Male	2,181	25.5%
Unknown	117	1.4%

Source of Income		
Wages and Salaries	5,921	69.3%
No income	954	11.2%
Disability Payments	273	3.2%
Unemployment	259	3.0%
Public Assistance (CalWORKs/GR)	190	2.2%
Retirement/Pension	169	2.0%
Other	666	7.8%
Unknown	107	1.3%

Military		
Active Military	216	2.5%
Reserves	46	0.5%
Veteran Combat	225	2.6%
Veteran Non-Combat	359	4.2%
Non-Military	7,693	90.1%

SUD DATA PROFILE

Unique Episodes: Total active episodes during FY 2017-18.

Unique Clients: Total clients with an active episode during FY 2017-18

Age: Client's age as of 1/1/2018

Gender: Client's gender as entered into SanWITS

Primary Race/Ethnicity: Clients response to race ethnicity in SanWITS

Living Situation: Clients response to living situation in SanWITS

Primary Drug of Choice: Client's primary drug of choice as entered into SanWITS

Perinatal: Is defined as any Perinatal "funded" program. Clients rendering services in perinatal programs may or may not be receiving perinatal type services.

Child & Adolescent Mental Health Services, FY 2017-18

Clients Receiving County-funded Mental Health Services Unique clients
15,430

Age	Unique clients	%
Age 0 to 5	1,825	12%
Age 6 to 11	5,039	33%
Age 12 to 15	4,878	32%
Age 16 to 17	2,872	19%
Age 18+	816	5%

Note: Some programs continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	6,964	45%
Male	8,454	55%
Other/Unknown	12	<1%

Race/Ethnicity	Unique clients	%
White	3,105	20%
Hispanic	9,307	60%
African-American	1,444	9%
Asian/Pacific Islander	473	3%
Native American	75	<1%
Other	422	3%
Unknown/Not Reported	604	4%

Primary Diagnosis	Unique clients	%
ADHD	1,689	12%
Oppositional/Conduct	1,609	11%
Depressive disorders	4,732	33%
Bipolar disorders	425	3%
Anxiety disorders	2,036	14%
Stressor and Adjustment disorders	3,209	22%
Adjustment disorders*	2,119	
PTSD/Other acute stress reaction*	1,090	
Schizophrenic disorders	145	1%
Other/Excluded	550	4%
Invalid/Missing	1,035	

*In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

Substance Use	Unique clients	%
Dual Diagnosis	643	4%
No Dual Diagnosis	14,787	96%

Living Arrangement	Unique clients	%
House or Apartment	12,258	79%
Correctional Facility	1,066	7%
Foster Home	836	5%
Group Home	258	2%
Residential Treatment Center	60	<1%
Children's Shelter	130	1%
Homeless	221	1%
Other	144	1%
Unknown	457	3%

Insurance Status	Unique clients	%
Medi-Cal Only	14,057	91%
Any Private Insurance	356	2%
Other	400	3%
Uninsured/Unknown	617	4%

Primary Language	Unique clients	%
English	12,783	83%
Spanish	2,002	13%
Arabic	62	<1%
Vietnamese	16	<1%
Tagalog	6	<1%
Farsi	14	<1%
Other/Unknown	547	4%

Child & Adolescent Mental Health Services, FY 2017-18

County Mental Health Services Provided (visit level)

				Mean (& Median) Visits*
Outpatient Services	Total Visits*	Total Clients	Percent Users	Among Users
Outpatient	176,138	12,107	78%	14.6 (11)
Outpatient - Fee for Service	17,229	2,235	14%	7.7 (4)
Outpatient - Residential	11,653	362	2%	32.2 (13)
Juvenile Forensic Services	17,464	1,287	8%	13.6 (9)
Wraparound	20,354	578	4%	35.2 (28)
Therapeutic Behavioral Services (TBS)	17,230	808	5%	21.3 (21)

				Mean (& Median) Dayst
Day Services	Total Days	Total Clients	Percent Users	Among Users
Day Treatment - Community	15,499	255	2%	60.8 (37)
Day Treatment - Residential	20,757	185	1%	112.2 (100)
Day Treatment - Closed Treatment Facility	614	2	<1%	307 (307)
Psych Health Facility	n/a	0	n/a	n/a

				Mean (& Median) Admissions
Inpatient Admissions	Total Days	Total Clients	Percent Users	Among Users
Inpatient - CAPS	3,632	300	2%	1.3 (1)
Inpatient - FFS	2,837	377	2%	1.2 (1)

				Mean (& Median) Visits*
Emergency/Crisis Services	Total Visits	Total Clients	Percent Users	Among Users
Crisis Stabilization	2,988	1,084	7%	2.8 (2)
Urgent Outpatient	1,358	485	3%	2.8 (2)

*A "visit" represents a day in which any service was provided; visits are grouped by program modality.

†A "day" represents a day in which any service was provided; days are grouped by program modality.

Child & Adolescent Mental Health Services, FY 2017-18

Client Demographics by Service Type	OP	OP-FFS	OP-R	JFS	WRAP	TBS	DT-C	DT-R	DT-CTF	PHF	IP	IP-FFS	CS	UO	
Unique Clients Receiving Services	12,107	2,235	362	1,287	578	808	255	185	2	0	300	377	1,084	485	
(Unique Clients by) Age															
0 to 5	1,738	105	2	1	5	78	0	0	0	0	1	1	7	6	
6 to 11	4,357	775	67	3	118	401	0	0	0	0	32	38	167	126	
12 to 15	3,760	836	154	349	233	242	101	69	1	0	148	176	576	218	
16 to 17	1,750	477	119	708	194	77	140	84	0	0	113	148	323	129	
18+	502	42	20	226	28	10	14	32	1	0	6	14	11	6	
Gender															
Female	5,570	1,101	260	290	283	331	71	100	2	0	175	235	654	262	
Male	6,528	1,134	102	996	295	476	184	84	0	0	124	142	428	223	
Other/Unknown	9	0	0	1	0	1	0	1	0	0	1	0	2	0	
Race/Ethnicity															
White	2,341	624	107	231	159	195	42	37	1	0	69	94	250	111	
Hispanic	7,772	861	161	744	302	488	138	86	1	0	170	188	624	322	
African-American	1,047	194	83	240	82	78	64	54	0	0	32	42	120	25	
Asian/Pacific Islander	385	61	7	34	14	14	7	4	0	0	13	12	45	17	
Native American	63	9	2	3	3	3	0	2	0	0	1	1	8	1	
Other	353	47	2	25	8	19	4	2	0	0	10	16	24	5	
Unknown/Not Reported	146	439	0	10	10	11	0	0	0	0	5	24	13	4	
Primary Diagnosis															
ADHD	1,263	371	26	101	52	134	41	18	0	0	4	9	26	32	
Oppositional/Conduct	1,281	139	37	238	85	127	47	27	0	0	12	16	41	15	
Depressive disorders	3,887	629	140	248	223	271	81	73	2	0	165	226	619	252	
Bipolar disorders	269	92	23	65	31	29	21	5	0	0	21	23	48	7	
Anxiety disorders	1,671	295	14	97	45	70	19	22	0	0	12	11	60	63	
Stressor and Adjustment disorders	2,356	538	102	349	103	122	30	32	0	0	31	49	206	95	
Adjustment disorders*	1,460	386	44	242	30	74	9	6	0	0	12	12	140	73	
PTSD/Other acute stress reaction*	896	152	58	107	73	48	21	26	0	0	19	37	66	22	
Schizophrenic disorders	81	38	7	14	18	25	9	4	0	0	37	21	56	13	
Other/Excluded	411	83	11	89	18	24	5	4	0	0	6	11	13	6	
Invalid/Missing	888	50	2	86	3	6	2	0	0	0	12	11	15	2	
Dual Diagnosis	367	36	21	318	62	11	63	51	0	0	16	25	52	15	
No Dual Diagnosis	11,740	2,199	341	969	516	797	192	134	2	0	284	352	1,032	470	

KEY - OP: Outpatient | OP-FFS: Outpatient Fee-for-Service | OP-R: Outpatient in Residential Facility | JFS: Juvenile Forensic Services | WRAP: Wraparound | TBS: Therapeutic Behavioral Services
 DT-C: Day Treatment-Community | DT-R: Day Treatment-Residential | DT-CTF: Day Treatment-Closed Treatment Facility | PHF: Psych Health Facility | IP: Inpatient | IP-FFS: Inpatient Fee-for-Service
 CS: Crisis Stabilization | UO: Urgent Outpatient

*In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

Child & Adolescent Mental Health Services, FY 2017-18

Client Demographics by Service Type	OP	OP-FFS	OP-R	JFS	WRAP	TBS	DT-C	DT-R	DT-CTF	PHF	IP	IP-FFS	CS	UO
Unique Clients Receiving Services	12,107	2,235	362	1,287	578	808	255	185	2	0	300	377	1,084	485
% of Clients	78%	14%	2%	8%	4%	5%	2%	1%	0%	0%	2%	2%	7%	3%
(Percent Clients by) Age														
0 to 5	14%	5%	1%	0%	1%	10%	0%	0%	0%	0%	0%	0%	1%	1%
6 to 11	36%	35%	19%	0%	20%	50%	0%	0%	0%	0%	11%	10%	15%	26%
12 to 15	31%	37%	43%	27%	40%	30%	40%	37%	50%	0%	49%	47%	53%	45%
16 to 17	14%	21%	33%	55%	34%	10%	55%	45%	0%	0%	38%	39%	30%	27%
18+	4%	2%	6%	18%	5%	1%	5%	17%	50%	0%	2%	4%	1%	1%
Gender														
Female	46%	49%	72%	23%	49%	41%	28%	54%	100%	0%	58%	62%	60%	54%
Male	54%	51%	28%	77%	51%	59%	72%	45%	0%	0%	41%	38%	39%	46%
Other/Unknown	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%
Race/Ethnicity														
White	19%	28%	30%	18%	28%	24%	16%	20%	50%	0%	23%	25%	23%	23%
Hispanic	64%	39%	44%	58%	52%	60%	54%	46%	50%	0%	57%	50%	58%	66%
African-American	9%	9%	23%	19%	14%	10%	25%	29%	0%	0%	11%	11%	11%	5%
Asian/Pacific Islander	3%	3%	2%	3%	2%	2%	3%	2%	0%	0%	4%	3%	4%	4%
Native American	1%	0%	1%	0%	1%	0%	0%	1%	0%	0%	0%	0%	1%	0%
Other	3%	2%	1%	2%	1%	2%	2%	1%	0%	0%	3%	4%	2%	1%
Unknown/Not Reported	1%	20%	0%	1%	2%	1%	0%	0%	0%	0%	2%	6%	1%	1%
Primary Diagnosis														
ADHD	11%	17%	7%	8%	9%	17%	16%	10%	0%	0%	1%	2%	2%	7%
Oppositional/Conduct	11%	6%	10%	20%	15%	16%	19%	15%	0%	0%	4%	4%	4%	3%
Depressive disorders	35%	29%	39%	21%	39%	34%	32%	39%	100%	0%	57%	62%	58%	52%
Bipolar disorders	2%	4%	6%	5%	5%	4%	8%	3%	0%	0%	7%	6%	4%	1%
Anxiety disorders	15%	14%	4%	8%	8%	9%	8%	12%	0%	0%	4%	3%	6%	13%
Stressor and Adjustment disorders	21%	25%	28%	29%	18%	15%	12%	17%	0%	0%	11%	13%	19%	20%
<i>Adjustment disorders*</i>														
<i>PTSD/Other acute stress reaction*</i>														
Schizophrenic disorders	1%	2%	2%	1%	3%	3%	4%	2%	0%	0%	13%	6%	5%	3%
Other/Excluded	4%	4%	3%	7%	3%	3%	2%	2%	0%	0%	2%	3%	1%	1%
Invalid/Missing†														
Dual Diagnosis	3%	2%	6%	25%	11%	1%	25%	28%	0%	0%	5%	7%	5%	3%
No Dual Diagnosis	97%	98%	94%	75%	89%	99%	75%	72%	100%	0%	95%	93%	95%	97%

KEY - OP: Outpatient | OP-FFS: Outpatient Fee-for-Service | OP-R: Outpatient in Residential Facility | JFS: Juvenile Forensic Services | WRAP: Wraparound | TBS: Therapeutic Behavioral Services
 DT-C: Day Treatment-Community | DT-R: Day Treatment-Residential | DT-CTF: Day Treatment-Closed Treatment Facility | PHF: Psych Health Facility | IP: Inpatient | IP-FFS: Inpatient Fee-for-Service | CS: Crisis Stabilization | UO: Urgent Outpatient

* In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.
 † Invalid/Missing diagnoses are excluded from total percentages.

Child & Adolescent Mental Health Services, FY 2017-18

**Clients Receiving
Outpatient Services*** Unique clients
14,803

Age	Unique clients	%
Age 0 to 5	1,820	12%
Age 6 to 11	4,957	33%
Age 12 to 15	4,617	31%
Age 16 to 17	2,647	18%
Age 18+	762	5%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	6,653	45%
Male	8,140	55%
Other/Unknown	10	<1%

Race/Ethnicity	Unique clients	%
White	2,970	20%
Hispanic	8,962	61%
Black/African-American	1,360	9%
Asian/Pacific Islander	449	3%
Native American	71	<1%
Other	404	3%
Unknown/Not Reported	587	4%

Primary Diagnosis	Unique clients	%
ADHD	1,650	12%
Oppositional/Conduct	1,566	11%
Depressive disorders	4,481	32%
Bipolar disorders	402	3%
Anxiety disorders	1,984	14%
Stressor and Adjustment disorders	3,059	22%
Adjustment disorders †	1,989	
PTSD/Other acute stress reaction †	1,070	
Schizophrenic disorders	115	1%
Other/Excluded	538	4%
Invalid/Missing	1,008	

Substance Use	Unique clients	%
Dual Diagnosis	597	4%
No Dual Diagnosis	14,206	96%

Living Arrangement	Unique clients	%
House or Apartment	11,747	79%
Correctional Facility	1,058	7%
Foster Home	829	6%
Group Home	188	1%
Residential Treatment Center	54	0%
Children's Shelter	127	1%
Homeless	217	1%
Other	132	1%
Unknown	451	3%

Insurance Status	Unique clients	%
Medi-Cal Only	13,544	91%
Any Private Insurance	336	2%
Other	382	3%
Uninsured/Unknown	541	4%

Primary Language	Unique clients	%
English	12,214	83%
Spanish	1,952	13%
Arabic	62	<1%
Vietnamese	15	<1%
Tagalog	6	<1%
Farsi	14	<1%
Other/Unknown	540	4%

*Outpatient Services include: all Outpatient programs (including Outpatient Fee-for-Service programs), Wraparound programs, Juvenile Forensic Service programs, and Therapeutic Behavioral Services programs.

†In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

Child & Adolescent Mental Health Services, FY 2017-18

Clients Receiving Day Services* Unique clients
436

Age	Unique clients	%
Age 0 to 5	0	0%
Age 6 to 11	0	0%
Age 12 to 15	169	39%
Age 16 to 17	220	50%
Age 18+	47	11%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	172	39%
Male	263	60%
Other/Unknown	1	<1%

Race/Ethnicity	Unique clients	%
White	78	18%
Hispanic	222	51%
Black/African-American	117	27%
Asian/Pacific Islander	11	3%
Native American	2	<1%
Other	6	1%
Unknown/Not Reported	0	0%

Primary Diagnosis	Unique clients	%
ADHD	58	13%
Oppositional/Conduct	73	17%
Depressive disorders	155	36%
Bipolar disorders	25	6%
Anxiety disorders	41	9%
Stressor and Adjustment disorders	60	14%
Adjustment disorders †	14	
PTSD/Other acute stress reaction †	46	
Schizophrenic disorders	13	3%
Other/Excluded	9	2%
Invalid/Missing	2	

Substance Use	Unique clients	%
Dual Diagnosis	113	26%
No Dual Diagnosis	323	74%

Living Arrangement	Unique clients	%
House or Apartment	163	37%
Correctional Facility	112	26%
Foster Home	3	1%
Group Home	120	28%
Residential Treatment Center	16	4%
Children's Shelter	6	1%
Homeless	4	1%
Other	10	2%
Unknown	2	<1%

Insurance Status	Unique clients	%
Medi-Cal Only	378	87%
Any Private Insurance	30	7%
Other	16	4%
Uninsured/Unknown	12	3%

Primary Language	Unique clients	%
English	416	95%
Spanish	18	4%
Arabic	0	0%
Vietnamese	0	0%
Tagalog	0	0%
Farsi	0	0%
Other/Unknown	2	<1%

*Day Services include: Day Treatment programs (Community, Residential, Closed Treatment Facility).

† In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

Child & Adolescent Mental Health Services, FY 2017-18

Clients Receiving Inpatient Services* Unique clients 622

Age	Unique clients	%
Age 0 to 5	2	<1%
Age 6 to 11	63	10%
Age 12 to 15	299	48%
Age 16 to 17	239	38%
Age 18+	19	3%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	373	60%
Male	248	40%
Other/Unknown	1	<1%

Race/Ethnicity	Unique clients	%
White	152	24%
Hispanic	328	53%
Black/African-American	64	10%
Asian/Pacific Islander	23	4%
Native American	2	0%
Other	25	4%
Unknown/Not Reported	28	5%

Primary Diagnosis	Unique clients	%
ADHD	12	2%
Oppositional/Conduct	27	5%
Depressive disorders	360	60%
Bipolar disorders	38	6%
Anxiety disorders	22	4%
Stressor and Adjustment disorders	76	13%
Adjustment disorders †	24	
PTSD/Other acute stress reaction †	52	
Schizophrenic disorders	49	8%
Other/Excluded	15	3%
Invalid/Missing	23	

*Inpatient Services include: Inpatient Contracted programs and Inpatient Fee-for-Service programs.

