## City of Laguna Niguel Parks & Recreation Department

## INDEPENDENT CONTRACT INSTRUCTOR HANDBOOK











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#### Introduction

#### **Parks and Recreation Department Mission Statement**

To provide a wide variety of innovative, diverse, and inclusive recreation and cultural opportunities which enhance the quality of life for residents of Laguna Niguel.

#### Values

The City of Laguna Niguel does not discriminate on the basis of disability in its services, programs, or activities, and will make all reasonable accommodations to policies and programs to ensure that qualified individuals with disabilities have an equal opportunity to enjoy all of its programs, services, and activities.

#### **Contract Instructor Professional Conduct**

A Contract Instructor is an Independent Contractor for the City, not an employee. Although not an employee, Contract Instructors represent the City, and as such, must conduct themselves in a professional manner. Quality customer service is to be provided to all city staff and patrons. A Contract Instructor signs a contract with the City to provide classes and programs as described in the contract class application. All independent contractors are customarily engaged in an independently established trade/occupation/business, performs work that is outside of the usual course of the City's business operation, and free from control and/or direction of the City.

#### **Parks & Recreation Department Contact Information**

Administration & Registration Office (949) 425-5100 Registration Office Fax Line (949) 249-1115

Regular Business Hours: Monday through Friday, 8am-5pm Address: 29751 Crown Valley Parkway, Laguna Niguel, CA 92677

#### **Administrative Staff**

Parks and Recreation Director

Ron Rivera

(949) 425-5100

Recreation Manager

Yvette Aguilar

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rrivera@cityoflagunaniguel.org yaguilar@cityoflagunaniguel.org

#### **Crown Valley Community Center Staff**

Recreation Supervisor

Colleen Gelfer

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Recreation Coordinator

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#### **Laguna Niguel Aquatic Center**

Aquatics Supervisor

Tina Dittmar

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tdittmar@cityoflagunaniguel.org

Recreation Coordinator

Hunter Cirino

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#### **Laguna Niguel Skate and Soccer Park**

Recreation Supervisor

Brett Woodhull

(949) 425-5116

bwoodhull@cityoflagunaniguel.org

Recreation Coordinator

Jeanette DeMeneces

(949) 425-4022

jdemeneces@cityoflagunaniguel.org

#### **Sea Country Senior and Community Center**

Recreation Supervisor

Jeffrey Kirby

(949) 425-5152

jkirby@cityoflagunaniguel.org

Recreation Coordinator

Danielle Borenstein

(949) 425-5141

dborenstein@cityoflagunaniguel.org

#### **Contract Class Proposals**

#### **Submitting a Proposal**

The City of Laguna Niguel Parks and Recreation Department (LNPRD) utilizes independent contract instructors to provide recreational services to the community. The City's goal is to offer a variety of classes, camps, workshops, and programs, throughout the year, at various city facilities. Programs are offered in quarterly sessions (Winter, Spring, Summer, Fall) with varying times and days based on the current activity schedule and availability.

#### **New Contract Instructor Application and Course Proposal**

Prospective instructors may submit a Contract Class Proposal Form to Recreation Coordinator, Kaori Garcia in person at Crown Valley Community Center or via email at <a href="mailto:kgarcia@cityoflagunaniguel.org">kgarcia@cityoflagunaniguel.org</a>. LNPRD does not guarantee that every submittal will be accepted. Please include a course outline, information about the organization, sample materials (if applicable), and at least two professional references.

The Contract Class Proposal Form can be found in the Forms section of this handbook, or online at www.cityoflagunaniguel.org/contractclass.

#### **Interview and Reference Check**

Qualified instructor candidates will be contacted for an interview once their proposal has been reviewed. City policies, procedures, and expectations will be reviewed and discussed.

#### Recreation Brochure, Course Description, and Details

The City publishes a Recreation Brochure quarterly. This publication advertises all contract class offerings. A timeline of submission deadlines for the quarterly Recreation Brochure will be provided to all contractors on a quarterly basis by the Recreation Coordinator.

Instructors are responsible for providing the description for the quarterly Recreation Brochure. Please limit course description to 20 words or less, and 75 words or less for the online course description. Please include a brief summary, special instructions, material fees, and required supplies. LNPRD reserves the right to edit descriptions.

In an effort to reduce the number of canceled classes, please include the minimum and maximum number of students you are willing to accept. It is the City's goal to limit the number of canceled classes, and we reserve the right to not offer classes that have the minimum number of participants set too high. The minimum for the first-time classes should be set low (e.g. 3-5 people) in order to establish class reputation.

#### Class Dates, Days, and Times

Please include any alternate dates, days, and times, that you would like to offer your class. The more flexible you are with days and times, the more likely LNPRD will be able to offer your class. Priority may be given to ongoing and returning instructors. Due to limited space, classes can be booked back-to-back, so if additional time is needed for instructors to set-up or tear-down, the additional time must be requested in the proposal.

#### **Holidays**

Classes will not be offered on the following City observed holidays:

New Year's Day
Martin Luther King, Jr. Day

Labor Day
Veterans' Day

President's Day Thanksgiving Day & Day After Thanksgiving

Memorial Day Christmas Eve 4<sup>th</sup> of July Christmas Day

Please refer to the Recreation Coordinator for exact dates.

#### **Contract Instructor Prerequisite Requirements**

#### **Insurance and Liability**

As an Independent Contractor for the City of Laguna Niguel Parks and Recreation Department, there are requirements regarding insurance and liability.

- 1. All classes offered through LNPRD are required to have insurance.
- 2. Classes that are considered higher risk will require higher or additional coverage.
  - a. Examples of high risk classes include: skateboarding, dancing, swimming, sport fitness classes, classes for older adults, etc.
- 3. Insurance and endorsement certificates need to be submitted no later than two weeks before the first class is offered. Renewal certificates will be obtained on an annual basis.
- 4. The LNPRD requires a minimum of \$1,000,000 liability insurance coverage for classes that include a certain level or risk to the City. The policy must name the City of Laguna Niguel, its offers, agents, and employees as additionally insured with an endorsement letter attached. The certificate must be an original print from your insurance company.

