Respiratory Care Board of California ENFORCEMENT PROCESS OVERVIEW

(Revised 12/15/16)

TRIAGE COMPLAINT RECEIVED

(1 hour - 2 days)

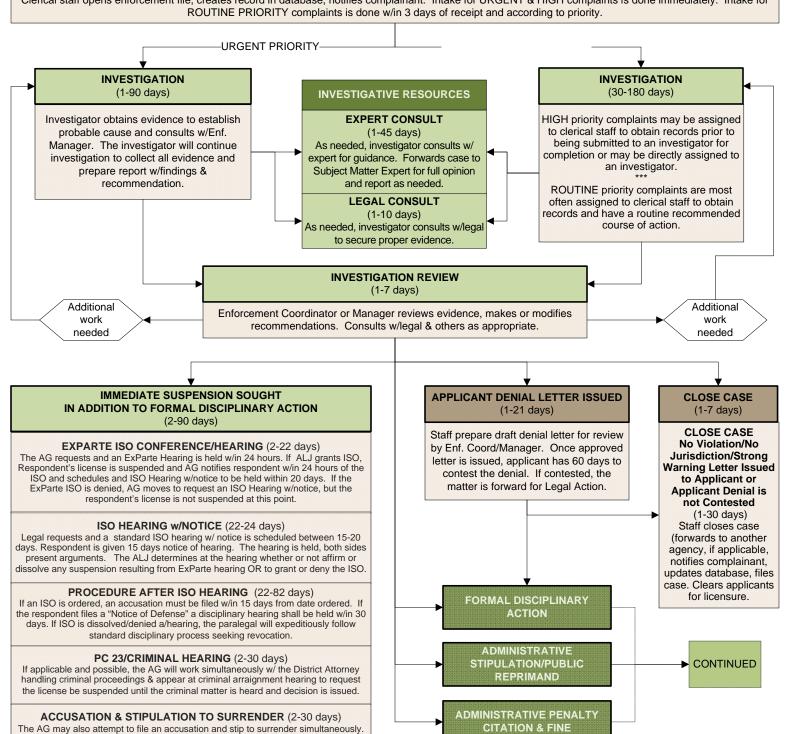
Rap sheets, mandatory reporting complaints, consumer complaints or complaints made by other sources are reviewed by the Enforcement Coordinator or Manager who completes a "Triage Form" which includes case handling and assignment directive. Egregious complaints are triaged immediately.

Applications for Licensure or Renewal indicating a possible violation or CE violations are routinely referred to clerical staff for intake.

INTAKE PROCESSING

(1 hour - 2 days)

Clerical staff opens enforcement file, creates record in database, notifies complainant. Intake for URGENT & HIGH complaints is done immediately. Intake for



ADMINISTRATIVE STIPULATION **ADMINISTRATIVE PENALTY** FORMAL DISCIPLINARY ACTION IN-HOUSE PUBLIC REPRIMAND CITATION AND FINE STAFF PREPARE **CITATION & FINE PREPARED & ISSUED** STAFF REQUEST AG TO PREPARE PLEADING PROPOSED STIPULATION (Accusation or Statement of Issues) (1-14 days) (1-14 days) (1-30 days) Request is prepared by staff and reviewed by Enf. Coor/Manager for edits and C&F is prepared by staff and reviewed by Enf. Coor/ Board staff prepare stipulation and mail final approval before sent. Manager for edits and final approval before issued via to respondent for consideration. certified mail. AG DRAFTS PLEADING (2-120 Days) **RESPONDENT REJECTS** PROPOSED STIPULATION Draft pleading is forwarded to Board staff for review, edits made by AG and **TIME TO APPEAL** (1-30 days) returned to Board staff to serve (via certified mail). **CITATION AND FINE** CITATION LAPSED Respondent declines to enter into **HEARING REQUESTED** (30 days) In-House Stipulation. **DEFAULT DECISION** RESPONDENT REQUESTS Staff closes case and Staff receives request w/ **RESPONDENT AGREES TO** pursues collection of fine. NO HEARING REQUESTED **HEARING** in 30 days and schedules PROPOSED STIPULATION places license renewal informal hearing or (15-90 days) (2-30 days) (1-30 days) on hold until paid as proceeds to request a Unless otherwise directed, AG will AG drafts default decision, forwards applicable. formal hearing. Respondent signs and returns to Board staff for review, edits made contact respondent or his/her stipulation. by AG and returned to Board staff for attorney to determine if a processing. settlement can be reached. INFORMAL CITATION AND FINE HEARING (30-60 days) STIPULATED SETTLEMENT REACHED (30-210 days) Staff schedule and hearing is held with Executive Officer. AG works w/Board staff & respondent/ HEARING SCHEDULED attorney to reach agreeable discipline. AG PROPOSED IN-HOUSE forwards complete stipulation to Board for Stipulated settlement unlikely or INFORMAL HEARING DECISION ISSUED STIPULATED DECISION review, AG makes edits and returns to not an option. AG requests (7-30 days to issue) **NON ADOPTED** Board staff for final approval & processing. hearing date. Executive Officer hears testimony & issues order to affirm. Board staff forward case to AG. dismiss or modify original citation/fine. Final decision is drafted & served. Licensee may appeal w/in 30 days. **FORMAL HEARING PHASE** PROPOSED STIPULATED **DECISION NON ADOPTED** (1-7 days) **ALJ HEARING BOARD HEARING** FORMAL C&F HEARING REQUESTED (90-240 days) (90-300 days) (Forward to AG/10-14 days) Board staff returns case to AG The Board and ALJ hear case. The ALJ or Legal to adjust stipulated terms and Staff prepare request and forward to AG for formal hearing. ALJ hears case. Counsel drafts final decision. Decision is filed by Board conditions or set for hearing. staff and if applicable, forwarded to Probation Unit. **DEFAULT DECISION ALJ PROPOSED DECISION** PROPOSED ALJ DECISION **BOARD MEMBERS VOTE DECISION ADOPTED** FAILURE TO APPEAR (10-60 days) RECEIVED (30-100 days) **NON ADOPTED** (5-14 days) (1-5 days) (120-180 days) Respondent fails to appear at hearing. ALJ submits proposed decision to the AG drafts default decision. Board staff for processing. Staff notifies respondent and legal of Staff forwards appropriate Decision is filed by Board staff documentation to members. decision and requests hearing and if applicable, forwarded to transcripts. Transcripts are Board Members vote to the Probation Unit for 1) Adopt, 2) Non-Adopt, or forwarded to members for monitoring. Effective dates of discussion at board meeting. Board STAFF PROCESS PROPOSED DECISION (2-7 days) 3) Discuss & vote at meeting decisions differ depending upon (Additional 14-180 days adopts ALJ proposed decision or Board staff prepare decision for Board Member Vote. issues their own. order. for option 3)