Homeless Outreach Worker (HOW)
Service Model & Data Collection Flow

Outreach & Engagement

- Data Collection Log/Service Point Report
- All contacts with individuals
- Information complete to best of ability
- Turn in monthly summary report to COR and designated HOW Team

Enrolled

- Screening Tool
- Individuals who agree to ongoing services
- Keep with client chart (Service Point or paper file)

Ongoing Short Term CM Services

- Scheduled or unscheduled
- Services and referrals
- Document services in progress note

Documentation/ Outcomes

- Service Point (All)
- Cerner Community Behavioral Health (Mental Health)
- Paper Chart