A sample Certificate of Insurance can be found in the Forms section of this handbook.

#### Live Scan (Fingerprinting/Background Check)

Instructors and all instructors' personnel must be Live Scanned through the City's contracted Live Scan facility, and cleared before they can begin instructing a class.

To complete the Live Scan process, one must obtain a Live Scan Form along with directions/instructions from the Recreation Coordinator. All fees will need to be paid at the Instructor's expense and paid directly to Live Scan. Please notify the Recreation Coordinator prior to going to the Live Scan facility in order for the City to track the status of clearance.

Background checks and live scans performed outside of the City of Laguna Niguel cannot be accepted in lieu of the live scan with City of Laguna Niguel. Exceptions may be considered if an organization has required fingerprinting/background checks for all employees as part of their pre-employment process. All independent contractors will be required to be fingerprinted through the City of Laguna Niguel.

The Request for Live Scan Service form can be found in the Forms section of this handbook.

#### **Mandated Reporting**

Contract Instructors working with youth (17 years or younger), must complete a City of Laguna Niguel Mandated Reporter Acknowledgement Form.

Under California State Law, individuals that have direct contact or supervisory control over children and children programs are considered "mandated reporters" for purposes of reporting child abuse or neglect to designated agencies or to the Police Department.

The City of Laguna Niguel Mandated Reporter Acknowledgement Form can be found in the Forms section of this handbook.

#### **Active Contract Instructor Requirements**

#### **Contract Agreement for Recreation Services**

Upon mutual agreement with the instructor candidate, the Recreation Coordinator will complete a contract with all of the required signatures (Instructor and City staff). The contract will be put together on a quarterly basis, and will cover a quarter (3 months) at a time. Instructors may not teach without a signed contract on file.

Instructors are responsible for reviewing and abiding by the terms of the Contract for Recreation Services.

#### **Monitoring Enrollment**

Every course offering will be assigned an activity number for participants to use for registration purposes. Seven (7) days prior to the start of a new session, instructors must either check their enrollments online using their Active Net Instructor portal, or contact the Recreation Coordinator to check enrollment and determine whether the program will need to be canceled.

The City provides registrants with a one week notice of class and camp cancelations. For new class offerings, it is often recommended to offer the class despite low enrollment in order to build class reputation. For more information on canceling classes, refer to the Polices and Procedures section of this handbook.

Instructors can also go online to <a href="www.cityoflagunaniguel.org/registration">www.cityoflagunaniguel.org/registration</a> and view current enrollment by searching using their subject or activity numbers.

#### **Rosters**

On the day prior to a new class session, instructors should go online to www.cityoflagunaniguel.org/registration and view their rosters online.

Copies of rosters may be obtained at the Crown Valley Community Center front desk or Sea Country Senior and Community Center front desk, or requested via email, with at least 24 hour notice.

During class, instructors should verify that all participants are registered and that the roster matches those in the class. If the instructor is unsure if a student is registered, they can request an updated roster or check with the front desk during regular business hours. If a participant is not registered, the instructor must send the participant to the front desk to get registered in order to participate in the class.

Class rosters and information may only be used for the purpose of the specific class/classes being taught by the instructor. Instructors shall not utilize class rosters for business promotion or marketing purposes outside of the classes offered with the City of Laguna Niguel.

#### **Classroom Layouts**

At least two weeks prior to the class start date, instructors must provide a classroom set-up description or diagram of tables, chairs, and equipment needed for the class. City maintenance staff will set-up the classroom before the designated class start time. Available equipment in classrooms include: chairs (children's or adults), tables (6 ft), projector and screen (limited to specific rooms), and trashcans. Please note any additional items.

Note: In the event that facility staff is not available, the instructor may be responsible for setting up their room prior to their class.

The classroom layout form can be found in the forms section of this handbook.

#### **Fees and Compensation**

#### **Class Fees and Compensation**

Instructors will receive a 70% split of all registration fees collected. Once the class has been completed, payment will be processed through the Finance Department, and a check will be mailed within four to six weeks of class end date, which is in accordance with the City Council warrant approval and Finance Department processing timeline.

This 30% split covers facility fees, production of the Recreation Brochure, staff support, utilities, facility maintenance, and registration.

#### Registrations

All registrations, cancellations, and participant payments are to be handled and processed by the City of Laguna Niguel staff. Methods of registration includes online, by mail, fax, or in person at any of the three Parks and Recreation facilities (Crown Valley Community Center, Sea Country Senior and Community Center, and Laguna Niguel Skate and Soccer Park).

#### **Refund Policy**

A refund will be given if the City cancels a City sponsored activity. **Online convenience fees will not be refunded.** A full refund (minus online convenience fees) will be given for cancellation of any activity of a doctor's medical excuse prior to the commencement of activity. If a participant cancels due to illness during a session, the class fee will be prorated, but the note must be received before the last day of class. No refunds will be issued for no-shows, special events, or excursions. If patron cancels five (5) or more business days prior to the activity, patron will receive a refund, minus a \$10 transaction fee. A cancelation made four (4) or less business days prior to the activity will result in the forfeiture of the entire class fee. No fee for transfers into another activity with an activity number. No fee for a non-refundable credit on your Active Net account.

#### **Proration of Fees**

Instructors have the ability to allow prorated registrations for their courses according to the City's cancelation and refund policy, but are also allowed to accept them in order to increase enrollment. Please contact the Recreation Coordinator for additional details.

#### **Materials Fee/Supply List**

Contractors may choose to charge a nominal "material fee" in addition to their class registration fee. This fee needs to be justified with receipts for supplies, and the instructor is permitted to keep 100% of this fee. This fee is collected by the instructor at class and the City is not responsible or liable for this fee.

#### **Policies and Procedures**

#### **Registration and Waivers**

All registrations, cancellations, and participant payments are to be handled and processed by the City of Laguna Niguel staff. Methods of registration includes online, by mail, fax, or in person at any of the three Parks and Recreation facilities (Crown Valley Community Center, Sea Country Senior and Community Center, Laguna Niguel Skate and Soccer Park).

All participants must be registered and have signed a waiver prior to participating. For youth classes, the student's parent or guardian must also sign the waiver.

