



Agenda 02-10
February 3, 2010

Agenda Item 6

Subject	Stakeholder Surveys
Recommendations	Receive results of stakeholder surveys. (Affected Districts: All) (Presenter: Miki Carpenter, Supervisor, 387-1524)
Background Information	<p>The 2nd annual State of First 5 Address was held on January 7, 2010 at Cal State San Bernardino's San Manual Events Center. Over 350 stakeholders attended to hear our presenters which included our Executive Director, Karen Scott, the honorable Superior Juvenile Court Judge Marsha Slough and Dr. Gary Thomas, Superintendent of Schools.</p> <p>This year we were able to survey 35% of those in attendance in order to obtain a better understanding of the types of agencies that attend, whether the program meets their needs and recommended enhancements for next year.</p> <p><u>REPORT</u></p> <p>Of this group, 71% were currently funded First 5 Agencies, 35% were local non-profit organizations, 23% were county residents, 17% were previously funded agencies, and 16% were local business representatives.</p> <p>The services provided by these agencies are wide-ranging and most provided services in multiple areas with 54% of those surveyed working in the area of Family Support; 52% in Education; 44% in Early Childhood Education; 43% in Health and Wellness; and 24% providing services for Basic Needs. Seventy-three percent of these individuals serve families with children; 63% directly serve children 0-5 and 42% serve pregnant women.</p> <p>The program was very well received with 97% of those surveyed rating the program as "excellent" or "good." Ninety-nine percent of respondents indicated that the location was also "excellent" or good." Finally, 96% rated the refreshments as "excellent" or "good." Overall, the responses were very positive. Most responded that their favorite part of the program were the testimonials.</p> <p>Questions were also asked of agencies regarding needs and assets. Of this group, the greatest needs in the community were reported as: resources, education and healthcare. The greatest assets were described as: involved community members, collaboration among agencies, and First 5 San Bernardino.</p> <p>Agencies also reported their greatest challenge at this time as funding but their greatest opportunity being expanding their services.</p>
Financial Impact	None
Review	Regina Coleman, Commission Counsel
Attachments:	State of F5 Stakeholder Survey form

Report on Action as taken
Action:
Moved: _____ Second: _____
In Favor:
Opposed:
Abstained:
Comments: _____
Witnessed: