Problem-Solving Assistance Request Form

NOTE: See <u>Program Guidance During COVID-19</u> to learn about allowable changes to intake, signature and habitability inspection requirements.

To Request Funds

- 1. Fill out this form and upload it to the participant's HMIS record or here if you are not an HMIS user.
- 2. Upload the participant's photo ID, homeless verification, and income verification.
- 3. Upload the required documents for each assistance category included in request.

All Problem-Solving conversations, case notes, and requests for assistance funds must be recorded and tracked through HMIS to ensure alignment with Problem-Solving Policy and Procedures and Los Angeles County Problem-Solving goals. Problem-Solving Assistance Funds Requests will only be approved when Problem-Solving Conversations are recorded in HMIS and when HMIS case notes indicate that other options have been fully explored. **Non-HMIS users should upload all relevant documents to link provided above**.

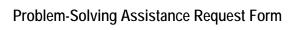
PARTICIPANT/HEAD OF HOUSEHOLD INFORMATION				
COVID-19 Vulnerability Assessment	and Tier 1 Referral 🗆 Yes 🛭 No	Emergency Housing Vo	oucher (EHV) Recipio	ent 🗆 Yes 🗆 No
Participant Name:			Enrollment Date	e
HMIS ID:	Household Size: N	umber of Adults:	Number of I	Minors:
Household Monthly Income: \$	Source of Inco	ome:		
Current Status: ☐ Homeless ☐ At Imminent Risk of Homelessness ☐ Fleeing Domestic/Intimate Partner Violence				
Population: ☐ Individual/Single	Adult 🗆 Family with minor child	lren □ Transitional Aو	ge Youth (18-24)	
FINANCIAL ASSISTANCE REQUESTED				
Click links to learn mo	ore about <u>Financial Assistance C</u>	ategories and Require	ed Documents.	
Financial Assistance Category	Required Documents Checklist NOTE: Documents are required at the time of submission of PSARF except where indicated that a document can be submitted prior to exiting the case in HMIS. Requested			
ALL REQUESTS MUST INCLUDE→	 □ Photo identification or Alternate Documentation □ Homeless verification, self-certification, or proof of homelessness. One of the following is required: • Third Party Verification of Homeless Status form • Observation of Homeless Status form • Imminent Risk of Homelessness Certification form • Self-Certification of Homeless Status form • Proof of Homelessness □ Income verification, self-certification, or proof of income. One of the following is required: • 3rd Party Income Verification form • Self-Declaration of Income/No Income form • Proof of Income (pay stubs, verification of benefits) 			N/A



Housing Assistance				
Security Deposit	☐ <u>Unit Certification</u> (when lease/rental agreement is not available) OR			
up to double monthly rent, once	Lease/ Rental Agreement (signature not required)			
every 12 months	☐ Property Owner or Authorized Agent <u>W-9</u>			
,	☐ Property Management Agreement (if applicable)			
	☐ Proof of Property Ownership			
	☐ <u>Habitability Inspection Form</u>			
	Required Prior to Exiting Case in HMIS:			
	☐ Lease/ Rental Agreement, signed	\$:		
Rental Assistance, new unit	☐ <u>Unit Certification</u> (when lease/rental agreement is not available) OR			
up to two months' rent, once every	Lease/ Rental Agreement (signature not required)			
12 months	☐ Property Owner or Authorized Agent <u>W-9</u>			
12 months	☐ Property Management Agreement (if applicable)			
	☐ Proof of Property Ownership			
	☐ <u>Habitability Inspection Form</u>			
	Required Prior to Exiting Case in HMIS:			
	☐ Lease/ Rental Agreement, signed	\$:		
Rental Assistance, existing unit	☐ Signed Lease/ Rental Agreement			
up to two months' rent, once every	☐ Property Owner or Authorized Agent W-9			
12 months	☐ Property Management Agreement (if applicable)			
12 months	□ Proof of Property Ownership			
	☐ Habitability Inspection Form	\$:		
Rental Arrears	☐ Arrears Notice from Landlord indicating amount owed			
	☐ Signed Lease/ Rental Agreement			
up to two months' rent, once every 12 months	☐ Property Owner or Management W-9			
12 months	☐ Property Management Agreement (if applicable)			
	□ Proof of Property Ownership	\$:		
Host Household Assistance	☐ Host Family Commitment Form	T		
	☐ Host W-9			
up to two payments every 12	1103t <u>W-3</u>			
months (\$500/30 days, \$1000/60				
days for individuals OR \$900/30				
days, \$1800/60 days for families)		\$:		
Miscellaneous Housing Costs	☐ Lease/Rental agreement or lease addendum indicating required items			
reasonable costs, once every 12	OR Host Family Commitment Form OR Unit Certification			
months	☐ Invoice/Estimate/Proof of Pricing (if not indicated in lease)			
	Required Prior to Exiting Case in HMIS:			
	☐ Receipt/Proof of Payment	\$:		
Utility Assistance				
Utility Assistance (deposit,	☐ Utility bill or bills			
assistance, or arrears)	☐ Lease/ Rental Agreement, signed			
reasonable costs, once every 12	Lease, Heritary Steement, Signed			
months				
monens		\$:		
Utility Assistance for Host	Host Family Commitment Form	· · · · · · · · · · · · · · · · · · ·		
•	Host Family Commitment Form			
Household (assistance, or arrears)	☐ Utility bill or bills			
reasonable costs, once every 12				
months				
		\$:		