† In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

Substance Use	Unique clients	%
Dual Diagnosis	41	7%
No Dual Diagnosis	581	93%

Living Arrangement	Unique clients	%
House or Apartment	504	81%
Correctional Facility	23	4%
Foster Home	11	2%
Group Home	23	4%
Residential Treatment Center	16	3%
Children's Shelter	10	2%
Homeless	11	2%
Other	11	2%
Unknown	13	2%

Insurance Status	Unique clients	%
Medi-Cal Only	563	91%
Any Private Insurance	22	4%
Other	22	4%
Uninsured/Unknown	15	2%

Primary Language	Unique clients	%
English	566	91%
Spanish	37	6%
Arabic	2	<1%
Vietnamese	2	<1%
Tagalog	1	<1%
Farsi	0	0%
Other/Unknown	14	2%

Child & Adolescent Mental Health Services, FY 2017-18

**Clients Receiving
Emergency/Crisis Services*** Unique clients
1,447

Age	Unique clients	%
Age 0 to 5	13	1%
Age 6 to 11	268	19%
Age 12 to 15	731	51%
Age 16 to 17	418	29%
Age 18+	17	1%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	846	58%
Male	599	41%
Other/Unknown	2	<1%

Race/Ethnicity	Unique clients	%
White	335	23%
Hispanic	866	60%
Black/African-American	136	9%
Asian/Pacific Islander	57	4%
Native American	9	1%
Other	28	2%
Unknown/Not Reported	16	1%

Primary Diagnosis	Unique clients	%
ADHD	54	4%
Oppositional/Conduct	53	4%
Depressive disorders	785	55%
Bipolar disorders	54	4%
Anxiety disorders	118	8%
Stressor and Adjustment disorders	283	20%
Adjustment disorders †	203	
PTSD/Other acute stress reaction †	80	
Schizophrenic disorders	65	5%
Other/Excluded	19	1%
Invalid/Missing	16	

*Emergency/Crisis Services include: Crisis Stabilization and Urgent Outpatient services.

† In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

Substance Use	Unique clients	%
Dual Diagnosis	63	4%
No Dual Diagnosis	1,384	96%

Living Arrangement	Unique clients	%
House or Apartment	1,274	88%
Correctional Facility	43	3%
Foster Home	26	2%
Group Home	38	3%
Residential Treatment Center	17	1%
Children's Shelter	11	1%
Homeless	17	1%
Other	13	1%
Unknown	8	1%

Insurance Status	Unique clients	%
Medi-Cal Only	1,281	89%
Any Private Insurance	38	3%
Other	42	3%
Uninsured/Unknown	86	6%

Primary Language	Unique clients	%
English	1,326	92%
Spanish	107	7%
Arabic	1	<1%
Vietnamese	3	<1%
Tagalog	1	<1%
Farsi	0	0%
Other/Unknown	9	1%

Adult and Older Adult (AOA) Behavioral Health Services Fiscal Year 2017-18

Unique Clients
43,721

Clients Receiving Services

Age	Unique Clients	%
Age <18-25	7,923	18%
Age 26-59	29,643	68%
Age 60+	6,155	14%

Gender	Unique Clients	%
Females	19,571	45%
Males	24,080	55%
Other/Unknown	70	<1%

Preferred Language	Unique Clients	%
English	34,489	79%
Spanish	2,629	6%
Tagalog	113	<1%
Vietnamese	371	1%
Other Asian	283	1%
Arabic	721	2%
Farsi	125	<1%
Other Middle Eastern	6	<1%
Other/Unknown	4,984	11%

Race/Ethnicity	Unique Clients	%
White	18,175	42%
Hispanic	10,864	25%
African American	5,301	12%
Asian/Pacific Islander	2,269	5%
Native American	295	1%
Other	1,777	4%
Unknown	5,040	12%

Education Level	Unique Clients	% *
High School Diploma/GED	10,853	36%
Some College/Vocational Training	4,450	15%
Associates Degree	3,008	10%
Bachelors Degree	1,968	7%
Masters Degree	462	2%
Doctoral Degree	110	<1%
High School Not Completed	9,224	31%
Unknown/Not Reported	13,646	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	15,589	40%
Bipolar Disorders	8,136	21%
Depressive Disorders	9,398	24%
Stressor and Adjustment Disorders	2,321	6%
Anxiety Disorders	1,527	4%
Other/Excluded	1,848	5%
Invalid/Missing	4,902	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	20,374	47%
No Substance Use Disorder	23,347	53%

Insurance Status	Unique Clients	%
Uninsured/Unknown	5,952	14%
Medi-Cal Only	29,114	67%
Medi-Cal + Medicare	4,675	11%
Medicare Only	77	<1%
Private	3,903	9%

Employment Status	Unique Clients	% *
Competitive Job	4,291	12%
Seeking Work	5,532	16%
Not in Labor Force	9,205	27%
Not Seeking Work	8,405	24%
Resident/Inmate of Institution	1,636	5%
Other	5,632	16%
Unknown	9,020	

Living Situation	Unique Clients	% *
Lives Independently	25,445	68%
Board & Care	2,787	7%
Justice Related	1,857	5%
Homeless	5,925	16%
Institutional	1,224	3%
Other/Unknown	6,483	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

AOA Behavioral Health Services Fiscal Year 2017-18

AOA BHS Services Provided

				Mean Visits
Outpatient Services	Total Visits	Total Clients	Percent Users	Among Users
ACT	126,916	2,578	6%	49.2
Case Management	7,032	330	1%	21.3
Case Management - Institutional	7,836	799	2%	9.8
Case Management - Strengths	23,422	1,284	3%	18.2
Case Management - Transitional	2,643	605	1%	4.4
Fee for Service	89,468	11,914	27%	7.5
Outpatient	146,815	15,560	36%	9.4
Prevention	143	23	<1%	6.2

				Mean Visits
Emergency/Crisis Services	Total Visits	Total Clients	Percent Users	Among Users
Crisis Outpatient	6,463	4,290	10%	1.5
Crisis Stabilization	6,869	4,731	11%	1.5
PERT	9,672	7,661	18%	1.3

				Mean Days
	Total Days	Total Clients	Percent Users	Among Users
Crisis Residential	28,049	2,242	5%	12.5

				Mean Visits
Forensic Services	Total Visits	Total Clients	Percent Users	Among Users
Jail	46,683	9,627	22%	4.8

				Mean Days
24 Hour Services	Total Days	Total Clients	Percent Users	Among Users
Edgemoor	40,235	124	<1%	324.5
Long Term Care	13,753	67	<1%	205.3
LTC - Institutional	54,345	246	1%	220.9
LTC - Residential	0	0	0%	0.0
Residential	10,330	53	<1%	194.9

				Mean Admissions
Inpatient Services	Total Admissions	Total Clients	Percent Users	Among Users
Inpatient - County	1,507	1,302	3%	1.2
Inpatient - FFS	7,311	4,492	10%	1.6
State Hospital	16	15	<1%	1.1

AOA Behavioral Health Services Fiscal Year 2017-18

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	CO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
Clients Receiving Services	2,578	330	799	1,284	605	11,914	15,560	23	4,290	2,242	4,731	7,661	9,627	124	67	246	0	53	1,302	4,492	15
(Clients by) Age																					
Age <18-25	346	14	58	122	118	1,811	2,369	4	791	272	1,032	2,336	1,762	1	11	32	0	5	268	1,045	3
Age 26-59	1,781	275	368	642	454	8,583	11,292	17	3,197	1,790	3,361	3,991	7,349	47	51	180	0	43	920	3,116	12
Age 60+	451	41	373	520	33	1,520	1,899	2	302	180	338	1,334	516	76	5	34	0	5	114	331	0
Gender																					
Females	1,036	115	368	667	265	6,183	7,857	9	1,433	916	1,840	3,535	2,363	50	25	126	0	26	455	1,973	5
Males	1,541	215	431	615	339	5,729	7,652	14	2,854	1,318	2,883	4,119	7,256	74	42	120	0	27	847	2,516	10
Other/Unknown	1	0	0	2	1	2	51	0	3	8	8	7	8	0	0	0	0	0	0	3	0
Race/Ethnicity																					
White	1,269	182	436	712	272	3,812	5,975	18	2,070	1,212	2,443	4,078	4,277	69	33	120	0	28	601	1,841	5
Hispanic	555	54	149	351	165	2,368	4,715	5	1,070	504	1,139	1,817	2,738	26	17	62	0	10	356	1,312	5
African American	503	51	103	93	98	1,140	1,775	0	725	343	582	870	1,852	17	10	27	0	2	190	617	1
Asian/Pacific Islander	134	23	48	68	27	473	1,161	0	196	88	232	416	279	5	2	23	0	8	81	217	2
Native American	38	3	9	8	6	48	111	0	44	28	40	55	79	0	3	2	0	2	11	31	0
Other	60	9	26	25	13	543	786	0	126	33	141	225	233	2	2	9	0	2	46	127	2
Unknown	19	8	28	27	24	3,530	1,037	0	59	34	154	200	169	5	0	3	0	1	17	347	0
Diagnosis																					
Schizophrenia and Other Psychotic	2,152	282	667	810	363	4,428	6,198	1	2,576	1,255	2,668	2,463	3,710	54	66	239	0	42	939	2,617	14
Bipolar Disorders	294	31	32	230	105	1,763	3,705	4	1,127	514	1,121	898	2,019	13	0	5	0	8	267	767	0
Depressive Disorders	125	13	17	187	130	3,601	3,543	9	306	438	682	941	1,117	10	1	1	0	3	81	960	1
Stressor and Adjustment Disorders	4	1	2	8	0	801	437	4	117	9	120	203	819	1	0	1	0	0	5	37	0
Anxiety Disorders	1	2	1	13	1	691	403	5	34	10	30	80	365	0	0	0	0	0	1	20	0
Other/Excluded	0	1	76	11	3	459	141	0	111	2	82	195	909	46	0	0	0	0	7	44	0
Invalid/Missing	2	0	4	25	3	171	1,133	0	19	14	28	2,881	688	0	0	0	0	0	2	47	0
Any Substance Use Disorder	2,081	177	310	533	409	4,126	8,169	2	3,424	1,880	3,226	2,768	7,320	35	40	162	0	38	1,030	2,639	6
No Substance Use Disorder	497	153	489	751	196	7,788	7,391	21	866	362	1,505	4,893	2,307	89	27	84	0	15	272	1,853	9
Insurance Status																					
Uninsured/Unknown	28	10	42	45	1	29	888	6	983	110	944	2,494	1,812	5	0	0	0	0	322	34	0
Medi-Cal Only	1,509	135	244	543	530	10,667	11,014	15	2,587	1,639	2,953	3,700	6,600	54	25	123	0	24	774	3,952	11
Medi-Cal + Medicare	437	136	392	437	34	399	1,757	2	396	274	443	918	722	62	21	66	0	15	108	222	0
Medicare Only	4	3	5	10	0	1	46	0	4	1	3	8	9	0	0	0	0	1	1	0	1
Private	600	46	116	249	40	818	1,855	0	320	218	388	541	484	3	21	57	0	13	97	284	3

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CO: Crisis Outpatient CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.

AOA Behavioral Health Services Fiscal Year 2017-18

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	CO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
Clients Receiving Services	2,578	330	799	1,284	605	11,914	15,560	23	4,290	2,242	4,731	7,661	9,627	124	67	246	0	53	1,302	4,492	15
(Percent Clients by) Age																					
Age <18-25	13%	4%	7%	10%	20%	15%	15%	17%	18%	12%	22%	30%	18%	1%	16%	13%	0%	9%	21%	23%	20%
Age 26-59	69%	83%	46%	50%	75%	72%	73%	74%	75%	80%	71%	52%	76%	38%	76%	73%	0%	81%	71%	69%	80%
Age 60+	17%	12%	47%	40%	5%	13%	12%	9%	7%	8%	7%	17%	5%	61%	7%	14%	0%	9%	9%	7%	0%
Gender																					
Females	40%	35%	46%	52%	44%	52%	50%	39%	33%	41%	39%	46%	25%	40%	37%	51%	0%	49%	35%	44%	33%
Males	60%	65%	54%	48%	56%	48%	49%	61%	67%	59%	61%	54%	75%	60%	63%	49%	0%	51%	65%	56%	67%
Other/Unknown	<1%	0%	0%	<1%	<1%	<1%	<1%	0%	<1%	<1%	<1%	<1%	<1%	0%	0%	0%	0%	0%	0%	<1%	0%
Race/Ethnicity																					
White	49%	55%	55%	55%	45%	32%	38%	78%	48%	54%	52%	53%	44%	56%	49%	49%	0%	53%	46%	41%	33%
Hispanic	22%	16%	19%	27%	27%	20%	30%	22%	25%	22%	24%	24%	28%	21%	25%	25%	0%	19%	27%	29%	33%
African American	20%	15%	13%	7%	16%	10%	11%	0%	17%	15%	12%	11%	19%	14%	15%	11%	0%	4%	15%	14%	7%
Asian/Pacific Islander	5%	7%	6%	5%	4%	4%	7%	0%	5%	4%	5%	5%	3%	4%	3%	9%	0%	15%	6%	5%	13%
Native American	1%	1%	1%	1%	1%	<1%	1%	0%	1%	1%	1%	1%	1%	0%	4%	1%	0%	4%	1%	1%	0%
Other	2%	3%	3%	2%	2%	5%	5%	0%	3%	1%	3%	3%	2%	3%	4%	0%	0%	4%	4%	3%	13%
Unknown	1%	2%	4%	2%	4%	30%	7%	0%	1%	2%	3%	3%	2%	4%	0%	1%	0%	2%	1%	8%	0%
Diagnosis																					
Schizophrenia and Other Psychotic	84%	85%	84%	64%	60%	38%	43%	4%	60%	56%	57%	52%	42%	44%	99%	97%	0%	79%	72%	59%	93%
Bipolar Disorders	11%	9%	4%	18%	17%	15%	26%	17%	26%	23%	24%	19%	23%	10%	0%	2%	0%	15%	21%	17%	0%
Depressive Disorders	5%	4%	2%	15%	22%	31%	25%	39%	7%	20%	15%	20%	12%	8%	1%	<1%	0%	6%	6%	22%	7%
Stressor and Adjustment Disorders	<1%	<1%	<1%	1%	0%	7%	3%	17%	3%	<1%	3%	4%	9%	1%	0%	<1%	0%	0%	<1%	1%	0%
Anxiety Disorders	<1%	1%	<1%	1%	<1%	6%	3%	22%	1%	<1%	1%	2%	4%	0%	0%	0%	0%	0%	<1%	<1%	0%
Other/Excluded	0%	<1%	10%	1%	<1%	4%	1%	0%	3%	<1%	2%	4%	10%	37%	0%	0%	0%	0%	1%	1%	0%
Invalid/Missing	Percentages for Diagnosis exclude Invalid/Missing values.																				
Any Substance Use Disorder	81%	54%	39%	42%	68%	35%	53%	9%	80%	84%	68%	36%	76%	28%	60%	66%	0%	72%	79%	59%	40%
No Substance Use Disorder	19%	46%	61%	58%	32%	65%	48%	91%	20%	16%	32%	64%	24%	72%	40%	34%	0%	28%	21%	41%	60%
Insurance Status																					
Uninsured/Unknown	1%	3%	5%	4%	<1%	<1%	6%	26%	23%	5%	20%	33%	19%	4%	0%	0%	0%	0%	25%	1%	0%
Medi-Cal Only	59%	41%	31%	42%	88%	90%	71%	65%	60%	73%	62%	48%	69%	44%	37%	50%	0%	45%	59%	88%	73%
Medi-Cal + Medicare	17%	41%	49%	34%	6%	3%	11%	9%	9%	12%	9%	12%	7%	50%	31%	27%	0%	28%	8%	5%	0%
Medicare Only	<1%	1%	1%	1%	0%	<1%	<1%	0%	<1%	<1%	<1%	<1%	<1%	0%	0%	0%	0%	2%	<1%	0%	7%
Private	23%	14%	15%	19%	7%	7%	12%	0%	7%	10%	8%	7%	5%	2%	31%	23%	0%	25%	7%	6%	20%

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 PREV: Prevention CO: Crisis Outpatient CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.

Adult and Older Adult Behavioral Health Services Fiscal Year 2017-18

Clients Receiving ACT Services Unique Clients
2,578

Age	Unique Clients	%
Age <18-25	346	13%
Age 26-59	1,781	69%
Age 60+	451	17%

Gender	Unique Clients	%
Females	1,036	40%
Males	1,541	60%
Other/Unknown	1	<1%

Preferred Language	Unique Clients	%
English	2,452	95%
Spanish	63	2%
Tagalog	10	<1%
Vietnamese	17	1%
Other Asian	9	<1%
Arabic	4	<1%
Farsi	4	<1%
Other Middle Eastern	1	<1%
Other/Unknown	18	1%

Race/Ethnicity	Unique Clients	%
White	1,269	49%
Hispanic	555	22%
African American	503	20%
Asian/Pacific Islander	134	5%
Native American	38	1%
Other	60	2%
Unknown	19	1%

Education Level	Unique Clients	% *
High School Diploma/GED	956	38%
Some College/Vocational Training	370	15%
Associates Degree	248	10%
Bachelors Degree	131	5%
Masters Degree	27	1%
Doctoral Degree	5	<1%
High School Not Completed	785	31%
Unknown/Not Reported	56	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,152	84%
Bipolar Disorders	294	11%
Depressive Disorders	125	5%
Stressor and Adjustment Disorders	4	<1%
Anxiety Disorders	1	<1%
Other/Excluded	0	0%
Invalid/Missing	2	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	2,081	81%
No Substance Use Disorder	497	19%

Insurance Status	Unique Clients	%
Uninsured/Unknown	28	1%
Medi-Cal Only	1,509	59%
Medi-Cal + Medicare	437	17%
Medicare Only	4	<1%
Private	600	23%

Employment Status	Unique Clients	% *
Competitive Job	100	4%
Seeking Work	382	15%
Not in Labor Force	745	30%
Not Seeking Work	1,048	42%
Resident/Inmate of Institution	22	1%
Other	218	9%
Unknown	63	

Living Situation	Unique Clients	% *
Lives Independently	1,618	65%
Board & Care	377	15%
Justice Related	53	2%
Homeless	304	12%
Institutional	135	5%
Other/Unknown	91	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