For "Parent & Me" classes, all parents/guardians participating in the class are also required to have a signed waiver on file. Parents will be notified at the time of registration, but if a new guardian arrives to take the class with the registered student, instructors will be responsible for getting a signed waiver from the guardian. An electronic copy of the Registration Form is included as an attachment in this document.

Once waivers are completed, please drop them off at the front desk at the end of your class.

Instructors shall not utilize City class rosters for business promotional or marketing purposes. Class rosters and information are the property of The City of Laguna Niguel, and may only be used for the purpose of the specific class.

A copy of the Parks and Recreation Registration Form can be found in the Forms section of this handbook.

#### **Canceling Programs**

Instructors are responsible for logging into their Active Net account and checking class rosters and enrollments. Instructors must contact the Recreation Coordinator at least one (1) week prior to class start date, with the instructor's intent to cancel a class due to low enrollment.

All new instructors will be given a login and instructions on how to access their Active Net accounts online.

For activities that will be canceled, instructors are responsible for completing the Canceled, Refund, and Transfer Activity Form. This form is to be submitted at least two (2) days prior to a class start date. Submit the completed application via email to the Recreation Coordinator.

For additional details, please see **Refund Policy** on page 10.

#### **Instructor Absence**

If you are unable to teach your class, contact the Recreation Coordinator by phone and/or by email, and advise staff as far in advance as possible. If a class cannot be made-up, class participants will receive a prorated credit for the class.

If instructors secure a substitute instructor for a program, they must notify the Recreation Coordinator as well as provide the substitute's contact information. Note that all substitutes must

meet the contract instructor requirements listed in the Contract Instructor Prerequisite section of this handbook including being Live Scanned. It is the responsibility of the Instructor to provide payment to substitutes.

Excessive instructor absences may result in the cancelation of current and future classes.

#### **Class Make-Up Policy**

Make-ups can be given on those occasions when unforeseen circumstances requires that a class meeting be canceled. Students should see the instructor at the next scheduled class meeting for a make-up date. No refunds (whole or partial) will be given for classes missed by the student.

Instructors should coordinate with the Recreation Coordinator before planning a make-up class to ensure that facility space is reserved for that class.

Make-up classes are to be added to the end of the session if scheduling does not interfere with existing programs. If make-up classes are not scheduled, fees for the class may be refunded or a credit may be issued for the next session. The Parks and Recreation Department must approve all changes to the contracted schedule. The CITY has priority use for all facilities for special programs. Notification will be given prior to the contracted quarter.

#### **Customer Service and Communications**

The City of Laguna Niguel prides itself on offering excellent customer service. In regards to contract classes, we strive to ensure that all customers are happy with the services provided. If you receive any questions about refunds or a withdrawal from your class, please contact the Recreation Coordinator to assist you in the process.

In the event of an incident at a facility involving an angry or upset customer where you believe you are in danger or in need of assistance, walk away from the situation, go to a safe location, and call 911. AT NO TIME SHOULD YOU PLACE YOURSELF IN DANGER TRYING TO RESOLVE A VOLATILE SITUATION. If the problem gets out of hand, call the Orange County Sheriff's Department non-emergency number at (949) 770-6011. In the event of danger or an emergency, call 911.

#### **Class Observation**

The City of Laguna Niguel, its officers, agents, and employees may observe classes, with or without notice.

#### **Contact and Personal Information Privacy**

The City of Laguna Niguel considers all customer and contractor information confidential.

#### **Harassment Policy**

The City of Laguna Niguel's policy is to provide an environment free of unlawful discrimination in its work place, programs, and activities. Unlawful discrimination, including sexual harassment and harassment on the basis of race, sex, religion, color, age, national origin, ancestry, marital status, medical condition, sexual orientation, or physical or mental disability, will not be tolerated by the City. The City of Laguna Niguel has a "zero tolerance policy". Violating this policy will result in disciplinary action, up to, and including termination of contract.

Prevention is the best tool to eliminate harassment in the workplace. If you have any questions concerning harassment, place contact the Recreation Coordinator.

#### **Photos and Videos**

Upon signing the waiver, participants/guardians agree to permit the taking of photographs and/or videos of themselves or their minor to be used at the City's discretion, and understand that such photographs or video may only be used for marketing purposes.

Participants have the right to opt out of photos and videos and should notify their instructor or the photographer before images are taken.

If instructors would like to take photos or videos of their class, they must first get permission from the students. Instructors are free to share these with the Recreation Coordinator to be kept on file for future use to promote their programs.

#### **Supervision of Youth Classes and Camps**

Instructors teaching a youth class must ensure that children are supervised at all times. Children are not permitted to roam or leave their designated classroom unsupervised, including bathroom breaks, or leave the class without a parent/guardian. Instructors are required to notify participants not to arrive until designated time of activity. Children should never be dismissed until a parent/guardian arrives for pick-up. Instructors shall not depart until all children are picked up. Instructors shall attempt to contact the child's parent/guardian and if additional assistance is needed, please contact the front desk staff at Crown Valley Community Center or Sea Country Senior and Community Center.

If a student is missing, the front desk and Recreation Coordinator should be informed immediately.

### Americans with Disabilities Act (ADA) Accommodating those with Disabilities and Special Needs

The ADA is federal legislation which gives civil rights protection to individuals with disabilities. This act guarantees equal opportunity for individuals with disabilities for employment, public accommodations, transportation, local and state government services, and telecommunications.

It is the policy of the City of Laguna Niguel to fully abide by the requirements of the ADA and to make reasonable accommodations for individuals with vision or hearing impairments or other

individuals with disabilities so that they have an equal opportunity to participate. Please advise the Recreation Coordinator if a participant has a disability requiring special accommodations.

The City of Laguna Niguel encourages those with disabilities and special needs to participate in activities offered through Laguna Niguel Parks and Recreation. According to the Americans with Disabilities Act (ADA), our classes and programs are required by law to accommodate those with disabilities and special needs.

