County of San Benito: Anthem Safety PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <a href="https://eoc.anthem.com/eocdps/ca/aso">https://eoc.anthem.com/eocdps/ca/aso</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">www.healthcare.gov/sbc-glossary/</a> or call (800)

<u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call (967-3015 to request a copy. For your Pharmacy benefits through Express-Scripts (Medco) go to <u>www.express-scripts.com</u> or call 1-877-554-3091.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$550/single or \$1,650/family for In-Network Providers. \$850/single or \$2,550/family for Non-Network Providers.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> for In- <u>Network</u> and Non- <u>Network</u> <u>Providers</u> . Primary Care visit and <u>Specialist</u> visit for In- <u>Network</u> <u>Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan?</u>	\$4,500/single. \$9,000/family. All Providers. Prescription (Only In-network Provides): \$2,650/single or \$5,300/family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Prescription Drug cost share out-of-network, any member prescription penalties (if applicable), premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, Prudent Buyer PPO. See www.anthem.com/ca/prism or call (800) 967-3015 for a list of	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan

	network providers.	pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other	
Medical Event		In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$20/visit deductible does not apply	10% coinsurance	none	
If you visit a health care	Specialist visit	\$20/visit <u>deductible</u> does not apply	10% <u>coinsurance</u>	none	
provider's office or clinic	Preventive care/screening/immunization	No charge	No charge	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	10% coinsurance	10% coinsurance	Cost may vary by sie of service.	
	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u>	10% <u>coinsurance</u>	Coverage for Out-of-Network  Provider is limited to \$800  maximum/test.	
Pharmacy OOPM	Out of Pocket Maximum (OOPM)	<b>\$2,650</b> Per Individual/ <b>\$5,300</b> Per Family	Non-Network claims do not apply to the OOPM	Member penalties including generic equivalent and retail refill allowance do not apply to the OOPM.	
If you need drugs to treat your illness or condition	Tier 1 - Typically Generic	\$10 Co-pay (retail) \$20 Co-pay (mail order)	\$10 Co-pay (retail) Not Covered for mail order scripts	Covers up to a 30-day supply (retail prescription); up to a 90-day supply (mail order prescription).  For brand drugs that have a generic equivalent available: Member may pay the generic co-pay plus the difference	

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/ca/aso">https://eoc.anthem.com/eocdps/ca/aso</a>.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Important Information	
More information about prescription drug coverage is available at www.express-scripts.com	Tier 2 - Typically <u>Preferred</u> / Brand	\$25 Co-pay (retail) \$40 Co-pay (mail order)	\$25 Co-pay (retail) Not Covered for mail order scripts	in cost between the brand and generic drugs.  For prepackaged drugs that have more than a 30 day supply, members will be charged up to 3 co-pays at a retail pharmacy per fill.	
	Tier 3 - Typically Non-Preferred / Specialty Drugs	\$45 Co-pay (retail) \$75 Co-pay (mail order)	\$45 Co-pay (retail) Not Covered for mail order scripts	Prior Authorization / Coverage Management programs may apply to some drugs.  Retail fill allowance: The first three times that you purchase a long-term drug at a participating retail pharmacy, you'll pay your retail co- payment.	
	Tier 4 - Typically <u>Specialty</u> (brand and generic)	Follows tier copays(retail) Follows tier copays (mail order)	Not covered	After the third purchase, you'll pay a higher cost if you continue to purchase it at retail.  Out of Pocket Maximum (OOPM) Member penalties including generic equivalent and retail refill allowance do not apply to the OOPM.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance</u>	10% <u>coinsurance</u>	Coverage for Out-of-Network Provider is limited to \$350 maximum/day.	
	Physician/surgeon fees	10% <u>coinsurance</u>	10% <u>coinsurance</u>	none	
If you need immediate medical attention	Emergency room care	\$50/visit then 10% <u>coinsurance</u>	Covered as In- <u>Network</u>	If directly admitted to a hospital, your emergency room facility copay is waived. 10% coinsurance for Emergency Room Physician Fee.	
	Emergency medical transportation	20% <u>coinsurance</u>	Covered as In- <u>Network</u>	none	
	<u>Urgent care</u>	\$20/visit deductible does not apply	10% <u>coinsurance</u>	none	

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Common	Common What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	10% <u>coinsurance</u>	10% coinsurance	Coverage for Out-of-Network  Provider is limited to \$600  maximum/day.
	Physician/surgeon fees	10% <u>coinsurance</u>	10% <u>coinsurance</u>	none
If you need mental health, behavioral health, or substance	Outpatient services	Office Visit \$20/visit deductible does not apply Other Outpatient 10% coinsurance	Office Visit 10% <u>coinsurance</u> Other Outpatient 10% <u>coinsurance</u>	Office Visit Includes <u>Durable Medical Equipment</u> Other Outpatient Coverage for Out-of- <u>Network</u> <u>Provider</u> is limited to \$350 maximum/day. Includes <u>Durable</u> <u>Medical Equipment</u>
abuse services	Inpatient services	10% coinsurance	10% <u>coinsurance</u>	Coverage for Out-of-Network  Provider is limited to \$600  maximum/day. 10% coinsurance for Inpatient Physician Fee.
If you are pregnant	Office visits	\$20/visit deductible does not apply	10% coinsurance	Coverage for Out-of-Network Provider is limited to \$600
	Childbirth/delivery professional services	10% coinsurance	10% coinsurance	maximum/day. Maternity care may include tests and services described
	Childbirth/delivery facility services	10% <u>coinsurance</u>	10% coinsurance	elsewhere in the SBC (i.e. ultrasound).
	Home health care	10% <u>coinsurance</u>	10% <u>coinsurance</u>	100 visits/benefit period.
	Rehabilitation services	\$20/visit deductible does not apply	10% coinsurance	* See Therapy Services section or Mental Health Substance Abuse
If you need help recovering or have	Habilitation services	\$20/visit deductible does not apply	10% <u>coinsurance</u>	section
other special	Skilled nursing care	10% <u>coinsurance</u>	10% <u>coinsurance</u>	100 days limit/benefit period.
health needs	Durable medical equipment	20% <u>coinsurance</u>	20% <u>coinsurance</u>	*See <u>Durable medical equipment</u> section or Mental Health Substance Abuse section for those services.
	Hospice services	10% <u>coinsurance</u>	10% <u>coinsurance</u>	none
If your child	Children's eye exam	Not covered	Not covered	*See Vision Services section
needs dental or	Children's glasses	Not covered	Not covered	SCC VISION SCIVICES SECTION
eye care	Children's dental check-up	Not covered	Not covered	*See Dental Services section

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/ca/aso">https://eoc.anthem.com/eocdps/ca/aso</a>.

#### **Excluded Services & Other Covered Services:**

# Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> services.)

- Cosmetic surgery
- Eye exams for a child
- Infertility treatment
- Routine eye care (adult)

- Dental care (adult)
- Glasses for a child
- Long- term care
- Routine foot care unless you have been diagnosed with diabetes.
- Dental Check-up
- Hearing aids
- Private-duty nursing
- Weight loss programs

### **Pharmacy Benefit Exclusions**

- Allergy Serums
- Drugs used to promote or stimulate hair growth
- Non-Federal Legend Drugs
- Drugs labeled "Caution-limited by Federal law to investigational use" or experimental drugs, even though a charge is made to the individual
- ACA Preventive Meds Aspirin— Exception: covered for adults under 70 years of age
- ACA Preventive Meds Smoking Cessation-Exception: covered for adults 18 years of age and over
- ACA Preventive Meds Vitamin D
   Exception: Covered for adults age 65 years of age and over

- Biologicals
- Blood or blood plasma products
- Nutritional Supplements
- Some or certain compounds are excluded
- ACA Preventive Meds Folic Acid-Exception: covered for adults under 51 years of age
- ACA Preventive Meds Breast Cancer Prevention, Exception: covered for adults 35 years of age and over
- Certain formulary exclusions apply, for more information on this as well as the latest drug coverage please visit our website <u>www.express-scripts.com</u>

- Drugs used for cosmetic purposes
- Insulin Pumps
- Ostomy Supplies
- ACA Preventive Meds Contraceptives Exception: covered for adults less than 51 years of age
- ACA Preventive Meds Fluoride

   Exception: covered for children 6 months
   through 5 years of age
- ACA Preventive Meds- Bowel Prep Agents Exception: covered for adults between the ages of 50 through 75 years
- ACA Preventive Meds Statins
   Exception: Covered for adults 40-75 years of age

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/ca/aso</u>.

• Acupuncture	Bariatric surgery	• Chiropractic care 20 visits/benefit period.
<ul> <li>Most coverage provided outside the United States. See <u>www.bcbsglobalcore.com</u></li> </ul>		
Other Pharmacy Benefit Inclusions		
Specialty Drugs	State Restricted Drugs	• Vaccines
• Insulin	• Needles and Syringes	<ul> <li>Drugs to treat Impotency for males only age 18 and over</li> </ul>
OTC Diabetic Supplies (except Insulin Pumps and Glucowatch products)	<ul> <li>ACA Preventive Meds Contraceptives – Exception: covered for adults less than 51 years of age</li> </ul>	<ul> <li>ACA Preventive Meds – Vitamin D         Exception: Covered for adults age 65 years of age and over     </li> </ul>
• ACA Preventive Meds Aspirin— Exception: covered for adults under 70 years of age	• ACA Preventive Meds Folic Acid- Exception: covered for adults under 51 years of age	<ul> <li>ACA Preventive Meds Fluoride         <ul> <li>Exception: covered for children 6 months</li> <li>through 5 years of age</li> </ul> </li> </ul>
<ul> <li>ACA Preventive Meds Smoking Cessation- Exception: covered for adults 18 years of age and over</li> </ul>	• ACA Preventive Meds - Breast Cancer Prevention, Exception: covered for adults 35 years of age and over	• ACA Preventive Meds- Bowel Prep Agents Exception: covered for adults between the ages of 50 through 75 years
<ul> <li>ACA Preventive Meds - Statins         Exception: Covered for adults 40-75 years of age     </li> </ul>		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California Department of Insurance, Consumer Services Division, 300 South Spring Street, South Tower, Los Angeles, CA 90013, (800) 927-HELP (4357). Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 4310, Woodland Hills, CA 91365-4310

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>

<sup>\*</sup> For more information about limitations and exceptions, see plan or policy document at <a href="https://eoc.anthem.com/eocdps/ca/aso">https://eoc.anthem.com/eocdps/ca/aso</a>.

California Department of Insurance, Consumer Communications Bureau, 300 South Spring Street, South Tower, Los Angeles, CA 90013, 1-800-927-HELP (4357), 1-213-897-8921, 1-800-482-4TDD (4633), <a href="www.insurance.ca.gov/">www.insurance.ca.gov/</a>

### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u>** provide minimum essential coverage.

#### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This** health coverage does meet the minimum value standard for the benefits it provides.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/ca/aso">https://eoc.anthem.com/eocdps/ca/aso</a>.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$550
Specialist copayment	\$20
Hospital (facility) coinsurance	10%
Other <u>coinsurance</u>	10%

# This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic toots (ultracounds and blood work)

<u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

**Total Example Cost** 

The total Peg would pay is

In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$550	
Copayments	\$0	
Coinsurance	\$1,100	
What isn't covered		
Limits or exclusions	\$70	

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$550
Specialist copayment	\$20
Hospital (facility) coinsurance	10%
Other coinsurance	10%

# This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

**Prescription drugs** 

Total Example Cost

\$12,700

\$1,720

Durable medical equipment (glucose meter)

Total Example Cost	Ψ5,000	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$100	
<u>Copayments</u>	\$200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	<b>\$4,3</b> 00	
The total Joe would pay is	\$4,600	

#### Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$550
Specialist copayment	\$20
Hospital (facility) coinsurance	10%
Other coinsurance	10%

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

<u>Diagnostic test</u> (x-ray)

\$5,600

**Durable medical equipment** (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
<u>Cost Sharing</u>		
<u>Deductibles</u>	\$550	
Copayments	\$100	
<u>Coinsurance</u>	\$200	
What isn't covered		
Limits or exclusions	\$10	
The total Mia would pay is	\$860	

(TTY/TDD: 711)

**Albanian (Shqip):** Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (800) 967-3015

Armenian (**hայերեն**). Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (800) 967-3015։

Bassa (Băsóò Wùdù): Mì dyi dyi-diè-dè bě bédé bá céè-dè nìà kɛ dyí ní, ɔ mò nì dyí-bèdèìn-dè bé mì ké gbo-kpá-kpá kè bỗ kpɔ̃ dé mì bídí-wùdùǔn bó pídyi. Bé mì ké wudu-zììn-nyò dò gbo wùdù kɛ, dá (800) 967-3015.

Bengali (বাংলা): যদি এই লখিপত্রের বিষয়ে আপলার কোলো প্রশ্ন খাকে, তাংলে আপলার ভাষায় বিলামূল্য সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপলার আছে। একজন দোভাষীর সাথে কথা ব্লার জন্য (৪০০) 967-3015 —তে কল করুল।

Burmese **(မြန်မာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဇုန် (800) 967-3015 သို့ ခေါ် ဆိုပါ။

Chinese (中文): 如果您對本文件有任何疑問,您有權使用您的語言免費獲得協助和資訊。如需與譯員通話,請致電 (800) 967-3015。

Dinka (Dinka): Na non thiëëc në ke de ya thorë, ke yin non lon bë yi kuony ku wer alëu bë geer yic yin ne thon du ke cin weu taauë ke piny. Te kor yin ba jam wene ran ye thok geryic, ke yin col (800) 967-3015.

**Dutch (Nederlands):** Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (800) 967-3015.

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Farsi (فارسي): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ مزینه ای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره 967-3015 (800) تماس بگیرید.
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French (Français): Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (800) 967-3015.

**German (Deutsch):** Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (800) 967-3015.

**Greek (Ελληνικά)** Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (800) 967-3015.

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