Adult and Older Adult Behavioral Health Services Fiscal Year 2017-18

Clients Receiving Case Management Services *** Unique Clients 2,846

Age	Unique Clients	%
Age <18-25	295	10%
Age 26-59	1,624	57%
Age 60+	927	33%

Gender	Unique Clients	%
Females	1,348	47%
Males	1,495	53%
Other/Unknown	3	<1%

Preferred Language	Unique Clients	%
English	2,538	89%
Spanish	168	6%
Tagalog	13	<1%
Vietnamese	15	1%
Other Asian	9	<1%
Arabic	4	<1%
Farsi	7	<1%
Other Middle Eastern	0	0%
Other/Unknown	92	3%

Race/Ethnicity	Unique Clients	%
White	1,507	53%
Hispanic	689	24%
African American	323	11%
Asian/Pacific Islander	152	5%
Native American	24	1%
Other	68	2%
Unknown	83	3%

Education Level	Unique Clients	% *
High School Diploma/GED	962	39%
Some College/Vocational Training	422	17%
Associates Degree	245	10%
Bachelors Degree	180	7%
Masters Degree	48	2%
Doctoral Degree	15	1%
High School Not Completed	612	25%
Unknown/Not Reported	362	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,975	70%
Bipolar Disorders	384	14%
Depressive Disorders	340	12%
Stressor and Adjustment Disorders	10	<1%
Anxiety Disorders	17	1%
Other/Excluded	89	3%
Invalid/Missing	31	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,339	47%
No Substance Use Disorder	1,507	53%

Insurance Status	Unique Clients	%
Uninsured/Unknown	90	3%
Medi-Cal Only	1,392	49%
Medi-Cal + Medicare	921	32%
Medicare Only	15	1%
Private	428	15%

Employment Status	Unique Clients	% *
Competitive Job	125	5%
Seeking Work	359	14%
Not in Labor Force	972	38%
Not Seeking Work	818	32%
Resident/Inmate of Institution	10	<1%
Other	304	12%
Unknown	258	

Living Situation	Unique Clients	% *
Lives Independently	1,228	45%
Board & Care	572	21%
Justice Related	17	1%
Homeless	296	11%
Institutional	625	23%
Other/Unknown	108	

* Percentages exclude Unknown values.

** Percentages exclude Invalid/Missing values.

*** All sub-categories of Case Management are combined. Clients may receive services from more than one category of Case Management.

Adult and Older Adult Behavioral Health Services Fiscal Year 2017-18

Clients Receiving Outpatient Services Unique Clients 15,560

Age	Unique Clients	%
Age <18-25	2,369	15%
Age 26-59	11,292	73%
Age 60+	1,899	12%

Gender	Unique Clients	%
Females	7,857	50%
Males	7,652	49%
Other/Unknown	51	<1%

Preferred Language	Unique Clients	%
English	12,176	78%
Spanish	1,153	7%
Tagalog	47	<1%
Vietnamese	261	2%
Other Asian	187	1%
Arabic	502	3%
Farsi	72	<1%
Other Middle Eastern	2	<1%
Other/Unknown	1,160	7%

Race/Ethnicity	Unique Clients	%
White	5,975	38%
Hispanic	4,715	30%
African American	1,775	11%
Asian/Pacific Islander	1,161	7%
Native American	111	1%
Other	786	5%
Unknown	1,037	7%

Education Level	Unique Clients	% *
High School Diploma/GED	5,043	37%
Some College/Vocational Training	2,331	17%
Associates Degree	1,509	11%
Bachelors Degree	972	7%
Masters Degree	181	1%
Doctoral Degree	36	<1%
High School Not Completed	3,684	27%
Unknown/Not Reported	1,804	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	6,198	43%
Bipolar Disorders	3,705	26%
Depressive Disorders	3,543	25%
Stressor and Adjustment Disorders	437	3%
Anxiety Disorders	403	3%
Other/Excluded	141	1%
Invalid/Missing	1,133	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	8,169	53%
No Substance Use Disorder	7,391	48%

Insurance Status	Unique Clients	%
Uninsured/Unknown	888	6%
Medi-Cal Only	11,014	71%
Medi-Cal + Medicare	1,757	11%
Medicare Only	46	<1%
Private	1,855	12%

Employment Status	Unique Clients	% *
Competitive Job	1,818	13%
Seeking Work	3,031	22%
Not in Labor Force	2,556	19%
Not Seeking Work	3,993	29%
Resident/Inmate of Institution	215	2%
Other	2,138	16%
Unknown	1,809	

Living Situation	Unique Clients	% *
Lives Independently	10,723	76%
Board & Care	1,068	8%
Justice Related	107	1%
Homeless	2,111	15%
Institutional	46	<1%
Other/Unknown	1,505	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

Adult and Older Adult Behavioral Health Services Fiscal Year 2017-18

Clients Receiving Crisis Residential Services Unique Clients
2,242

Age	Unique Clients	%
Age <18-25	272	12%
Age 26-59	1,790	80%
Age 60+	180	8%

Gender	Unique Clients	%
Females	916	41%
Males	1,318	59%
Other/Unknown	8	<1%

Preferred Language	Unique Clients	%
English	2,124	95%
Spanish	80	4%
Tagalog	1	<1%
Vietnamese	2	<1%
Other Asian	4	<1%
Arabic	3	<1%
Farsi	0	0%
Other Middle Eastern	0	0%
Other/Unknown	28	1%

Race/Ethnicity	Unique Clients	%
White	1,212	54%
Hispanic	504	22%
African American	343	15%
Asian/Pacific Islander	88	4%
Native American	28	1%
Other	33	1%
Unknown	34	2%

Education Level	Unique Clients	% *
High School Diploma/GED	768	36%
Some College/Vocational Training	408	19%
Associates Degree	259	12%
Bachelors Degree	145	7%
Masters Degree	44	2%
Doctoral Degree	11	1%
High School Not Completed	513	24%
Unknown/Not Reported	94	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,255	56%
Bipolar Disorders	514	23%
Depressive Disorders	438	20%
Stressor and Adjustment Disorders	9	<1%
Anxiety Disorders	10	<1%
Other/Excluded	2	<1%
Invalid/Missing	14	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,880	84%
No Substance Use Disorder	362	16%

Insurance Status	Unique Clients	%
Uninsured/Unknown	110	5%
Medi-Cal Only	1,639	73%
Medi-Cal + Medicare	274	12%
Medicare Only	1	<1%
Private	218	10%

Employment Status	Unique Clients	% *
Competitive Job	140	7%
Seeking Work	655	31%
Not in Labor Force	471	22%
Not Seeking Work	693	32%
Resident/Inmate of Institution	10	<1%
Other	167	8%
Unknown	106	

Living Situation	Unique Clients	% *
Lives Independently	758	35%
Board & Care	339	16%
Justice Related	6	<1%
Homeless	1,032	48%
Institutional	22	1%
Other/Unknown	85	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

Adult and Older Adult Behavioral Health Services Fiscal Year 2017-18

Clients Receiving Inpatient - County Services Unique Clients 1,302

Age	Unique Clients	%
Age <18-25	268	21%
Age 26-59	920	71%
Age 60+	114	9%

Gender	Unique Clients	%
Females	455	35%
Males	847	65%
Other/Unknown	0	0%

Preferred Language	Unique Clients	%
English	1,190	91%
Spanish	71	5%
Tagalog	2	<1%
Vietnamese	5	<1%
Other Asian	11	1%
Arabic	4	<1%
Farsi	0	0%
Other Middle Eastern	0	0%
Other/Unknown	19	1%

Race/Ethnicity	Unique Clients	%
White	601	46%
Hispanic	356	27%
African American	190	15%
Asian/Pacific Islander	81	6%
Native American	11	1%
Other	46	4%
Unknown	17	1%

Education Level	Unique Clients	% *
High School Diploma/GED	467	42%
Some College/Vocational Training	165	15%
Associates Degree	111	10%
Bachelors Degree	89	8%
Masters Degree	21	2%
Doctoral Degree	7	1%
High School Not Completed	248	22%
Unknown/Not Reported	194	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	939	72%
Bipolar Disorders	267	21%
Depressive Disorders	81	6%
Stressor and Adjustment Disorders	5	<1%
Anxiety Disorders	1	<1%
Other/Excluded	7	1%
Invalid/Missing	2	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,030	79%
No Substance Use Disorder	272	21%

Insurance Status	Unique Clients	%
Uninsured/Unknown	322	25%
Medi-Cal Only	774	59%
Medi-Cal + Medicare	108	8%
Medicare Only	1	<1%
Private	97	7%

Employment Status	Unique Clients	% *
Competitive Job	157	13%
Seeking Work	189	16%
Not in Labor Force	480	40%
Not Seeking Work	293	25%
Resident/Inmate of Institution	3	<1%
Other	69	6%
Unknown	111	

Living Situation	Unique Clients	% *
Lives Independently	657	52%
Board & Care	67	5%
Justice Related	10	1%
Homeless	468	37%
Institutional	57	5%
Other/Unknown	43	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