Section 504 of the 1971 Rehabilitation Act states that "no qualified individual with a disability in the United States shall be excluded from, denied the benefits of, or be subjected to discrimination under" any program or activity. Subtitle A protects qualified individuals with disabilities from discrimination on the basis of disability in the services, programs, or activities of all State and local governments. The ADA gives people with disabilities an equal opportunity to benefit from all of their programs, services, and activities (e.g. public education, recreation, etc.).

Programs and instructors are required to make reasonable modifications to policies, practices, and procedures where necessary to avoid discrimination, unless they can demonstrate that doing so would fundamentally alter the nature of the service, program, or activity bring provided.

Also, note that the ADA prohibits policies that unnecessarily impose requirements or burdens on individuals with disabilities that are not placed on others. For example, public entities may not require that a qualified individual with a disability be accompanied by an attendant.

An exception may be made if the individual poses a direct threat to the health or safety of others. A "direct threat" is a significant risk to the health or safety of others that cannot be eliminated by a modification of policies, practices, or procedures, or by the provision of auxiliary aids or services.

The determination that a person poses a direct threat to the health or safety of others may not be based on generalizations or stereotypes about the effects of a particular disability. It must be based on an individualized assessment, based on reasonable judgement that relies on current medical evidence or on the best available objective evidence, to determine: the nature, duration, and severity of the risk; the probability that the potential injury will actually occur; and whether reasonable modifications of policies, practices, or procedures will mitigate the risk.

The decision to deny access to a participant due to a disability or special need is not a decision for a contract instructor to make. A contract instructor should make reasonable accommodation in a class/program to accommodate participants with special needs. If you have a concern about a participant, please see the Recreation Coordinator.

Please be cautious with your choice of words when speaking with participants, or parents of children, with disabilities/special needs. Comments should never be made, nor should an impression be given, that a participant is a burden or unwelcome in a class. The City of Laguna Niguel believes in doing everything we can to allow for a reasonable accommodation for participants with disabilities/special needs in our programs.

City of Laguna Niguel ADA/504 Coordinator: Russell Narahara 30111 Crown Valley Parkway Laguna Niguel, CA 92677

Phone: (949) 362-4313 Email: rnarahara@cityoflagunaniquel.org

#### **Promotion of Classes**

#### **Quarterly Recreation Brochure**

All classes, programs, and activities are listed in the City's Quarterly Recreation Brochure which is mailed to over 26,000 Laguna Niguel residents and businesses. The Recreation Brochure is published four times per year and is available for viewing on the City's website at <a href="https://www.CityofLagunaNiguel.org/brochure">www.CityofLagunaNiguel.org/brochure</a>.

The brochure editions and general class sessions are:

- Winter (Dec, Jan, Feb)
- Spring (Mar, Apr, May)
- Summer (Jun, Jul, Aug)
- Fall (Sep, Oct, Nov)

#### **Marketing and Advertising**

The City of Laguna Niguel promotes all classes, programs, and activities in the quarterly Recreation Brochure, and senior specific activities may also be promoted in the Sea Country Activity Guide. In addition, the City, in its discretion, may create additional marketing materials highlighting specific classes or programs. By signing the contract, instructors consent to these marketing efforts by the City.

Contractors may advertise and market their class at their own expense in an effort to increase participation. Any marketing materials (e.g. brochures, post cards, flyers, advertisements, etc.) must be reviewed and approved by the Recreation Coordinator prior to distribution.

Contractors may not use City classes to recruit for personal business or promote their business during class hours or on City premises. Contractors shall not market products that are sold as part of their business. Violating this policy may result in disciplinary action, up to, and including termination of contract.

Social Networking Guidelines: The City of Laguna Niguel does not have a formalized Social Networking Policy at this time. In general, the City uses social networking sites (Facebook, Instagram, Twitter, and NextDoor) to promote classes, programs, and upcoming special events. The City encourages contractors to share content about their classes or programs on their pages, and engage in promotions directed to their programs.

Instructors taking photos of class participants to use on their own business social networking platforms must obtain participant approval before posting. The City waiver does not cover instructors' use of photos.

#### **Facility Usage**

#### **City Facilities**

The City has a variety of locations available for hosting classes. If you are unsure which facility to request, please leave it blank. The City will select an appropriate facility for you based on facility availability, class needs, and estimated class size. Facilities are very limited and no storage space is provided for independent contractor equipment. The City reserves the right to move a class if needed.

#### City Facilities:

- Crown Valley Community Center
   29751 Crown Valley Parkway
   Crown Ballroom, classrooms, kitchen, deck (upper level)
- Laguna Niguel Aquatic Center
   29751 Crown Valley Parkway
   Classrooms, pool, FIT pool, and Sprayground
- Laguna Niguel City Hall 30111 Crown Valley Parkway Community Room (A and B)
- Laguna Niguel Skate and Soccer Park 27745 Alicia Parkway Skatepark and viewing deck
- Sea Country Senior and Community Center
   24602 Aliso Creek Road
   Grand Ballroom, Yosemite Ballroom, classrooms, kitchen, courtyard
- Laguna Niguel Athletic Fields
   Locations Vary
   Basketball courts, baseball fields, soccer fields, softball fields, volleyball courts

Note: Classes that take place at off-site locations/studios are required to still have participants register through the City of Laguna Niguel.

#### **Facility Staffing**

Most facilities have staff on duty to open and close the facility and provide limited support to the classes and programs.

#### **Parking**

Parking is only allowed in designated spaces. Please adhere to the time limits or signs, as the Instructor is responsible for any tickets, parking violations, and/or towing costs that are received while parking. Due to safety reasons and emergency vehicle access, parking behind the Community Centers is only allowed in extenuating circumstances for loading and unloading and must be arranged in advance with the Recreation Coordinator.

At parks and offsite locations, please only park in a designated parking stall and adhere to the parking limitations for that location.

#### Facility Set-up and Tear-down

The City of Laguna Niguel will set-up classrooms based on the facility layout information submitted by the Instructor at least 10 days prior to the first day of class. If there are any changes to regular set-up of the class, please notify the Recreation Coordinator of changes at least 10 days prior to class date.

Instructors should arrive at least 10 minutes prior to the class start time, unless otherwise arranged with the Recreation Coordinator. Note that some classrooms are booked with back-to-back classes.

