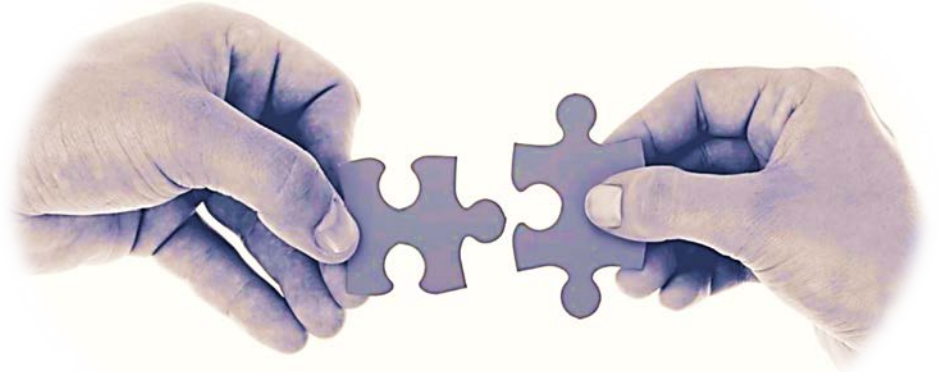


GUIDING PRINCIPLES FOR HOMELESS OUTREACH

GUIDING PRINCIPLES

for Behavioral Health Services **HOMELESS OUTREACH**



APPROACHES

- Consistency in being client choice-centered, Trauma Informed, and in line with County standards
- Allowing for the time needed to build rapport for increased client trust and utilization of resources
- Systematically documenting of clients and the services they've received
- Partnering between agencies for a coordinated effort in referrals to resources
- Identifying needs and making appropriate referrals
- Showing the right amount of compassion towards clients
- Focusing outreach on service utilizers/most vulnerable
- Shared vision with faith-based and other organizations

CHALLENGES

- Needing of more crisis/critical/detox beds
- Limited hours of operation and capacity for clinics
- Securing community buy-in
- Finding funding for HOW/HOT team staff
- Understanding HOW/HOT process/systems/training takes time
- Ensuring MOAs can be put in place where needed
- Streamlining and continued updating of resources/referrals for clients