Adult and Older Adult Behavioral Health Services Fiscal Year 2017-18

Clients Receiving Inpatient - FFS Services Unique Clients 4,492

Age	Unique Clients	%
Age <18-25	1,045	23%
Age 26-59	3,116	69%
Age 60+	331	7%

Gender	Unique Clients	%
Females	1,973	44%
Males	2,516	56%
Other/Unknown	3	<1%

Preferred Language	Unique Clients	%
English	3,981	89%
Spanish	245	5%
Tagalog	12	<1%
Vietnamese	12	<1%
Other Asian	14	<1%
Arabic	21	<1%
Farsi	5	<1%
Other Middle Eastern	1	<1%
Other/Unknown	201	4%

Race/Ethnicity	Unique Clients	%
White	1,841	41%
Hispanic	1,312	29%
African American	617	14%
Asian/Pacific Islander	217	5%
Native American	31	1%
Other	127	3%
Unknown	347	8%

Education Level	Unique Clients	% *
High School Diploma/GED	1,327	39%
Some College/Vocational Training	526	16%
Associates Degree	346	10%
Bachelors Degree	182	5%
Masters Degree	37	1%
Doctoral Degree	11	<1%
High School Not Completed	957	28%
Unknown/Not Reported	1,106	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,617	59%
Bipolar Disorders	767	17%
Depressive Disorders	960	22%
Stressor and Adjustment Disorders	37	1%
Anxiety Disorders	20	<1%
Other/Excluded	44	1%
Invalid/Missing	47	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	2,639	59%
No Substance Use Disorder	1,853	41%

Insurance Status	Unique Clients	%
Uninsured/Unknown	34	1%
Medi-Cal Only	3,952	88%
Medi-Cal + Medicare	222	5%
Medicare Only	0	0%
Private	284	6%

Employment Status	Unique Clients	% *
Competitive Job	348	9%
Seeking Work	791	21%
Not in Labor Force	1,103	29%
Not Seeking Work	1,193	31%
Resident/Inmate of Institution	41	1%
Other	365	10%
Unknown	651	

Living Situation	Unique Clients	% *
Lives Independently	2,624	62%
Board & Care	427	10%
Justice Related	28	1%
Homeless	985	23%
Institutional	135	3%
Other/Unknown	293	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

Transition Age Youth (TAY) Behavioral Health Services Fiscal Year 2017-18

TAY (<18-25) Clients Receiving Services Unique Clients
7,923

Age	Unique Clients	%
Age < 18	1,391	18%
Age 18-21	2,790	35%
Age 22-25	3,742	47%

Gender	Unique Clients	%
Females	3,361	42%
Males	4,545	57%
Other/Unknown	17	<1%

Preferred Language	Unique Clients	%
English	6,749	85%
Spanish	517	7%
Tagalog	5	<1%
Vietnamese	3	<1%
Other Asian	21	<1%
Arabic	36	<1%
Farsi	7	<1%
Other Middle Eastern	1	<1%
Other/Unknown	584	7%

Race/Ethnicity	Unique Clients	%
White	2,524	32%
Hispanic	3,107	39%
African American	963	12%
Asian/Pacific Islander	353	4%
Native American	53	1%
Other	251	3%
Unknown	672	8%

Education Level	Unique Clients	% *
High School Diploma/GED	2,047	34%
Some College/Vocational Training	689	11%
Associates Degree	275	5%
Bachelors Degree	76	1%
Masters Degree	5	<1%
Doctoral Degree	1	<1%
High School Not Completed	2,950	49%
Unknown/Not Reported	1,880	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,923	29%
Bipolar Disorders	1,575	24%
Depressive Disorders	1,792	27%
Stressor and Adjustment Disorders	552	8%
Anxiety Disorders	319	5%
Other/Excluded	490	7%
Invalid/Missing	1,272	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	3,030	38%
No Substance Use Disorder	4,893	62%

Insurance Status	Unique Clients	%
Uninsured/Unknown	1,620	20%
Medi-Cal Only	5,349	68%
Medi-Cal + Medicare	75	1%
Medicare Only	0	0%
Private	879	11%

Employment Status	Unique Clients	% *
Competitive Job	938	14%
Seeking Work	1,004	15%
Not in Labor Force	915	14%
Not Seeking Work	912	14%
Resident/Inmate of Institution	427	6%
Other	2,515	37%
Unknown	1,212	

Living Situation	Unique Clients	% *
Lives Independently	5,584	78%
Board & Care	382	5%
Justice Related	459	6%
Homeless	642	9%
Institutional	53	1%
Other/Unknown	803	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

TAY Behavioral Health Services Fiscal Year 2017-18

TAY BHS Services Provided

				Mean Visits
Outpatient Services	Total Visits	Total Clients	Percent Users	Among Users
ACT	16,365	346	4%	47.3
Case Management	302	14	<1%	21.6
Case Management - Institutional	739	58	1%	12.7
Case Management - Strengths	1,661	122	2%	13.6
Case Management - Transitional	479	118	1%	4.1
Fee for Service	15,042	1,811	23%	8.3
Outpatient	24,589	2,369	30%	10.4
Prevention	29	4	<1%	7.3

				Mean Visits
Emergency/Crisis Services	Total Visits	Total Clients	Percent Users	Among Users
Crisis Outpatient	1,021	791	10%	1.3
Crisis Stabilization	1,391	1,032	13%	1.3
PERT	2,833	2,336	29%	1.2

				Mean Days
	Total Days	Total Clients	Percent Users	Among Users
Crisis Residential	3,082	272	3%	11.3

				Mean Visits
Forensic Services	Total Visits	Total Clients	Percent Users	Among Users
Jail	8,263	1,762	22%	4.7

				Mean Days
24 Hour Services	Total Days	Total Clients	Percent Users	Among Users
Edgemoor	268	1	<1%	268.0
Long Term Care	2,649	11	<1%	240.8
LTC - Institutional	5,597	32	<1%	174.9
LTC - Residential	0	0	0%	0.0
Residential	717	5	<1%	143.4

				Mean Admissions
Inpatient Services	Total Admissions	Total Clients	Percent Users	Among Users
Inpatient - County	303	268	3%	1.1
Inpatient - FFS	1,523	1,045	13%	1.5
State Hospital	4	3	<1%	1.3

TAY Behavioral Health Services Fiscal Year 2017-18

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	CO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
Clients Receiving Services	346	14	58	122	118	1,811	2,369	4	791	272	1,032	2,336	1,762	1	11	32	0	5	268	1,045	3
(Clients by Age)																					
Age < 18	5	0	0	4	2	0	157	0	7	2	19	1,203	18	0	0	0	0	0	3	32	0
Age 18-21	130	5	15	56	52	827	916	3	298	98	460	547	602	0	1	8	0	1	112	474	3
Age 22-25	211	9	43	62	64	984	1,296	1	486	172	553	586	1,142	1	10	24	0	4	153	539	0
Gender																					
Females	123	3	21	62	55	873	1,152	2	290	115	424	1,039	383	0	3	13	0	4	88	469	2
Males	223	11	37	60	62	937	1,205	2	501	155	605	1,295	1,378	1	8	19	0	1	180	575	1
Other/Unknown	0	0	0	0	1	1	12	0	0	2	3	2	1	0	0	0	0	0	0	1	0
Race/Ethnicity																					
White	110	8	11	29	36	466	606	3	284	106	381	907	567	0	2	7	0	3	82	248	0
Hispanic	140	4	31	81	47	633	1,130	1	304	93	377	866	707	1	6	18	0	1	120	465	2
African American	65	0	9	4	19	199	259	0	112	49	122	253	343	0	2	4	0	0	31	136	0
Asian/Pacific Islander	14	2	4	3	5	73	108	0	48	11	63	150	44	0	0	2	0	0	21	55	0
Native American	6	0	0	0	1	6	18	0	8	2	6	13	16	0	1	0	0	0	2	6	0
Other	6	0	2	2	4	61	67	0	21	6	34	83	42	0	0	1	0	0	8	41	1
Unknown	5	0	1	3	6	373	181	0	14	5	49	64	43	0	0	0	0	1	4	94	0
Diagnosis																					
Schizophrenia and Other Psychotic	250	12	56	57	68	658	849	1	358	153	448	406	459	0	10	31	0	5	177	526	3
Bipolar Disorders	73	2	1	37	23	313	570	1	274	62	293	292	422	0	0	1	0	0	59	175	0
Depressive Disorders	21	0	1	24	24	486	545	2	100	49	213	468	212	0	1	0	0	0	30	294	0
Stressor and Adjustment Disorders	2	0	0	2	0	89	73	0	31	3	48	128	223	0	0	0	0	0	2	15	0
Anxiety Disorders	0	0	0	1	1	127	93	0	10	3	7	37	66	0	0	0	0	0	0	8	0
Other/Excluded	0	0	0	0	0	113	44	0	17	1	13	100	238	1	0	0	0	0	0	11	0
Invalid/Missing	0	0	0	1	2	25	195	0	1	1	10	905	142	0	0	0	0	0	0	16	0
Any Substance Use Disorder	262	10	36	65	66	579	1,110	0	578	212	585	498	1,264	0	7	22	0	5	212	473	1
No Substance Use Disorder	84	4	22	57	52	1,232	1,259	4	213	60	447	1,838	498	1	4	10	0	0	56	572	2
Insurance Status																					
Uninsured/Unknown	8	0	1	2	0	4	189	0	243	14	248	831	408	0	0	0	0	0	81	7	0
Medi-Cal Only	245	6	34	96	101	1,524	1,838	4	452	222	661	1,290	1,160	1	4	19	0	5	147	896	2
Medi-Cal + Medicare	15	1	4	2	3	18	32	0	8	5	11	13	16	0	1	4	0	0	5	9	0
Medicare Only	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Private	78	7	19	22	14	265	310	0	88	31	112	202	178	0	6	9	0	0	35	133	1

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CO: Crisis Outpatient CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.

TAY Behavioral Health Services Fiscal Year 2017-18

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	CO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
Clients Receiving Services	346	14	58	122	118	1,811	2,369	4	791	272	1,032	2,336	1,762	1	11	32	0	5	268	1,045	3
(Percent Clients by) Age																					
Age < 18	1%	0%	0%	3%	2%	0%	7%	0%	1%	1%	2%	51%	1%	0%	0%	0%	0%	0%	1%	3%	0%
Age 18-21	38%	36%	26%	46%	44%	46%	39%	75%	38%	36%	45%	23%	34%	0%	9%	25%	0%	20%	42%	45%	100%
Age 22-25	61%	64%	74%	51%	54%	54%	55%	25%	61%	63%	54%	25%	65%	100%	91%	75%	0%	80%	57%	52%	0%
Gender																					
Females	36%	21%	36%	51%	47%	48%	49%	50%	37%	42%	41%	44%	22%	0%	27%	41%	0%	80%	33%	45%	67%
Males	64%	79%	64%	49%	53%	52%	51%	50%	63%	57%	59%	55%	78%	100%	73%	59%	0%	20%	67%	55%	33%
Other/Unknown	0%	0%	0%	0%	1%	<1%	1%	0%	0%	1%	<1%	<1%	<1%	0%	0%	0%	0%	0%	0%	<1%	0%
Race/Ethnicity																					
White	32%	57%	19%	24%	31%	26%	26%	75%	36%	39%	37%	39%	32%	0%	18%	22%	0%	60%	31%	24%	0%
Hispanic	40%	29%	53%	66%	40%	35%	48%	25%	38%	34%	37%	37%	40%	100%	55%	56%	0%	20%	45%	44%	67%
African American	19%	0%	16%	3%	16%	11%	11%	0%	14%	18%	12%	11%	19%	0%	18%	13%	0%	0%	12%	13%	0%
Asian/Pacific Islander	4%	14%	7%	2%	4%	4%	5%	0%	6%	4%	6%	6%	2%	0%	0%	6%	0%	0%	8%	5%	0%
Native American	2%	0%	0%	0%	1%	<1%	1%	0%	1%	1%	1%	1%	1%	0%	9%	0%	0%	0%	1%	1%	0%
Other	2%	0%	3%	2%	3%	3%	3%	0%	3%	2%	3%	4%	2%	0%	0%	3%	0%	0%	3%	4%	33%
Unknown	1%	0%	2%	2%	5%	21%	8%	0%	2%	2%	5%	3%	2%	0%	0%	0%	0%	20%	1%	9%	0%
Diagnosis																					
Schizophrenia and Other Psychotic	72%	86%	97%	47%	59%	37%	39%	25%	45%	56%	44%	28%	28%	0%	91%	97%	0%	100%	66%	51%	100%
Bipolar Disorders	21%	14%	2%	31%	20%	18%	26%	25%	35%	23%	29%	20%	26%	0%	0%	3%	0%	0%	22%	17%	0%
Depressive Disorders	6%	0%	2%	20%	21%	27%	25%	50%	13%	18%	21%	33%	13%	0%	9%	0%	0%	0%	11%	29%	0%
Stressor and Adjustment Disorders	1%	0%	0%	2%	0%	5%	3%	0%	4%	1%	5%	9%	14%	0%	0%	0%	0%	0%	1%	1%	0%
Anxiety Disorders	0%	0%	0%	1%	1%	7%	4%	0%	1%	1%	1%	3%	4%	0%	0%	0%	0%	0%	0%	1%	0%
Other/Excluded	0%	0%	0%	0%	0%	6%	2%	0%	2%	<1%	1%	7%	15%	100%	0%	0%	0%	0%	0%	1%	0%
Invalid/Missing																					
<i>Percentages for Diagnosis exclude Invalid/Missing values.</i>																					
Any Substance Use Disorder	76%	71%	62%	53%	56%	32%	47%	0%	73%	78%	57%	21%	72%	0%	64%	69%	0%	100%	79%	45%	33%
No Substance Use Disorder	24%	29%	38%	47%	44%	68%	53%	100%	27%	22%	43%	79%	28%	100%	36%	31%	0%	0%	21%	55%	67%
Insurance Status																					
Uninsured/Unknown	2%	0%	2%	2%	0%	<1%	8%	0%	31%	5%	24%	36%	23%	0%	0%	0%	0%	0%	30%	1%	0%
Medi-Cal Only	71%	43%	59%	79%	86%	84%	78%	100%	57%	82%	64%	55%	66%	100%	36%	59%	0%	100%	55%	86%	67%
Medi-Cal + Medicare	4%	7%	7%	2%	3%	1%	1%	0%	1%	2%	1%	1%	0%	0%	9%	13%	0%	0%	2%	1%	0%
Medicare Only	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Private	23%	50%	33%	18%	12%	15%	13%	0%	11%	11%	11%	9%	10%	0%	55%	28%	0%	0%	13%	13%	33%

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient
 PREV: Prevention CO: Crisis Outpatient CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

*PERT does not assign diagnosis.

Older Adult (OA) Behavioral Health Services Fiscal Year 2017-18

OA (60+) Clients Receiving Services Unique Clients 6,155

Age	Unique Clients	%
Age 60-69	4,610	75%
Age 70-79	1,051	17%
Age 80+	494	8%

Gender	Unique Clients	%
Females	3,318	54%
Males	2,829	46%
Other/Unknown	8	<1%

Preferred Language	Unique Clients	%
English	4,425	72%
Spanish	391	6%
Tagalog	29	<1%
Vietnamese	147	2%
Other Asian	105	2%
Arabic	189	3%
Farsi	38	1%
Other Middle Eastern	2	<1%
Other/Unknown	829	13%

Race/Ethnicity	Unique Clients	%
White	3,161	51%
Hispanic	816	13%
African American	591	10%
Asian/Pacific Islander	422	7%
Native American	40	1%
Other	307	5%
Unknown	818	13%

Education Level	Unique Clients	% *
High School Diploma/GED	1,265	32%
Some College/Vocational Training	544	14%
Associates Degree	565	14%
Bachelors Degree	394	10%
Masters Degree	146	4%
Doctoral Degree	42	1%
High School Not Completed	996	25%
Unknown/Not Reported	2,203	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,185	43%
Bipolar Disorders	844	16%
Depressive Disorders	1,496	29%
Stressor and Adjustment Disorders	282	6%
Anxiety Disorders	104	2%
Other/Excluded	207	4%
Invalid/Missing	1,037	

Substance Use Diagnosis	Unique Clients	%
Any Substance Use Disorder	1,765	29%
No Substance Use Disorder	4,390	71%

Insurance Status	Unique Clients	%
Uninsured/Unknown	973	16%
Medi-Cal Only	2,344	38%
Medi-Cal + Medicare	1,971	32%
Medicare Only	38	1%
Private	829	13%

Employment Status	Unique Clients	% *
Competitive Job	194	4%
Seeking Work	280	6%
Not in Labor Force	2,007	41%
Not Seeking Work	1,065	22%
Resident/Inmate of Institution	74	2%
Other	1,257	26%
Unknown	1,278	

Living Situation	Unique Clients	% *
Lives Independently	3,548	69%
Board & Care	391	8%
Justice Related	99	2%
Homeless	507	10%
Institutional	633	12%
Other/Unknown	977	

*Percentages exclude Unknown values.

**Percentages exclude Invalid/Missing values.

OA Behavioral Health Services Fiscal Year 2017-18

OA BHS Services Provided

				Mean Visits
Outpatient Services	Total Visits	Total Clients	Percent Users	Among Users
ACT	20,908	451	7%	46.4
Case Management	1,037	41	1%	25.3
Case Management - Institutional	1,515	373	6%	4.1
Case Management - Strengths	10,020	520	8%	19.3
Case Management - Transitional	164	33	1%	5.0
Fee for Service	10,007	1,520	25%	6.6
Outpatient	18,226	1,899	31%	9.6
Prevention	18	2	<1%	9.0

				Mean Visits
Emergency/Crisis Services	Total Visits	Total Clients	Percent Users	Among Users
Crisis Outpatient	421	302	5%	1.4
Crisis Stabilization	461	338	5%	1.4
PERT	1,658	1,334	22%	1.2

				Mean Days
	Total Days	Total Clients	Percent Users	Among Users
Crisis Residential	2,232	180	3%	12.4

				Mean Visits
Forensic Services	Total Visits	Total Clients	Percent Users	Among Users
Jail	2,047	516	8%	4.0

				Mean Days
24 Hour Services	Total Days	Total Clients	Percent Users	Among Users
Edgemoor	23,575	76	1%	310.2
Long Term Care	1,157	5	<1%	231.4
LTC - Institutional	10,154	34	1%	298.6
LTC - Residential	0	0	0%	0.0
Residential	1,557	5	<1%	311.4

				Mean Admissions
Inpatient Services	Total Admissions	Total Clients	Percent Users	Among Users
Inpatient - County	131	114	2%	1.1
Inpatient - FFS	529	331	5%	1.6
State Hospital	0	0	0%	0.0

OA Behavioral Health Services Fiscal Year 2017-18

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	CO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
Clients Receiving Services	451	41	373	520	33	1,520	1,899	2	302	180	338	1,334	516	76	5	34	0	5	114	331	0
(Clients by) Age																					
Age 60-69	384	38	188	366	31	1,361	1,611	2	255	167	296	688	455	47	5	33	0	5	96	302	0
Age 70-79	60	3	122	125	1	112	256	0	39	13	35	335	53	23	0	1	0	0	15	19	0
Age 80+	7	0	63	29	1	47	32	0	8	0	7	311	8	6	0	0	0	0	3	10	0
Gender																					
Females	215	17	200	296	11	811	1,170	0	112	74	145	774	108	33	2	19	0	3	51	154	0
Males	236	24	173	224	22	709	723	2	190	106	193	560	406	43	3	15	0	2	63	177	0
Other/Unknown	0	0	0	0	0	0	6	0	0	0	0	0	2	0	0	0	0	0	0	0	0
Race/Ethnicity																					
White	283	24	239	373	14	422	850	1	192	128	232	947	300	40	2	25	0	3	65	170	0
Hispanic	56	4	46	52	6	178	354	1	49	18	50	127	76	17	1	1	0	1	29	59	0
African American	80	6	42	49	10	131	160	0	39	24	30	114	102	11	0	1	0	0	8	44	0
Asian/Pacific Islander	19	3	16	20	1	73	243	0	12	5	13	71	12	4	0	3	0	1	7	22	0
Native American	9	0	5	3	2	8	8	0	2	4	2	10	4	0	2	1	0	0	1	1	0
Other	3	3	6	8	0	82	170	0	4	0	4	25	17	1	0	2	0	0	3	11	0
Unknown	1	1	19	15	0	626	114	0	4	1	7	40	5	3	0	1	0	0	1	24	0
Diagnosis																					
Schizophrenia and Other Psychotic	334	38	276	316	23	516	638	0	166	88	176	261	227	38	5	33	0	2	73	207	0
Bipolar Disorders	60	3	19	78	2	150	402	0	80	38	85	102	94	8	0	1	0	2	29	49	0
Depressive Disorders	56	0	13	85	8	567	648	2	26	51	53	95	55	5	0	0	0	1	4	70	0
Stressor and Adjustment Disorders	1	0	0	2	0	185	40	0	7	0	5	10	45	1	0	0	0	0	0	0	0
Anxiety Disorders	0	0	1	7	0	41	40	0	1	0	3	8	10	0	0	0	0	0	0	0	0
Other/Excluded	0	0	60	9	0	36	11	0	17	0	11	26	44	24	0	0	0	0	6	2	0
Invalid/Missing	0	0	4	23	0	25	120	0	5	3	5	832	41	0	0	0	0	0	2	3	0
Any Substance Use Disorder	309	10	72	149	19	341	638	1	188	130	187	235	323	16	4	15	0	3	66	154	0
No Substance Use Disorder	142	31	301	371	14	1,179	1,261	1	114	50	151	1,099	193	60	1	19	0	2	48	177	0
Insurance Status																					
Uninsured/Unknown	7	0	21	35	0	1	90	1	70	12	75	667	119	4	0	0	0	0	27	1	0
Medi-Cal Only	141	14	42	83	19	1,262	761	0	109	82	118	174	200	26	1	9	0	1	49	216	0
Medi-Cal + Medicare	158	22	257	270	11	169	591	1	103	62	121	424	167	44	2	7	0	1	31	97	0
Medicare Only	1	2	3	10	0	1	19	0	0	0	0	6	3	0	0	0	0	1	0	0	0
Private	144	3	50	122	3	87	438	0	20	24	24	63	27	2	2	18	0	2	7	17	0

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 PREV: Prevention CO: Crisis Outpatient CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

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OA Behavioral Health Services Fiscal Year 2017-18

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	CO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
Clients Receiving Services	451	41	373	520	33	1,520	1,899	2	302	180	338	1,334	516	76	5	34	0	5	114	331	0
(Percent Clients by) Age																					
Age 60-69	85%	93%	50%	70%	94%	90%	85%	100%	84%	93%	88%	52%	88%	62%	100%	97%	0%	100%	84%	91%	0%
Age 70-79	13%	7%	33%	24%	3%	7%	13%	0%	13%	7%	10%	25%	10%	30%	0%	3%	0%	0%	13%	6%	0%
Age 80+	2%	0%	17%	6%	3%	3%	2%	0%	3%	0%	2%	23%	2%	8%	0%	0%	0%	0%	3%	3%	0%
Gender																					
Females	48%	41%	54%	57%	33%	53%	62%	0%	37%	41%	43%	58%	21%	43%	40%	56%	0%	60%	45%	47%	0%
Males	52%	59%	46%	43%	67%	47%	38%	100%	63%	59%	57%	42%	79%	57%	60%	44%	0%	40%	55%	53%	0%
Other/Unknown	0%	0%	0%	0%	0%	0%	<1%	0%	0%	0%	0%	0%	<1%	0%	0%	0%	0%	0%	0%	0%	0%
Race/Ethnicity																					
White	63%	59%	64%	72%	42%	28%	45%	50%	64%	71%	69%	71%	58%	53%	40%	74%	0%	60%	57%	51%	0%
Hispanic	12%	10%	12%	10%	18%	12%	19%	50%	16%	10%	15%	10%	15%	22%	20%	3%	0%	20%	25%	18%	0%
African American	18%	15%	11%	9%	30%	9%	8%	0%	13%	13%	9%	9%	20%	14%	0%	3%	0%	0%	7%	13%	0%
Asian/Pacific Islander	4%	7%	4%	4%	3%	5%	13%	0%	4%	3%	4%	5%	2%	5%	0%	9%	0%	20%	6%	7%	0%
Native American	2%	0%	1%	1%	6%	1%	<1%	0%	1%	2%	1%	1%	1%	0%	40%	3%	0%	0%	1%	<1%	0%
Other	1%	7%	2%	2%	0%	5%	9%	0%	1%	0%	1%	2%	3%	1%	0%	6%	0%	0%	3%	3%	0%
Unknown	<1%	2%	5%	3%	0%	41%	6%	0%	1%	1%	2%	3%	1%	4%	0%	3%	0%	0%	1%	7%	0%
Diagnosis																					
Schizophrenia and Other Psychotic	74%	93%	75%	64%	70%	35%	36%	0%	56%	50%	53%	52%	48%	50%	100%	97%	0%	40%	65%	63%	0%
Bipolar Disorders	13%	7%	5%	16%	6%	10%	23%	0%	27%	21%	26%	20%	20%	11%	0%	3%	0%	40%	26%	15%	0%
Depressive Disorders	12%	0%	4%	17%	24%	38%	36%	100%	9%	29%	16%	19%	12%	7%	0%	0%	0%	20%	4%	21%	0%
Stressor and Adjustment Disorders	<1%	0%	0%	<1%	0%	12%	2%	0%	2%	0%	2%	2%	9%	1%	0%	0%	0%	0%	0%	0%	0%
Anxiety Disorders	0%	0%	<1%	1%	0%	3%	2%	0%	<1%	0%	1%	2%	2%	0%	0%	0%	0%	0%	0%	0%	0%
Other/Excluded	0%	0%	16%	2%	0%	2%	1%	0%	6%	0%	3%	5%	9%	32%	0%	0%	0%	0%	5%	1%	0%
Invalid/Missing									Percentages for Diagnosis exclude Invalid/Missing values.												
Any Substance Use Disorder	69%	24%	19%	29%	58%	22%	34%	50%	62%	72%	55%	18%	63%	21%	80%	44%	0%	60%	58%	47%	0%
No Substance Use Disorder	31%	76%	81%	71%	42%	78%	66%	50%	38%	28%	45%	82%	37%	79%	20%	56%	0%	40%	42%	53%	0%
Insurance Status																					
Uninsured/Unknown	2%	0%	6%	7%	0%	<1%	5%	50%	23%	7%	22%	50%	23%	5%	0%	0%	0%	0%	24%	<1%	0%
Medi-Cal Only	31%	34%	11%	16%	58%	83%	40%	0%	36%	46%	35%	13%	39%	34%	20%	26%	0%	20%	43%	65%	0%
Medi-Cal + Medicare	35%	54%	69%	52%	33%	11%	31%	50%	34%	34%	36%	32%	32%	58%	40%	21%	0%	20%	27%	29%	0%
Medicare Only	<1%	5%	1%	2%	0%	<1%	1%	0%	0%	0%	0%	<1%	1%	0%	0%	0%	0%	20%	0%	0%	0%
Private	32%	7%	13%	23%	9%	6%	23%	0%	7%	13%	7%	5%	5%	3%	40%	53%	0%	40%	6%	5%	0%

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