Instructors must clean up after class, leaving the room in the same condition in which it was found, and vacate the facility quickly after class to allow set-up for the next class or event. If thermostats were changed or windows opened, instructors should turn off or close before leaving.

The City of Laguna Niguel does not provide storage for contract instructors' equipment or supplies and is not responsible for any missing or damaged equipment. If maintenance assistance is needed during class, instructors can notify the front desk and ask for maintenance assistance. If the issue is an emergency, front desk staff will contact after-hours maintenance staff.

Note: In the event that maintenance staff is unavailable, the instructor may be responsible for setting up the room prior to class.

#### **Equipment Available for Use**

The following items are available for use at no charge to independent contractors based on availability and will be set-up by City staff. Any equipment needed should be requested on the layout information submitted by the instructor at least 10 days prior to the first day of class.

Equipment available in all rooms:

Tables and chairs

Equipment available in certain rooms only:

- Projector and screen
- TV and DVD player
- Sound system and microphones
- Fasels
- Dry erase boards and markers

#### **Complimentary Room Use**

Instructors will be allowed complimentary use of a Crown Valley Community Center room or Sea Country Senior and Community Center room, based on availability, for up to two hours for an awards ceremony or special exhibition, once per quarter.

Aquatics instructors will be allowed complimentary use of the pool at Laguna Niguel Aquatics Center for one day (8 hours) per year. The use of the pool must be used within the calendar year and the time cannot be carried over and accumulated. A security deposit will be required.

Note: Additional pool use will be charged at an hourly rate, per the adopted fee schedule. Room usage may be available, but are not included with the complimentary pool use. Aquatics instructors may schedule the use of the pool two days per year for aquatic events, in addition to the complimentary day. All fees apply.

#### Safety

#### **Accident/Incident Reports**

If an accident or injury occurs to a class participant or instructor, contact facility staff immediately. An Accident/Incident Report Form should be completed immediately and instructors shall contact the Recreation Coordinator within 24 hours. All sections of the report must be completed, including as much specific information as possible regarding circumstances surrounding the incident/accident, witnesses, etc. If instructors have any other questions regarding an incident/accident they should contact the Recreation Coordinator. Only staff or instructors are to complete the report form.

Some things to remember when dealing with an accident:

- If serious injury occurs, do not move the injured person unless they are in further danger from the condition/environment in which they are in.
- All accidents, regardless of how severe, must be reported to the Recreation Coordinator.
- If necessary, call 911 for emergency support.
- For minors less than 18 years of age, notify parent or guardian as soon as situation allows. Parent should arrange for necessary transportation and relieve you of further action. Do not transport the injured individual by yourself.
- Stay with injured person until relieved by emergency personnel.
- An Accident/Incident Report Form must be filled out the day of the injury and submitted to the Recreation Coordinator or Supervisor within 24 hours.

Accident/Incident Report can be found in the Forms section of this handbook. Emergency and department contacts can be found in the Contacts section of this handbook.

#### **Release of Accident Information**

If an accident should occur, all instructors are directed to give no information relative to the circumstances surrounding the accident to any person, except identified City employees. In all cases, the City will release the information to their representative. This procedure is necessary to prevent the release of inaccurate information and to protect the City of Laguna Niguel in the event of legal action.

#### **General Safety Guidelines**

Above any other consideration, the Parks and Recreation Department, and by extension its contract class instructors, must provide for the safety of the people who use its facilities and participate in its programs. Instructors must use their own best judgement at times, so focus safety constantly and exercise all possible measures to prevent accidents, injuries and/or damage to property. Participants should also be encouraged to think in terms of safety. Take the time to explain to participants why they should be doing something. Remember, speak directly and concisely.

Some important points to remember are:

- Be observant and anticipate problems. If you see an unsafe situation developing, intervene before it escalates.
- Know where your participants are at all times. Keep them in sight. Be aware of the total surrounding at all times.
- Do not divert your attention from the participants. THEIR SAFETY IS YOUR #1 PRIORITY.
- All accidents, regardless of how severe, must be reported to the Recreation Coordinator.
- Instructors, as well as the City of Laguna Niguel, can be held liable for any accident to people or property damage resulting from negligence.
- Be well trained and current on all aspects of your teaching responsibilities.
- Be properly certified and keep certifications current including CPR and First Aid if you have them.
- Communicate safe techniques in the activities you instruct and in the use of equipment and tools for the class.
- Check for safety of equipment and identify and minimize any hazards. Keep work areas safe.
- Be sure that any equipment or tools used for the class are age and skill appropriate and have been approved by the City for use in your classroom.
- Follow industrial and professional standards for safety, as well as City and State codes.
- Communicate knowledge of risk to students and warn of impending danger when there is a safety concern.
- Be "liability conscious" in all classroom activities and minimize risk.
- If there is a question as to the safety of an activity, the physical environment or participants, instructors should consult the Recreation Coordinator before proceeding.

#### Liability

Individual contract instructors as well as the City of Laguna Niguel can be held liable for any accident or injury to people or property damage resulting from negligence.

See section on Insurance under the Contract Instructor Prerequisite Requirements section of this handbook for more information on Liability and how you can protect yourself.

I have read and the Instructor Handbook Policies and Procedures and will comply with the requirements expressed therein.

Name (Print)	
Name (Signature)	Date



SIGNATURE:

# CITY OF LAGUNA NIGUEL Parks and Recreation Contract Instructor Application

Thank you for your interest in offering a class within the Laguna Niguel Parks and Recreation Department. There are no guarantees that your submittal will be accepted by the LNPRD. All proposals will be reviewed in accordance with the community center's current schedule and community needs.

APPLICANT INFOR	MATION				
NAME:			PI	HONE #:	
ADDRESS:			CITY:		STATE:
ZIP CODE:		EMAIL ADDRES	SS:		
WEBSITE or SOCIAL MEDIA PAGES:					
CLASS PROPOSAL	_ INFORMATIO	N			
CLASS TITLE(S):					
CLASS DESCRIPTION:					
AGE RANGE:		MIN. ENROLLMENT:		MAX. ENROLLMENT:	
CLASS FEE:		MATERIAL FEE (IF APPLICABLE):	LIST MATERIALS	S:	
PREFERRED SEASON:	WINTER SUMMER	SPRING FALL	DAYS OF WEEK:		
CLASS LOCATION:			CLAS	S TIME(S):	
CLASS DATES:		PROMOTIONAL EFFORTS THAT WILL BE TAKEN:			
		ntion or certification to this ental material and experie			
APPLICANT				DATE:	

Return form to the Parks and Recreation Registration Office at Crown Valley Park with attention to Kaori Garcia, Recreation Coordinator or email KGarcia@CityofLagunaNiguel.org.



## City of Laguna Niguel INSURANCE REQUIREMENTS

To: Contract Instructor/ Facility User

From: City of Laguna Niguel Parks and Recreation Department

Subject: Insurance Requirements

The City of Laguna Niguel requires each organized activity taking place at any City Facility have insurance for said activity. The Certificate of Insurance must be on file at the City of Laguna Niguel City Hall or the Parks and Recreation Department prior to any permits or contracts being approved. The User Permit or Contract will be made invalid if such insurance lapses. The City requires a 30-day written notice of cancellation or no-renewal of insurance.

In your insurance policy state **ADDITIONAL INSURED** as follows: City of Laguna Niguel, their officers, agents and employees.

Certificate Holder Address should list the following address:

30111 Crown Valley Parkway Laguna Niguel, CA. 92677

Liability should include:

- Bodily injury and property damage liability
- Product liability (food and drink) requested if food or beverage is served as part of the activity.
- Personal injury liability
- Fire legal liability
- Sexual abuse/molestation

Cancellation Notification: The Certificate of Insurance must read as follows:

Should any of the above described <u>policies be canceled before the expiration date thereof, the issuing company</u> will mail 30 days written notice to the Certificate Holder named.

The City of Laguna Niguel will not accept in the Cancellation Notification the wording to read "endeavor to mail" or "failure to mail such notice shall impose no obligation or liability or any kind upon the company, its agents or representatives." It is acceptable to cross out this terminology directly on the certificate, however, the insurance broker must initial it.

Contract Classes and User Permit Programs:

Medium Hazard: \$500,000

High Hazard/ All Athletic Groups: \$1,000,000 & \$2,000,000 aggregate

Please *mail* or *email* a copy of the Certificate of Insurance to:

City of Laguna Niguel Parks and Recreation

atten: Kaori Garcia

29751 Crown Valley Parkway

Laguna Niguel, CA 92677

Office: (949) 425-5100 / Fax: (949) 249-1115

Kgarcia@cityoflagunaniguel.org



# **SERVICES**

by the Department of Justice. AUTHORIZED FBI CHANNELER ground check through the Department of Justice (DOJ) and FBI. All of our employees are certified homeland security, immigration and any general requirement by an employer to complete a back-Secure Live Scan offers digital fingerprinting for all occupational licensing, volunteer organizations

# CLIENTS

Our current list of clients include Disneyland, YMCA, the City of Lake Forest, Mission Viejo, Dana Point and San Juan Capistrano. We provide Live Scan for RN's, Home Care Aides, Contractors, Notaries, CCW, Real Estate Licenses, RCFE'S, Immigration and many more.



# HISTORY .

rolling fingerprints and submitting to the Department of Justice. It is owned and operated by veteran Police Officer Chuck Still who has 25 years of experience Secure Live Scan opened in 2005 and has been operating a walk-in service in Aliso Viejo since 2010

# HOURS OF OPERATION

SUNDAY. No appointments are required. Give us a call at 949-633-0948 Secure Live Scan is a walk-in facility open M-F from 10:00 AM to 5:00 PM. CLOSED SATURDAY AND

# Walk-In Service

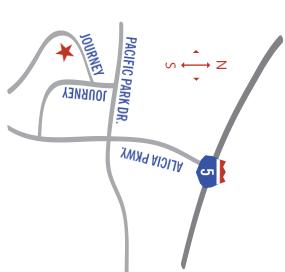
info@SecureLiveScan.com www.SecureLiveScan.com

TEL 949-633-0948 FAX 949-305-8747

6 Journey, Suite #270 Aliso Viejo, CA 92656



CHARLES STILL - OWNER





#### **REQUEST FOR LIVE SCAN SERVICE**

Applicant Submission				
A0972			Contract Class Instructor	
ORI (Code assigned by DOJ)			Authorized Applicant Type	
, ,				
Type of License/Certification/Permit	OR Working	Title (Maximum 30 characters	- if assigned by DOJ, use exact title assigned)	
Contributing Agency Information:	1			
City of Laguna Niguel			00123	
Agency Authorized to Receive Criminal F		ation	Mail Code (five-digit code assigned b	by DOJ)
30111 Crown Valley Parkwa	.y		Dorna Farhadi	
Street Address or P.O. Box		<del>-</del>	Contact Name (mandatory for all sch	ool submissions)
Laguna Niguel	C.	A 92677	(949) 362-4387	
City	Sta	te ZIP Code	Contact Telephone Number	
Applicant Information:				
Last Name			First Name	Middle Initial Suffix
Other Name			First	Suffix
AKA or Alias) Last			First	Sunix
Date of Birth Sex	Male	Female	Driver's License Number	
Date of Birth				
Height Weight	Eye Color	Hair Color	Billing Number	
. 10.g.n	_, 0 00.0.		(Agency Billing Number)	
Place of Birth (State or Country)	Social Securit	v Number	Misc. Number	
(		,	(Other Identification Number)	
Home				
Address Street Address or P.O. Box			City	State ZIP Code
Your Number:			Level of Service: X DOJ	☐ FBI
OCA Number (Agency I	Identifyina Number	•)	201010100100	
os manso (rigologi	aconalying Hambol	,		
f re-submission, list original ATI	numbor:			
Must provide proof of rejection)	number.		Original ATI Number	
Transfer provide proof of rejection,				
Employer (Additional response fo	or agencies	specified by statute):		
. ,	J	,		
Employer Name			Mail Code (five digit code assigned b	y DOJ)
•				
Street Address or P.O. Box				
		<u></u>		
City	State	ZIP Code	Telephone Number (optional)	
_ive Scan Transaction Complete	d By:			
Name of Operator			Date	
,				
Fransmitting Agency	LSID		ATI Number	Amount Collected/Billed

