



Remember, set your containers out by 6 am as shown so that they may be serviced.

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DID THE CURBSIDE COLLECTION TRUCK PASS YOU BY?

SacGreenTeam.com

Clean



Call Customer Service at (916) 875-5555 and see inside for return-for-service guidelines.

SACRAMENTO COUNTY

Department of Waste Management & Recycling

9850 Goethe Road
Sacramento, CA 95827-3561

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For more information, call Customer Service at (916) 875-5555 or visit www.SacGreenTeam.com

It happens...

Your garbage or green waste containers didn't make it to the curb in time or were blocked for the collection truck. What do you do? Call Customer Service at 916-875-5555. Our trucks will return to your house for service.

The County provides this service as a courtesy one time per calendar year free of charge. However, there are pick up fees for additional service.

The following fees apply if you request return service more than once per calendar year:

- **Garbage Containers** - a fee of \$7.75 for the first container and \$4 for each additional container.
- **Green Waste Containers** - a fee of \$6 for the first container and \$2 for each additional container.

There is a maximum of four requests for return pick up service per year for Green Waste containers.

- **Recycling Containers - there is no return pick up service for recycling containers that are not placed out in time for collection.**

The recycling collection truck will return on your next regular recycling collection day. If you have more recyclables than can fit in your container, place them in a plastic bag (30 gallon maximum) and set next to your recycling container.

If the County **is at fault** and misses your container(s), we will return for **no** additional fee.

Your help in following these guidelines keeps your collection rates among the lowest in the Sacramento region.

Thank you!