Additional Assistance Categories				
Automobile Repair/Registration	☐ Invoice/Estimate/Proof of Pricing			
reasonable costs up to \$3,000,	☐ Proof of vehicle ownership (registration/title/bill of sale/other)			
once every 12 months	☐ Loaner vehicle commitment letter from vehicle owner (if not participant)			
	Required Prior to Exiting Case in HMIS:			
	☐ Receipt/Proof of Payment	\$:		
Reunification Services	Universal / Cation at a / Dan of of Driving	ý		
reasonable costs, one time	☐ Invoice/Estimate/Proof of Pricing ☐ Reunification Services Request Form			
reasonable costs, one time	☐ Proof of Parenthood (<i>if</i> reunifying out of LA County with minors):			
	Birth Certificate			
	Adoption records			
	Other court records			
	Required Prior to Exiting Case in HMIS:			
	☐ Receipt/Proof of Payment	\$:		
Gas Cards up to six (6) \$50 cards for	☐ Employment acceptance letter OR Employment work schedule (when gas cards are to support travel to work)			
employment OR 1.5x amount	☐ Printout of gas cost estimate from www.gasbuddy.com website (when			
required to reach Reunification	gas cards are to support travel for reunification)			
destination, once every 12 months	Required Prior to Exiting Case in HMIS:			
destination, once every 12 months	☐ Signed Gas/Grocery Card Acceptance form	\$:		
Motel/Hotel (can only be used	☐ Invoice/Estimate/Proof of Pricing	Ψ		
with reunification services)	Reunification Services Request Form			
up to 3 nights prior to departure	Required Prior to Exiting Case in HMIS:			
ap to a regime prior to department	Receipt/Proof of Payment	\$:		
Debt Resolution	☐ Loan document/invoice			
up to \$3,000 for individuals	☐ W-9 if being paid by check (not required for online payments)			
\$5,000 for families, one time	Required Prior to Exiting Case in HMIS:			
	☐ Receipt/Proof of Payment	٨.		
Sural company Company		\$:		
Employment Support	☐ Invoice/Estimate/Proof of Pricing			
reasonable costs, once every 12	☐ Employment acceptance letter OR Employment work schedule			
months	Required Prior to Exiting Case in HMIS:			
	☐ Receipt/Proof of Payment	\$:		
Grocery Cards		۶		
up to \$400 for individuals, \$800	Required Prior to Exiting Case in HMIS:			
for families, twice every 12 months	☐ Signed Gas/Grocery Card Acceptance form			
joi juilliles, twice every 12 months		\$:		
Furniture/Household Supplies	☐ Unit Certification OR Lease/Rental Agreement OR Host Household	7		
Essential items up to \$1000 for	Commitment form			
individuals, \$1800 for families, one	□ Invoice/Estimate/Proof of Pricing			
time	☐ W-9 if being paid by check (not required for online payments)			
	Required Prior to Exiting Case in HMIS:			
	☐ Receipt/Proof of Payment	\$:		
	*Additional documentation may be requested on a case-by-case basis.	7'		
	and the second of a case by case busis			
	REQUEST TOTAL	\$:		





REQUEST JUSTIFICATION (DO NOT LEAVE BLANK)				
Please explain how the financial assistance requested will he	Ip resolve the participant/household's housing crisis:			
How will the participant/household continue to financially sufunds are used?	ustain their housing situation after all financial assistance			
ΔGFNCY INI	FORMATION			
Agency Name:				
Is your agency located in the City of Los Angeles? Yes	□ No			
Client Name:	Client Signature:			
Staff Name:	Staff Title:			
E-Mail:	Phone:			
I certify that the information contained in this form is accurate to the best of my knowledge.				
Staff Signature:	Date Completed:			
LAHSA AUTHORIZATION (FOR LAHSA PS UNIT USE ONLY)				
Approved? ☐ Yes ☐ No Notes:				
	AHSA Staff Signature Date			