Form (Rev. November 2005)
Department of the Treasury

### Request for Taxpayer Identification Number and Certification

Give form to the requester. Do not send to the IRS.

page 2.	Name (as shown on your income tax return)		
on	Business name, if different from above		
Print or type ic Instructions	Check appropriate box: Individual/ Sole proprietor Corporation Partnership Other	<b>&gt;</b>	Exempt from backup withholding
Print o	Address (number, street, and apt. or suite no.)	Requester's name an	d address (optional)
Specific	City, state, and ZIP code		
See S	List account number(s) here (optional)		
Part	Taxpayer Identification Number (TIN)		
backu alien, s	your TIN in the appropriate box. The TIN provided must match the name given on Line 1 or withholding. For individuals, this is your social security number (SSN). However, for a resole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entity mployer identification number (EIN). If you do not have a number, see <i>How to get a TIN</i> or	sident	ecurity number  +
Note.	If the account is in more than one name, see the chart on page 4 for guidelines on whose to enter.		r identification number

#### Part II Certification

Under penalties of perjury, I certify that:

- 1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- 2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
- 3. I am a U.S. person (including a U.S. resident alien).

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. (See the instructions on page 4.)

 Sign
 Signature of

 Here
 U.S. person

 ▶
 Date

#### **Purpose of Form**

A person who is required to file an information return with the IRS, must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

**U.S. person.** Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

- 1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
  - 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee.
- In 3 above, if applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

**Note.** If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

For federal tax purposes, you are considered a person if you are:

- An individual who is a citizen or resident of the United States.
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States, or
- Any estate (other than a foreign estate) or trust. See Regulations sections 301.7701-6(a) and 7(a) for additional information.

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.

The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

• The U.S. owner of a disregarded entity and not the entity,



#### City of Laguna Niguel Mandated Reporter Acknowledgement Form

State law required that any person who enters into employment on and after January 1, 1985, as a child care custodian, medical practitioner, or non-medical practitioner, or with a child protective agency, prior to commencing employment shall sign a statement that he or she has knowledge of the provisions of Section 11166 of the Penal Code and will comply with its provisions.

A mandated reporter shall make a report to an agency specified in Section 11165.9 whenever the mandated reporter, in his or her professional capacity or within the scope of his or her employment, has knowledge of or observes a child whom the mandated reporter knows or reasonably suspects has been the victim of child abuse or neglect. The mandated reporter shall make an initial report to the agency immediately or as soon as is practicably possible by telephone and the mandated reporter shall prepare and send, fax, or electronically transmit a written follow-up report thereof within 26 hours of receiving the information concerning the incident. The mandated reporter may include with the report any non-privileged documentary evidence the mandated reporter possesses relating to the incident.

"Reasonable suspicion" means that is objectively reasonable for a person to entertain a
suspicion, based upon facts that could cause a reasonable person in a like position,
drawing, when appropriate, on his or her training and experience, to suspect child abuse
or neglect.

Any report made by a mandated reporter pursuant to this section shall be known as a mandated report.

Any mandated reporter who fails to report an incident of known or reasonably suspected child abuse or neglect as required by this section is guilty of misdemeanor punishable by up to six months confinement in a county jail or by fine of one thousand dollars (\$1,000) or by both that imprisonment and fine. If a mandated reporter intentionally conceals his or her failure to report an incident known by the mandated reporter to be abuse or severe neglect under this section, the failure to report is a continuing offense until an agency specified in Section 11165.9 discovers the offense.

The law also provides that a person who does report as required or who provides a child protective agency with access to a victim shall not be civically or criminally liable for doing so.

I have read the above statement and will comply with the reporting requirements expressed therein.

Name (Print)	
Name (Signature)	Date



#### CITY OF LAGUNA NIGUEL PARKS AND RECREATION DEPARTMENT

## Activity Registration Information REGISTER TODAY!

Crown Valley Park 29751 Crown Valley Parkway Laguna Niguel, CA 92677 (949) 425-5100

**Contact Information:** 

Registration@CityofLagunaNiguel.org

#### **4 EASY WAYS...**

#### **ONLINE**

Register online at: cityoflagunaniguel.org/ registration

Receive instant confirmation when you register online!

New users need to set up an account.

NOTE: A non-refundable convenience fee will apply. See scale below.

#### IN OFFICE

Walk into the Parks and Recreation office at Crown Valley Park and register during business hours:

M-F: 8am-5pm | Sa/Su: Closed

#### **FAX IN**

#### FAX (949) 249-1115

Please include your credit card information and signature on registration form.

#### MAIL IN

Mail your completed registration form to:

Parks & Recreation Dept. 29751 Crown Valley Pkwy. Laguna Niguel, CA 92677

Make sure to include your credit card information or a check, made payable to the City of Laguna Niguel.

#### IMPORTANT INFORMATION

- Use registration form on next page for activities with an activity # only! One form per person required.
- All fees must be paid in full at time of registration.
- You will receive an email confirmation of enrollment for faxed, mailed or online registrations. Walk-in registrations will receive a
  printed confirmation.
- Class fees will NOT be pro-rated unless a doctor's note is received. Doctor's note must be received before the last day of class.
- · Register early. Enrollment in classes is limited. If minimum enrollment is not met, activities are subject to cancelation.
- Laguna Niguel residents may have a priority registration date for City activities. After that date, the activity will be open to non-residents as well as residents.
- Refund policies are specific to the location where the activity is held. Please read all refund policies before signing up for an activity.
- Java Script 1.5 or 1.6 is required for online registration. If your computer does not have Java script or if you are unable to update an older version, you may be unable to register online.
- · You may also register for classes/excursions at Sea Country Center and register for skateboard lessons at the Skate Park.
- Online convenience fee scale: (Up to \$149) 6.5% of registration fee + \$.50, with minimum \$2; (\$150-\$500) 3.5% of registration fee + \$5; (Over \$500) 2.5% of registration fee + \$10.

#### **REFUND POLICIES**

- A refund will be given if the City cancels a City sponsored activity. Online convenience fees will not be refunded.
- A full refund (minus online convenience fees) will be given for cancelation of any activity with a doctor's medical excuse prior to the commencement of activity. If a participant cancels due to illness during a session, the class fee will be pro-rated, but the note must be received before the last day of class.
- No refunds will be issued for no-shows, special events or excursions.
- · Activities with an activity # are only transferable to another activity with an activity # and are based on availability.
- If patron cancels five (5) or more business days prior to the activity, patron will receive a refund, minus a \$10 transaction fee.
- · A cancelation made four (4) or less business days prior to the activity will result in the forfeiture of the entire class fee.
- No fee for transfers into another activity with an activity number.
- No fee for a non-refundable credit on your ActiveNet account.



3-DIGIT CVC CODE \_\_\_\_\_

# City of Laguna Niguel Parks and Recreation Department REGISTRATION FORM ONE FORM PER PERSON REQUIRED

#### **Contact Information:**

Crown Valley Park 29751 Crown Valley Parkway Laguna Niguel, CA 92677 (949) 425-5100

Registration@CityofLagunaNiguel.org

PARTICIPANT'S NAME:			SEX D.C	D.B/	/GRADE
PARENT/GUARDIAN NAME	E (if participant is a minor):				
ADDRESS			_ CITY		ZIP
HOME PHONE ( )	WORK PI	HONE ( )	CELL P	HONE (	)
EMAIL ADDRESS			@		
EMERGENCY CONTACT (of	ther than parent)		1	PHONE (	)
MEDICAL INFORMATION _					
If you need specia	al assistance, please contact the F	Parks and Recreation Departn	nent at least one v	veek prior to the	start of activity.
ACTIVITY #	NAME OF ACTIVITY	DAY/TIME	CHEC	K #	FEE
7101111111		<i></i>	CITE		
a competent supervisor is presor claims for damages for perprogram, against the City of L I give consent to any X-Ray exstaff and emergency room staholding a license to operate frhospital care being required by that efforts shall be made to consent to the consent of the conse	self or my child participate and I realisent; however, in the event of any injourn, including accidental decaguna Niguel and all it's officers, ago camination, anesthetic, medical or sofficensed under the Medicine Praction the California Department of Public is given to provide the aforement contact the undersigned prior to rendent photography and/or video of my	ury to myself or my child, I hereb ath, as well as from claims for pe ents and employees. urgical diagnosis tendered unde ice Act or a dentist licensed unde blic Health. It is understood that ioned medical/dental personnel dering treatment, but that treatr	y waive, release and ersonal property dai r the general or spe er the Dental Practic this authorization is authority to render ment will not be wit	d hold harmless from age which may a cial supervisor of a e Act or the staff of s given in advance r care as they deem thheld if the under	om any liability for damages arise in connection with the any member of the medical f any acute General hospital of diagnosis, treatments, or n advisable. It is understood
r permit the use of detivity/ev	ent photography and/or video or my	child of myself for Environment	cercution media pro	motion.	
	ND THIS RELEASE FROM LIABILITY			Data	,
	must sign for those under 18 years			Date	_/
PAYMENT INFORMAT	PAYMENT INFORMATION:				
NAME ON CARD					
CREDIT CARD NUMBER			EXP	DATE	



#### City of Laguna Niguel Facility Use/Room Layout Information

Class/Activity/Event:		
Instructor/Renter:		
Day/Date:		
Room:		
Equipment Needed:		
Quantity of Tables:	Quantity of Chairs:	
Please indicate the layout by draw	ving it out in the box below:	



#### City of Laguna Niguel Parks and Recreation Department Contract Instructor Accident Report

Name of Injured Student:	Da	ate of Birth:	Phone numb	per:
Address:	City:	Zip Code:	Email /	Address:
Date of Incident:	Гіme of Accident:	Location of	Incident:	
Accident Report Details				
Describe Injury/Exposure, Part of necessary):	Body Involved, How a	and Where it Occurred (F	Please use reve	rse side if
Summary of Accident/Injury Inves	stigation and Treatmen	t Given:		
An Unsafe Condition Resulted From (0	Check All That Apply):	An Unsafe Act Resu	Ited Form (Check /	All That Apply):
Defective Equipment		Not Following Ci	ty/Class Safety Ru	lles
Equipment Not Properly Guarded		Improper Equipn	nent	
Facility Conditions		Not Using Safety	/ Devices	
Exposure Incident		Lack of Knowledge or Skill		
Slippery or Uneven Walking Surface	es	Improper Attitude	Э	
Layout of Facility		Failure to Use P	rotective Equipmer	nt
House Keeping		Actions of Another		
Other (Specify in Report Details)		Improper Body F	Position	
		Other (Specify in	Report Details)	
Others Involved (Name/Phone #)	Others Involved	(Name/Phone #)	Others Involved	(Name/Phone #)
Signature of Instructor Completin	g Form: Pare	nt/Guardian Acknowledç	gment:	Date:
Recreation Division Signature:			Date:	

## Laguna Niguel Parks and Recreation Canceled, Refund & Transfer Activity Form



City of Laguna Niguel Parks & Recreation Dept. Instructions: Attn: Kaori Garcia 1. Read and complete form accurately. 2. Submit at least two (2) days prior to class start date. 29751 Crown Valley Parkway 3. Submit completed application via walk-in, fax or email. Laguna Niguel, CA 92677 Fax: 949-249-1115 kgarcial@cityoflagunaniguel.org Cancel this Refund all Activity?: Students?: Contract Instructor Name: Activity Name & Activity #: Yes Yes Nο Nο **Refund These Students:** Student's First and Last Name **Transfer These Students:** Into Into Student's First and Last Name Student's First and Last Name Activity #: Activity #: Into Into Student's First and Last Name Student's First and Last Name Activity #: Activity #: Into Into Student's First and Last Name Student's First and Last Name Activity #: Activity #: Into Into Student's First and Last Name Student's First and Last Name Activity #: Activity #:

For Office Use Only

Staff Completing Transaction:	Date:	Time: