



**COUNTY OF LOS ANGELES  
AGING AND DISABILITIES DEPARTMENT**

**PROCUREMENT FOR SERVICES ENTITLED:  
REQUEST FOR PROPOSALS  
TAXICAB SERVICES PROGRAM  
NF-TSP-2223 RFP**

**Solicitation Release Date: September 7, 2022**

**Proposers' Teleconference: September 13, 2022**

**Final Proposal Due Date and Time: October 7, 2022**

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- B Intentionally Omitted.**
- C Intentionally Omitted.**
- D Required Forms:** Forms that must be completed and included in the proposal .
- E Request for Proposals Transmittal to Request a Solicitation Requirements Review:** Transmittal sent to County requesting a Solicitation Requirements Review .
- F County of Los Angeles Policy on Doing Business with Small Business:** County of Los Angeles policy.
- G Jury Service Ordinance:** Los Angeles County Code Chapter 2.203 (Contractor Employee Jury Service).
- H Listing of Contractors Debarred in Los Angeles County:** A list of contractors who are not allowed to contract with County of Los Angeles for a specific length of time.
- I Internal Revenue Service Notice 1015:** Provides an overview of the Federal Earned Income Credit.
- J Intentionally Omitted**
- K Intentionally Omitted**
- L Intentionally Omitted**
- M Background and Resources - California Charities Regulation:** An information sheet intended to assist nonprofit agencies with compliance with Senate Bill 1262 (Nonprofit Integrity Act of 2004) and identify available resources.
- N Defaulted Property Tax Reduction Program:** Los Angeles County Code Chapter 2.206 (Defaulted Property Tax Reduction Program).
- O Notice of Intent to Submit Proposal:** Form to be completed by potential Proposer (who may be interested in submitting a Proposal) and submitted to County by the date indicated in the solicitation.

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## **1.0 INTRODUCTION**

### **1.1 Request for Proposals for Taxicab Program Services**

- 1.1.1** County of Los Angeles through its department of Aging and Disabilities (County or AD) is issuing this Request for Proposals (RFP), solicitation number NF-TSP-2223 RFP, to solicit responses (Proposals) for Subawards with qualified organizations (Proposers) that can provide the Taxicab Services Program (TSP), otherwise referred to herein as “Program” for Services identified in Appendix A (Sample Subaward), Exhibit A (Statement of Work) throughout Los Angeles County (Supervisorial Districts 1, 2, 3, 4, and 5). The total available funding under this RFP for the two (2) year term is estimated to be **\$400,000**.
- 1.1.2** Proposals will be accepted from qualified organizations who can provide TSP Services as detailed in Appendix A (Sample Subaward), Exhibit A (Statement of Work). County anticipates selecting one (1) Proposal to award to a Successful Proposer who can demonstrate that they are responsive, responsible, qualified, and have the capacity to provide the Services under the requirements of the Subaward (Appendix A (Sample Subaward)).

### **1.2 Terms and Definitions**

- 1.2.1** Titles, captions, and headings contained in this solicitation are inserted as a matter of convenience and for reference and are not intended and shall not be deemed or construed to define, limit, extend, or otherwise describe the scope or any provision of this solicitation.
- 1.2.2** Key terms that are used throughout this document (including its Appendices) have been defined in Appendix A (Sample Subaward), Exhibit P (Definitions), unless otherwise stated.
- 1.2.3** For purposes of this RFP:
- 1.2.3.1** The term Proposer is used to identify any person, entity, or organization which submits a Proposal in response to this solicitation. As such, while the information provided in this RFP is intended primarily for Proposer, potential Proposers are highly encouraged to review this solicitation document as well.
- 1.2.3.2** The term Client is used to identify an individual who meets the eligibility requirements outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Subsection 10.1 for Program Clients, receives Program Services, and is counted only once (unduplicated) when

determining the total number of Clients.

**1.2.3.3** The terms Subrecipient, Prospective Subrecipient, and Successful Proposer shall refer to an organization that submits a Proposal in response to this solicitation, successfully passes County's evaluation/review process, is selected by County to receive a Subaward (contingent upon approval by the County of Los Angeles Board of Supervisors (Board of Supervisors) and is expected to ultimately sign/execute the resulting Subaward.

**1.2.4** Usage of Specific Terms Pursuant to Federal and County Regulations

**1.2.4.1** In order to comply with the requirements of [Title 2 Code of Federal Regulations Part 200](#) and [Title 45 Code of Federal Regulations Part 75](#), specific terms are used to refer to the resulting agreement which is identified as the "Subaward" (i.e., Appendix A [Sample Subaward]), the party to that agreement who is identified as "Subrecipient", a third-party agreement which is identified as the "Lower Tier Subaward", and a third-party who is identified as a "Lower Tier Subrecipient".

**1.2.4.2** In order to comply with County of Los Angeles codes/statutes and Board of Supervisors policies/mandates, several County of Los Angeles specific terms are also used to refer to the resulting agreement which is identified as the "Contract" (i.e., Appendix A [Sample Subaward]), the party to that agreement who is identified as "Contractor", a third-party agreement which is identified as the "Subcontract", and a third-party who is identified as a "Subcontractor".

**1.2.4.3** In all cases, when the terms Subaward, Subrecipient, Lower Tier Subaward, Lower Tier Subrecipient, Contract, Contractor, Subcontract, and Subcontractor are used then these shall have the meanings provided respectively herein and as noted in Appendix A (Sample Subaward), Exhibit P (Definitions).

**1.3 Background**

The County administers an array of federal, state, and local social service programs for the benefit of Los Angeles County residents. TSP is one of these programs and it is designed to assist Clients in maintaining their health, dignity, and independence, by providing



Program services to Clients, as defined in Appendix A (Sample Subaward), Exhibit P (Definitions). The Successful Proposer shall be required to provide Program services based on guidelines and standards established by the Los Angeles County Metropolitan Transportation Agency (LACMTA) and County Program Memoranda and Directives. The Program aims to improve mobility for older adults and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options. The Program supports transportation services planned, designed, and carried out to meet the special transportation needs of older adults 60 years and over and/or adults with a disability, in all areas of Los Angeles County. Successful Proposer shall provide Program Services as described in Appendix A Exhibit A (Statement of Work), Subparagraph 10.0 Specific Work Requirements.

### **1.3.1 TSP Services:**

**1.3.1.1** Successful Proposer shall provide the following services, including but not limited to:

**1.3.1.1.1** Provide transportation for older adults aged 60 years and over and/or adults with a disability.

**1.3.1.1.1.1** As required by the funding source, Program services to Clients aged 60 – 64 without a disability may require separate reporting and tracking, from all other Program Clients.

**1.3.1.1.2** Shall provide Program services to all Clients at a minimum during normal business hours of 8:00 am - 5:00 pm, Monday through Friday, excluding County Holidays, for administrative offices. A call center for taxicab services shall be available 24 hours a days, 7 days a week.

**1.3.1.1.3** Shall maintain a Client Management System and Database, as required and described in Appendix A (Sample Subaward), Exhibit A, (Statement of Work), Subparagraph 10.12.

**1.3.1.1.4** Client Database shall have the capability to capture Client contact information, tracking trip data, and allowable trips/miles per Client.

- 1.3.1.1.5** Annual Customer Service Survey and results and implement program enhancements with the approval of the County.
  - 1.3.1.1.6** Program Closure Notification and other requests related to verification of monthly and/or annual payments.
  - 1.3.1.1.7** Transportation services including but are not limited to trips in which clients are assisted into vehicle when needed and driven safely from one location to another. Upon the determination of the County, transportation services may include the delivery of items such as groceries, meals, medication, pet food, household items, and other vital necessities.
- 1.3.1.2** Additional Services shall include, but not be limited to:
- 1.3.1.2.1** Any and all Client data requests including but not limited to total number of trips provided per month, total number of unique clients provided trips each month, average monthly trips, average monthly trips taken per client, average miles per trip, and average cost of trip. Number of trips denied and reason for trip denial.
  - 1.3.1.2.2** Timely submission of Monthly reports, including but not limited to invoicing, and Client data requests from the County, as further described in Appendix A (Sample Subaward) Exhibit A (Statement of Work).
  - 1.3.1.2.3** At a minimum, Quarterly Meetings with the County Mobility Manager (CMM) concerning program status, updates, enhancements, and any other applicable program information.
  - 1.3.1.2.4** Conduct Annual Client Survey and provide results to County. Discuss and implement applicable enhancements.
  - 1.3.1.2.5** Ensure Quality Control Reviews are completed, and results provided annually.
  - 1.3.1.2.6** Uphold the Green Initiative Plan throughout the year and provide annual status.

- 1.3.1.2.7 Enroll new Clients as requested by the County.
- 1.3.1.2.8 Maintain Client Management System and Database and provide information and data as required or requested.
- 1.3.1.2.9 Track and report any trips provided as part of the match requirement.
- 1.3.1.2.10 Notify County of any change to Client status or contact information.

## **1.4 Overview of Program Services**

- 1.4.1 The Program is funded in part by the U.S. Department of Transportation (DOT) Federal Transit Authority (FTA), County uses funds designated for the TSP Program for the primary purpose of providing transportation to older adults (60 years and older) and/or adults with a disability, throughout the entire Los Angeles County Region.
- 1.4.2 Successful Proposer shall provide operating assistance to meet the transportation needs of older adults and individuals with disabilities by offering transportation; 1. throughout Los Angeles County, including in areas where public mass transportation services are otherwise unavailable; 2. that expands and/or enhances existing insufficient or inappropriate transportation; 3. that exceed the requirements of the ADA; 4. that improve access to fixed-route service; 5. that provide alternatives to public transportation; and 6. assists clients in maintaining and/or improving their health, independence, and overall well-being.

## **2.0 PURPOSE: SUBAWARD FOR TSP SERVICES**

### **2.1 Statement of Work**

- 2.1.1 Successful Proposer/Subrecipient shall be expected to implement the requirements outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work) if selected to receive a Subaward. Subrecipient shall provide the TSP program Services identified in Appendix A (Statement of Work), Subparagraph 10.0, Specific Work Requirements, throughout Los Angeles County for the duration of the Subaward term (including any term extensions exercised by County).

## **2.1.2 Estimated Funding and Service Delivery**

**2.1.2.1** County estimates that the total annual funding for Fiscal Year 2022-23 for TSP Services is approximately \$200,000. which is comprised of monies funded from the U.S. Department of Transportation (DOT), Federal Transit Authority (FTA), Los Angeles County Metropolitan Transit Authority (LACMTA) and other possible funding sources.

## **2.2 Sample Subaward (County Terms and Conditions)**

**2.2.1** Successful Proposer/Subrecipient shall be expected to implement the requirements outlined in Appendix A (Sample Subaward) if selected to receive a Subaward.

### **2.2.2 Anticipated Subaward Term**

**2.2.2.1** The anticipated Subaward term shall be for a period of two (2) years with three (3) annual options to renew where such renewals shall be determined at County's sole discretion (contingent upon availability of funding, Subrecipient's performance, and other criteria to be determined by County). The Subaward is expected to commence on December 01, 2022 and continue through November 30, 2024. following approval by the County of Los Angeles Board of Supervisors (Board of Supervisors).

### **2.2.3 Subaward Rates**

**2.2.3.1** Subrecipient's rates shall remain firm and fixed for the term of the Subaward, and such term shall include any renewal options exercised by County. These rates shall represent Subrecipient's true, actual, and supported costs which are incurred solely for providing Services under the Subaward. Such true/actual costs are those costs which are net of any applicable credits including, but not limited to, discounts, refunds, adjustments, rebates, allowances, etc. and are inclusive of any taxes, delivery/shipping charges, etc. County shall reimburse Subrecipient for supplying the Services as set forth in the Subaward.

### **2.2.4 Days of Operation**

**2.2.4.1** Subrecipient shall provide Program Services a minimum of five (5) days per week (Monday through Friday), eight (8) hours per day during the hours of 8:00 a.m. to 5:00

p.m. (normal business hours) and its offices shall be open for business during this timeframe. Subrecipient's Staff shall be available during these normal business hours. Subrecipient is not required to provide Services on County recognized holidays (a list of the holidays is provided in Appendix A [Sample Subaward], Exhibit A [Statement of Work], Attachment 2 [County Recognized Holidays]).

## **2.2.5 Indemnification and Insurance**

**2.2.5.1** Subrecipient (that is "Contractor") shall be required to comply with the indemnification provisions contained in Appendix A (Sample Subaward), Subparagraph 8.23 (Indemnification). Contractor shall procure, maintain, and provide to County proof of insurance coverage for all the programs of insurance along with associated amounts specified in Appendix A (Sample Subaward), Subparagraph 8.24 (General Provisions for all Insurance Coverage) and Subparagraph 8.25 (Insurance Coverage).

## **2.2.6 Health Insurance Portability and Accountability Act of 1996**

**2.2.6.1** Subrecipient (that is "Contractor") shall be required to comply with the Administrative Simplification requirements of the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) as in effect and as may be amended, which is contained in Appendix A (Sample Subaward), Exhibit N (Business Associate Agreement under the Health Insurance Portability and Accountability Act of 1996).

## **2.2.7 Collaboration Efforts with Lower Tier Subrecipient(s)**

**2.2.7.1** In order to ensure continuity in Service delivery and provide Services to Clients, Proposer may enter into a lower-tier subaward(s) with other business partners, agencies, consortiums, vendors, etc. (see Appendix A [Sample Subaward], Subparagraph 8.40 [Lower Tier Subaward]).

# **3.0 MINIMUM REQUIREMENTS**

## **3.1 Information for Interested and Qualified Proposers**

**3.1.1** Interested and qualified Proposers that can demonstrate their ability and qualifications to successfully provide all of the required Services outlined in Appendix A (Sample Subaward), Exhibit A

(Statement of Work) are invited to submit a Proposal(s), provided that they meet the Minimum Requirements outlined herein.

### **3.2 Minimum Requirements to Submit Proposal**

#### **3.2.1 Experience**

- 3.2.1.1** Proposer must have a minimum of five (5) years of experience within the past ten (10) years providing taxicab services equivalent or substantially similar to the services stated in Appendix A, Exhibit A, Statement of Work, and
- 3.2.1.2** Proposer must have a minimum of two (2) years of experience within the past five (5) years providing contracted taxicab services within Los Angeles County, serving the target populations described in Subparagraph 10.1, of Appendix A, Exhibit A (Statement of Work);
- 3.2.1.3** Proposer must be able to provide taxicab services as described in Appendix A Exhibit A (Statement of Work, Sub paragraph 10.0, Specific Work Requirements;
- 3.2.1.4** Proposer must be able to provide taxicab services for trips originating in all areas of Los Angeles County and unincorporated areas of Los Angeles County. For trips originating outside of the Proposer's licensed service area, Proposer must be able to refer Clients to licensed and regulated taxicab operators which may include subcontractors, to ensure taxicab services are provided to Clients, as further described in Subparagraph 10.10, of Appendix A, Exhibit A (Statement of Work);
- 3.2.1.5** Proposer must confirm that they will accept and charge the fixed taxicab far rates of each City of origin, where Program services are provided. Proposer must confirm that if an area of service does not have a set taxicab rate, the rate for the City of Los Angeles will be used as the standard.

#### **3.2.2 Mandatory Staff**

- 3.2.2.1** Proposer shall have the following mandatory staff who meet all the requirements listed in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Subsection 6.3 (Subrecipient's Personnel) for TSP Services: Project Director, Operations Manager, and Accounting Staff.

Such Staff shall be listed on Proposer's completed Appendix D (Required Forms), Form D27 (Proposed Budget).

**3.2.3 Debarment**

**3.2.3.1** Proposer shall not be debarred or have an equivalent prohibition on doing business with Proposer, by any government agency within the last ten (10) years.

**3.2.4 Data Universal Numbering System Number**

**3.2.4.1** Proposer shall have a current, valid, and active Data Universal Numbering System (DUNS) Number. Proposer shall provide this information when completing Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire, Affidavit, and Community Business Enterprise Information). If Proposer does not have a DUNS number, the DUNS may be obtained by registering for this number at: <http://www.dnb.com/duns-number.html>. Upon completion, Proposer shall provide documentation (e.g., print screen, confirmation, etc.) of its registration for the DUNS as an attachment to Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire, Affidavit, and Community Business Enterprise Information).

**3.2.5 Organizational Business Structure**

**3.2.5.1** Proposer's organizational business structure shall be a non-profit corporation, for-profit, public/government entity, or joint powers agency.

**3.2.5.2** Non-profit Corporation, For-profit or Joint Powers Agency: Proposer's organization shall be either a Single-Purpose Agency or Multi-Purpose Agency.

**3.2.5.3** Non-profit Corporation, For-profit, Public/Government Entity, or Joint Powers Agency: If Proposer's organization is a Multi-Purpose Agency and/or a public/government entity, it shall ensure that none of its other Sponsored Programs conflict with the objectives and policies of the TSP Program, and it must devote adequate resources to meet TSP Program objectives.

**3.2.6 Unresolved Disallowed Costs with County Contract(s)**

**3.2.6.1** If Proposer's compliance with a County contract has been reviewed by the County of Los Angeles

Department of the Auditor-Controller (Auditor-Controller) within the last ten (10) years, Proposer must not have unresolved questioned costs identified by the Auditor-Controller, in an amount over \$100,000.00, that are confirmed to be disallowed costs by the contracting County of Los Angeles department, and remain unpaid for six (6) months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, as determined in the sole discretion of County.

#### **4.0 COUNTY'S RIGHTS AND RESPONSIBILITIES**

##### **4.1 Representations Made Prior to Subaward Execution**

**4.1.1** County is not responsible for representations made by any of its officers or employees prior to the execution of the Subaward unless such understanding or representation is included in the Subaward.

##### **4.2 Final Subaward by the Board of Supervisors**

**4.2.1** Notwithstanding a recommendation of AD, agency, individual, or other, the Board of Supervisors retains the right to exercise its judgment concerning the selection of a Proposal and the terms of any resultant agreement, and to determine which Proposal best serves the interests of the County of Los Angeles. The Board of Supervisors is the ultimate decision-making body and makes the final determinations necessary to arrive at a decision to award, or not award, a Subaward (that is, "Contract").

##### **4.3 County's Option to Reject Proposals**

**4.3.1** Proposer is hereby advised that this RFP is a solicitation for Proposals only, and is not intended, and is not to be construed as, an offer to enter in Proposals to a Subaward. County may, at its sole discretion, reject any or all Proposals submitted in response to this RFP or may, in its sole discretion, reject all Proposals and cancel this RFP in its entirety or County may cancel any portion of this RFP when it is determined to be in the best interests of the County of Los Angeles.

**4.3.2** County shall not be liable for any costs incurred by Proposer in connection with the preparation and submission of any Proposal.

**4.3.3** County reserves the right to waive inconsequential disparities or any informalities in a Proposal if the sum and substance of the Proposal is present.



#### **4.4 County's Right to Amend Request for Proposals**

**4.4.1** County has the unlimited right to amend the RFP by written addendum at any time before the final Proposal due date and time. County is responsible only for that which is expressly stated in this solicitation document and any authorized written addendum/addenda thereto. Such addendum/addenda shall be made available to each person or organization which County records indicate has received this RFP. County reserves the right to post the addendum/addenda on its website as follows: <https://wdacs.lacounty.gov/doing-business-with-wdacs/>. Should such addendum/addenda require additional information not previously requested, Proposer's failure to address the requirements of such addendum/addenda may result in the Proposal being found non-responsive and not being considered, as determined in the sole discretion of County. County is not responsible for and shall not be bound by any representations otherwise made by any individual acting or purporting to act on its behalf.

#### **4.5 Background and Security Investigations**

**4.5.1** Background and security investigations of Proposer's Staff may be required at the discretion of County as a condition of beginning and continuing Work under the Subaward. The cost of background checks is the responsibility of Subrecipient.

#### **4.6 County's Quality Assurance Plan**

**4.6.1** After Subaward (that is, "Contract") award, County or its agent will monitor Subrecipient's (that is, "Contractor's") performance under the Contract on a periodic basis. Such monitoring will include assessing Contractor's compliance with all terms and conditions in the Contract and performance standards identified in Appendix A (Sample Subaward), Exhibit A (Statement of Work). Contractor's deficiencies which County determines are significant or continuing and may jeopardize performance of the Contract will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by County and Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate the Contract in whole or in part or impose other penalties as specified in the Contract.

## **5.0 PROPOSER'S REQUIREMENTS AND CERTIFICATIONS**

### **5.1 Standard County Provisions**

**5.1.1** The provisions contained herein specify requirements that Proposer shall adhere to during the solicitation process and certifications that Subrecipient will be required to comply with upon commencement of the Subaward.

### **5.2 Notice to Proposers Concerning the Public Records Act**

**5.2.1** Responses to this solicitation shall become the exclusive property of County. Absent extraordinary circumstances, the recommended Proposer's Proposal will become a matter of public record when the following occur: 1) Subaward negotiations are complete; 2) AD receives a letter from the recommended Proposer's Authorized Representative indicating that the negotiated Subaward is the firm offer of the recommended Proposer; and, 3) AD releases a copy of the recommended Proposer's Proposal in response to a Notice of Intent to Request a Proposed Contractor Selection Review under Board of Supervisors' Policy No. 5.055 (Services Contract Solicitation Protest).

**5.2.1.1** Notwithstanding the above, absent extraordinary circumstances, all Proposals will become a matter of public record when County's recommendation for the selected Proposer appears on the Board of Supervisors' agenda.

**5.2.1.2** Exceptions to disclosure are those parts or portions of the Proposal that are justifiably defined as business or trade secrets, and plainly marked by Proposer as "Trade Secret", "Confidential", or "Proprietary".

**5.2.2** County shall not, in any way, be liable or responsible for the disclosure of any such record or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law. A blanket statement of confidentiality or the marking of each page of the Proposal as "confidential" shall not be deemed sufficient notice of exception. Proposer must specifically label only those provisions of its Proposal which are "Trade Secret", "Confidential", or "Proprietary" in nature.

**5.2.3** In the event that County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a Proposal marked "Trade Secret", "Confidential", or "Proprietary", Proposer agrees to defend and indemnify County from all costs and expenses,

including reasonable attorneys' fees, incurred in connection with any action, proceeding, or liability arising in connection with the Public Records Act request.

### **5.3 Contact with County Personnel**

**5.3.1** All contact regarding this solicitation or any matter relating thereto shall be limited to the designated timeframes and manner as indicated in this solicitation document (and any addendum thereto). Such contact shall be in writing and shall only be e-mailed to the following address: [tsp2223rfp@ad.lacounty.gov](mailto:tsp2223rfp@ad.lacounty.gov). Please allow County up to two (2) business days to respond to your question.

**5.3.2** If it is discovered that Proposer contacted and/or received information from any County personnel, other than as specified above, regarding this solicitation, County, in its sole determination, may disqualify Proposer's Proposal from further consideration. All contact shall only be conducted using the information provided in this Subparagraph 5.3.

### **5.4 Mandatory Requirement to Register on County's WebVen**

**5.4.1** Prior to Subaward (that is, "Contract") award, Successful Proposer must register on County's WebVen. The WebVen contains Proposer's business profile and identifies the goods/services Proposer provides. Proposer shall register online at <http://camisvr.co.la.ca.us/webven/>.

### **5.5 Protest Policy Review Process**

**5.5.1** Under Board Policy No. 5.055 (Services Contract Solicitation Protest), Prospective Proposer may request a review of the requirements under this solicitation for Board of Supervisors-approved services Subaward (that is, "Contract"), as described in Subparagraph 5.5.3 (Grounds for Review). Additionally, any actual Proposer may request a review of a disqualification or of a proposed Subaward under such a solicitation, as also described respectively in Subparagraph 5.5.3 (Grounds for Review). It is the responsibility of Proposer challenging the decision of AD to demonstrate that AD committed a sufficiently material error in the solicitation process to justify invalidation of a proposed Contract award.

**5.5.2** Throughout the review process, County has no obligation to delay or otherwise postpone granting of the Contract based on a Proposer protest. In all cases, County reserves the right to recommend an award when it is determined to be in the best interest of the County of Los Angeles to do so.

### **5.5.3 Grounds for Review**

**5.5.3.1** Unless State or Federal statutes or regulations provide otherwise, the grounds for review of any County determination, action, or solicitation for a Board-approved services Contract provided for in accordance with Board of Supervisors Policy No. 5.055 (Services Contract Solicitation Protest) are limited to the following:

**5.5.3.1.1** Review of the solicitation requirements (reference Subparagraph 7.4 [Solicitation Requirements Review])

**5.5.3.1.2** Review of a disqualified Proposal (reference Subparagraph 8.3 [Disqualification Review])

**5.5.3.1.3** Review of proposed Subrecipient (that is, "Contractor") selection (reference Subparagraphs 8.7.2 [Proposed Contractor Selection Review]) and 8.8 (County Independent Review)

### **5.6 Injury and Illness Prevention Program**

**5.6.1** Subrecipient shall be required to comply with the State of California's Cal OSHA regulations. Title 8 California Code of Regulations Section 3203 requires all California employers to have a written, effective Injury and Illness Prevention Program that addresses hazards pertaining to the particular workplace covered by the program.

### **5.7 Confidentiality and Independent Contractor Status**

**5.7.1** As appropriate, Subrecipient shall comply with the confidentiality and the independent Subrecipient status provisions contained in Appendix A (Sample Subaward), Subparagraph 7.6 (Confidentiality) and Subparagraph 8.22 (Independent Contractor Status), respectively.

### **5.8 Conflict of Interest**

**5.8.1** No County employee whose position in County enables him/her to influence the selection of a Subrecipient for this RFP, or any competing RFP, nor any spouse or economic dependent of such employees, shall be employed in any capacity by Proposer or have any other direct or indirect financial interest in the selection of Subrecipient. Proposer shall certify that Proposer is aware of and

has read the Los Angeles County Code Section 2.180.010 as stated in Appendix D (Required Forms), Form D5 (Certification of No Conflict of Interest).

## **5.9 Determination of Proposer Responsibility**

- 5.9.1** A responsible Proposer is a Proposer who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity, and experience to satisfactorily perform the Subaward (that is, "Contract"). It is County's policy to conduct business only with responsible Proposer(s).
- 5.9.2** Proposer is hereby notified that, in accordance with Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment), County may determine whether Proposer is responsible based on a review of Proposer's performance on any contracts, including but not limited to County contracts. Particular attention will be given to violations of labor laws related to employee compensation and benefits, and evidence of false claims made by Proposer against public entities. Labor law violations which are the fault of Lower Tier Subrecipients (that is, "Subcontractors") and of which Proposer had no knowledge shall not be the basis of a determination that Proposer is not responsible.
- 5.9.3** County may declare Proposer to be non-responsible for purposes of this solicitation if the Board of Supervisors, in its discretion, finds that Proposer has done any of the following: 1) violated a term of a contract with County of Los Angeles or a nonprofit corporation created by County of Los Angeles; 2) committed an act or omission which negatively reflects on Proposer's quality, fitness, or capacity to perform a contract with County of Los Angeles, any other public entity, or a nonprofit corporation created by County of Los Angeles, or engaged in a pattern or practice which negatively reflects on same; 3) committed an act or omission which indicates a lack of business integrity or business honesty; or, 4) made or submitted a false claim against County of Los Angeles or any other public entity.
- 5.9.4** If there is evidence that the apparent highest ranked Proposer may not be responsible, AD shall notify Proposer in writing of the evidence relating to Proposer's responsibility and its intention to recommend to the Board of Supervisors that Proposer be found not responsible. AD shall provide Proposer and/or Proposer's Authorized Representative with an opportunity to present evidence as to why Proposer should be found to be responsible and to rebut evidence which is the basis for AD' recommendation.
- 5.9.5** If Proposer presents evidence in rebuttal to AD, AD shall evaluate

the merits of such evidence, and based on that evaluation, AD shall make a recommendation to the Board of Supervisors. The final decision concerning the responsibility of Proposer shall reside with the Board of Supervisors.

- 5.9.6** These terms shall also apply to proposed Lower Tier Subrecipients (that is, “Subcontractors”) of Proposers on County of Los Angeles contracts.

## **5.10 Proposer Debarment**

- 5.10.1** Proposer is hereby notified that, in accordance with Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment), County may debar Proposer from bidding or proposing on, or being awarded, and/or performing work on other County of Los Angeles subawards (that is, “contracts”) for a specified period of time, which generally will not exceed five (5) years but may exceed five (5) years or be permanent if warranted by the circumstances, and County of Los Angeles may terminate any or all of Proposer’s existing contracts with County, if the Board of Supervisors finds, in its discretion, that Proposer has done any of the following: (1) violated a term of a contract with the County of Los Angeles or a nonprofit corporation created by the County of Los Angeles; (2) committed an act or omission which negatively reflects on Proposer’s quality, fitness or capacity to perform a contract with the County of Los Angeles, any other public entity, or a nonprofit corporation created by the County of Los Angeles, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or, (4) made or submitted a false claim against the County of Los Angeles or any other public entity.

- 5.10.2** If there is evidence that the apparent highest ranked Proposer may be subject to debarment, AD shall notify Proposer in writing of the evidence which is the basis for the proposed debarment and shall advise Proposer of the scheduled date for a debarment hearing before the Contractor Hearing Board.

- 5.10.3** The Contractor Hearing Board shall conduct a hearing where evidence on the proposed debarment is presented. Proposer and/or Proposer’s representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether Proposer should be debarred, and, if so, the appropriate length of time of the debarment. Proposer and AD shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to

the Board of Supervisors.

- 5.10.4** After consideration of any objections, or if no objections are received, a record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 5.10.5** If Proposer has been debarred for a period longer than five (5) years, Proposer may, after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Proposer has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of County.
- 5.10.6** The Contractor Hearing Board will consider requests for review of a debarment determination only where:(1) Proposer has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and, (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.
- 5.10.7** The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 5.10.8** These terms shall also apply to proposed Lower Tier Subrecipients (that is, "Subcontractors") of Proposers on County of Los Angeles contracts.

**5.10.9** Appendix H (Listing of Contractors Debarred in Los Angeles County) provides a link to the County of Los Angeles' website where there is a listing of subrecipients (that is, "contractors") that are currently on the debarment list for the County of Los Angeles.

## **5.11 Adherence to County's Child Support Compliance Program**

**5.11.1** Proposer shall fully comply with all applicable State and Federal reporting requirements relating to employment reporting for its employees and all lawfully served Wage and Earnings Assignment Orders and Notice of Assignment, and shall continue to maintain such compliance during the term of the Subaward (that is, "Contract") that may be awarded pursuant to this solicitation. Failure to comply may be cause for termination of the Contract or initiation of debarment proceedings against the non-compliant Contractor in accordance with Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment).

## **5.12 Gratuities**

### **5.12.1 Attempt to Secure Favorable Treatment**

**5.12.1.1** It is improper for any County officer, employee, or agent to solicit consideration, in any form, from Proposer with the implication, suggestion, or statement that Proposer's provision of the consideration may secure more favorable treatment for Proposer in the award of the Subaward (that is, "Contract") or that Proposer's failure to provide such consideration may negatively affect County's consideration of Proposer's submission. Proposer shall not offer or give either directly or through an intermediary, consideration, in any form, to a County officer, employee, or agent for the purpose of securing favorable treatment with respect to the award of the Contract.

### **5.12.2 Form of Improper Consideration**

**5.12.2.1** Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

### **5.12.3 Proposer Notification to County**

**5.12.3.1** Proposer shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the



supervision of the employee or to the County of Los Angeles Auditor-Controller's Employee Fraud Hotline at (800) 544-6861 or by email at fraud@auditor.lacounty.gov. Failure to report such improper consideration may result in Proposer's submission being eliminated from consideration.

### **5.13 Notice to Proposers Regarding the County Lobbyist Ordinance**

**5.13.1** The Board of Supervisors has enacted an ordinance regulating the activities of persons who lobby County officials. This ordinance, referred to as the "Lobbyist Ordinance", defines a County Lobbyist and imposes certain registration requirements upon individuals meeting the definition. The complete text of the ordinance can be found in Los Angeles County Code Chapter 2.160 (County Lobbyists). In effect, each person, corporation, or other entity that seeks a County permit, license, franchise, or Subaward (that is, "Contract") must certify compliance with the ordinance. As part of this solicitation process, it will be the responsibility of Proposer to review the ordinance independently as the text of said ordinance is not contained within this RFP. Thereafter, each person, corporation, or other entity submitting a response to this solicitation must certify that each County of Los Angeles Lobbyist, as defined by Los Angeles County Code Section 2.160.010, retained by Proposer is in full compliance with Los Angeles County Code Chapter 2.160 (County Lobbyists) and each such County of Los Angeles Lobbyist is not on the Executive Office's List of Terminated Registered Lobbyists by completing Appendix D (Required Forms), Form D6 (Familiarity with County's Lobbyist Ordinance Certification) and submitting it as part of the Proposal.

### **5.14 Federal Earned Income Credit**

**5.14.1** Subrecipient (that is, "Contractor") shall notify its Employees, and shall require each Lower Tier Subrecipient (that is, "Subcontractor") to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Appendix I (Internal Revenue Service Notice 1015).

### **5.15 Consideration of GAIN/GROW Participants for Employment**

**5.15.1** As a threshold requirement for consideration for Subaward (that is, "Contract") award, Proposer shall demonstrate a proven record of hiring participants in the County of Los Angeles Department of Public Social Services Greater Avenues for Independence (GAIN) Program or General Relief Opportunities for Work (GROW) Program or shall attest to a willingness to consider GAIN/GROW

participants for any future employment openings if the participants meet the minimum qualifications for those openings. Proposer shall attest to a willingness to provide employed GAIN/GROW participants access to Proposer's employee mentoring program and, if available, to assist these individuals in obtaining permanent employment and/or promotional opportunities.

- 5.15.2** Proposer who is unable to meet this requirement shall not be considered for Contract award. Proposer shall complete Appendix D (Required Forms), Form D9 (Attestation of Willingness to Consider GAIN/GROW Participants) and submit it as part of the Proposal.

## **5.16 Recycled Bond Paper**

- 5.16.1** Proposer shall be required to comply with County's policy on recycled bond paper as specified in Appendix A (Sample Subaward), Subparagraph 8.39 (Recycled Bond Paper).

## **5.17 Jury Service Program**

- 5.17.1** The resulting Subaward (that is, "Contract") is subject to the requirements of County's Contractor Employee Jury Service Ordinance (Jury Service Program), Los Angeles County Code Chapter 2.203 (Contractor Employee Jury Service). Proposer shall carefully read the Jury Service Ordinance in Appendix G (Jury Service Ordinance), and Appendix A (Sample Subaward), Subparagraph 8.8 (Compliance with County's Jury Service Program), both of which are incorporated by reference into and made a part of this RFP. The Jury Service Program applies to both Subrecipient (that is, "Contractor") and its Lower Tier Subrecipient(s) (that is, "Subcontractor(s)"). Proposals that fail to comply with the requirements of the Jury Service Program will be considered non-responsive and excluded from further consideration.

- 5.17.2** The Jury Service Program requires Contractor and its Subcontractor(s) to have and adhere to a written policy that provides that its employees shall receive from Contractor, on an annual basis, no less than five (5) days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with Contractor or that Contractor deduct from the employee's regular pay the fees received for jury service. For purposes of the Jury Service Program, "employee" means any California resident who is a full-time employee of Contractor and "full-time" means forty (40) hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by

County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Therefore, the Jury Service Program applies to all of a Contractor's full-time California employees, even those not working specifically on the County project. Full-time employees providing short-term, temporary services of ninety (90) days or less within a twelve (12) month period are not considered full-time for purposes of the Jury Service Program.

**5.17.3** There are two (2) ways in which Contractor might not be subject to the Jury Service Program. The first is if Contractor does not fall within the Jury Service Program's definition of "contractor". The Jury Service Program defines "contractor" to mean a person, partnership, corporation, or other entity which has a contract with County or a Subcontract with a County contractor and has received or will receive an aggregate sum of fifty thousand dollars (\$50,000) or more in any twelve (12) month period under one (1) or more County contracts or subcontracts. The second is if Contractor meets one of the two exceptions to the Jury Service Program. The first exception concerns small businesses and applies to Contractor that: 1) has ten (10) or fewer employees; 2) has annual gross revenues in the preceding twelve (12) months which, if added to the annual Subaward Sum of the Contract, is less than five hundred thousand dollars (\$500,000); and, 3) is not an "affiliate or subsidiary of a business dominant in its field of operation". The second exception applies to Contractor that possesses a collective bargaining agreement that expressly supersedes the provisions of the Jury Service Program. Contractor is subject to any provision of the Jury Service Program not expressly superseded by the collective bargaining agreement.

**5.17.4** If Proposer does not fall within the Jury Service Program's definition of "contractor" or if it meets any of the exceptions to the Jury Service Program then Proposer must so indicate when completing Appendix D (Required Forms), Form D10 (County of Los Angeles Contractor Employee Jury Service Program Certification and Application for Exception), and include with its submission all necessary documentation to support the claim such as tax returns or a collective bargaining agreement, if applicable. Upon reviewing Proposer's application, County will determine, in its sole discretion, whether Proposer falls within the definition of "contractor" or meets any of the exceptions to the Jury Service Program. County's decision will be final.

## **5.18 Intentionally Omitted**

## **5.19 Notification to County of Pending Acquisitions/Mergers by Proposer**

**5.19.1** Proposer shall notify County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If Proposer is restricted from legally notifying County of pending acquisitions/mergers then it should notify County of the actual acquisitions/mergers as soon as the law allows and provide to County the legal framework that restricted it from notifying County prior to the actual acquisitions/mergers. This information shall be provided by Proposer on Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire, Affidavit, and Community Business Enterprise Information). Failure of Proposer to provide this information may eliminate its Proposal from any further consideration.

**5.19.2** Proposer shall have a continuing obligation to notify County of changes to the information contained in Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire, Affidavit and Community Business Enterprise Information) prior to the granting of the Subaward by providing a revised Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire, Affidavit, and Community Business Enterprise Information) to County upon the occurrence of any event giving rise to a change in its previously-reported information.

## **5.20 Proposer's Charitable Contributions Compliance**

**5.20.1** California's Supervision of Trustees and Fundraisers for Charitable Purposes Act (Charitable Purposes Act) regulates receiving and raising charitable contributions. Among other requirements, those subject to the Charitable Purposes Act must register and adhere to reporting requirements. The 2004 Nonprofit Integrity Act (Senate Bill 1262, Chapter 919) increased Charitable Purposes Act requirements. Proposer shall carefully read Appendix M (Background and Resources - California Charities Regulation). New rules cover California public benefit corporations, unincorporated associations, and trustee entities and may include similar foreign corporations doing business or holding property in California. Key Nonprofit Integrity Act requirements affect executive compensation, fundraising practices, and documentation. Charities with over \$2 million of revenues (excluding funds that must be accounted for to a governmental entity) have new audit requirements.

**5.20.2** Proposer must determine if it receives or raises charitable contributions which subject it to the Charitable Purposes Act and

shall complete Appendix D (Required Forms), Form D19 (Charitable Contributions Certification). Further, a completed Appendix A (Sample Subaward), Exhibit O (Charitable Contributions Certification) is a required part of the Subaward (that is, "Contract").

**5.20.3** In Appendix D (Required Forms), Form D19 (Charitable Contributions Certification), Proposer shall certify either that:

**5.20.3.1** They have determined that they do not now receive or raise charitable contributions regulated under the California Charitable Purposes Act, including the Nonprofit Integrity Act, but will comply if they become subject to coverage of those laws during the term of the Contract, **or**

**5.20.3.2** They are currently complying with their obligations under the Charitable Purposes Act, attaching a copy of their most recent filing with the Registry of Charitable Trusts.

**5.20.4** Proposer who does not complete Appendix D (Required Forms), Form D19 (Charitable Contributions Certification) as part of the solicitation process may, in County's sole discretion, be disqualified from Contract award. Subrecipient (that is, "Contractor") that fails to comply with its obligations under the Charitable Purposes Act is subject to Contract termination and/or debarment proceedings in accordance with Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment).

## **5.21 Defaulted Property Tax Reduction Program**

**5.21.1** The Subaward (that is "Contract") is subject to the requirements of County's Defaulted Property Tax Reduction Program (Defaulted Tax Program) as reflected in Los Angeles County Code Chapter 2.206 (Defaulted Property Tax Reduction Program). Proposer shall carefully read Appendix N (Defaulted Property Tax Reduction Program), and the pertinent provisions of the Appendix A (Sample Subaward), Subparagraph 8.51 (Warranty of Compliance with County's Defaulted Property Tax Reduction Program) and Subparagraph 8.52 (Termination for Breach of Warranty to Maintain Compliance with County's Defaulted Property Tax Reduction Program), both of which are incorporated by reference into and made a part of this solicitation. The Defaulted Tax Program applies to both Subrecipient (that is, "Contractor") and its Lower Tier Subrecipient(s) (that is, "Subcontractor(s)").

- 5.21.2** Proposer shall be required to certify that it is in full compliance with the provisions of the Defaulted Tax Program and shall maintain compliance during the term of the Contract that may be awarded pursuant to this solicitation or shall certify that it is exempt from the Defaulted Tax Program by completing Appendix D (Required Forms), Form D20 (Certification of Compliance with County's Defaulted Property Tax Reduction Program). Failure to maintain compliance or to timely cure defects may be cause for termination of a contract or initiation of debarment proceedings against the non-compliant contractor (Los Angeles County Code Chapter 2.202 (Determinations of Contractor Non-Responsibility and Contractor Debarment)).
- 5.21.3** Proposals that fail to comply with the certification requirements of the Defaulted Tax Program will be considered non-responsive and excluded from further consideration.

## **5.22 Time Off for Voting**

- 5.22.1** Subrecipient (that is, "Contractor") shall notify and provide to its Employees and shall require each Lower Tier Subrecipient (that is, "Subcontractor") to notify and provide to its employees, information regarding the time off for voting law (Elections Code Section 14000). Not less than ten (10) days before every statewide election, Contractor and its Subcontractor(s) shall keep a notice setting forth the provisions of Elections Code Section 14000 posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work.

## **5.23 Proposer's Acknowledgement of County's Commitment to Zero Tolerance Policy on Human Trafficking**

- 5.23.1** On October 4, 2016, the Board of Supervisors approved a motion taking significant steps to protect victims of human trafficking by establishing a zero tolerance policy on human trafficking. The policy prohibits Proposer engaged in human trafficking from receiving the Subaward (that is, "Contract") or performing Services under the Contract.
- 5.23.2** Proposer shall complete Appendix D (Required Forms), Form D21 (Compliance with County's Zero Tolerance Human Trafficking Policy), certifying that it is in full compliance with County's Zero Tolerance Policy on Human Trafficking provision as defined in Appendix A (Sample Subaward), Subparagraph 8.54 (Compliance with County's Zero Tolerance Human Trafficking Policy). Further, Successful Proposer shall be required to comply with the requirements under said provision for the term of the Contract

awarded pursuant to this solicitation.

**5.24 Intentionally Omitted**

**5.25 Default Method of Payment: Direct Deposit or Electronic Funds Transfer**

**5.25.1** County, at its sole discretion, has determined that the most efficient and secure default form of payment for goods and/or services provided under an agreement/contract with County shall be Electronic Funds Transfer (EFT) or direct deposit, unless an alternative method of payment is deemed appropriate by the County of Los Angeles Auditor-Controller (Auditor-Controller).

**5.25.2** Upon Subaward (that is, "Contract") award or at the request of the Auditor-Controller and/or the contracting department (AD), Subrecipient (that is, "Contractor") shall submit a direct deposit authorization request with banking and vendor information, and any other information that the Auditor-Controller determines is reasonably necessary to process the payment and comply with all accounting, record keeping, and tax reporting requirements.

**5.25.3** Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit shall supersede this requirement with respect to those payments.

**5.25.4** Upon Contract award or at any time during the duration of the agreement/Contract, Contractor may submit a written request for an exemption to this requirement. The Auditor-Controller, in consultation with the contracting department (AD), shall decide whether to approve exemption requests.

**5.26 Proposer's Acknowledgement of County's Commitment to Fair Chance Employment Hiring Practices**

**5.26.1** On May 29, 2018, the Board of Supervisors approved a Fair Chance Employment Policy in an effort to remove job barriers for individuals with criminal records. The policy requires businesses that contract with the County of Los Angeles to comply with fair chance employment hiring practices set forth in California Government Code Section 12952, Employment Discrimination: Conviction History (Section 12952).

**5.26.2** Subrecipient (that is, "Contractor") is required to complete Appendix D (Required Forms), Form D23 (Compliance with Fair Chance Employment Hiring Practices Certification), certifying that it is in full compliance with Section 12952, as indicated in Appendix A (Sample Subaward). Further, Contractor is required to comply with the requirements under Section 12952 for the term of any

Subaward (that is, "Contract") awarded pursuant to this solicitation.

## **5.27 Prohibition from Participation in Future Solicitation(s)**

5.28.1 Neither Subrecipient (that is, "Contractor"), subsidiary of nor Lower Tier Subrecipient (that is, "Subcontractor") to Contractor, nor a Proposer shall participate, in any way, in the development of any future solicitations conducted by County that includes or is based upon any Services rendered by Contractor/Proposer under the Subaward (that is, "Agreement"). As this prohibition applies to Subcontractors of Contractor, Contractor shall notify any Subcontractors providing Services under the Agreement of this prohibition before they commence Work. Any response to a solicitation submitted by Contractor/Proposer, or by any subsidiary of or Subcontractor to Contractor/Proposer in violation of this provision shall be rejected by County. This provision shall survive the expiration or other termination of the Agreement.

## **5.28 SAM and DUNS Number**

5.28.1 Upon selection to receive a Subaward, Subrecipient must register its DUNS number on the federal System for Award Management (SAM), which is accessible online at: <https://www.sam.gov>. Throughout the entirety of the Subaward, Subrecipient shall maintain an "Active" status in SAM. Subrecipient shall immediately update its profile and other relevant information as required in order for County to verify/validate Subrecipient's "Active" status.

## **5.29 Subaward Requirements for Payment and Performance Guaranties**

5.29.1 Throughout the entire term of the Subaward, including the original term and any renewals or extensions thereto, County, at its sole discretion, reserves the right to require Subrecipient to provide a Payment Guaranty, a Performance Guaranty, or both in the amount and form as directed by County.

5.29.1.1 Payment Guaranty: Subrecipient's surety/guarantee to County that Subrecipient shall meet its obligations to faithfully pay its Lower Tier Subrecipient(s) in a manner that is timely, satisfactory, and acceptable to County, as determined by County at its sole discretion. The purpose of the Payment Guaranty is to provide all Lower Tier Subrecipients who supply labor, materials, services, etc. to Subrecipient a recourse if they do not get paid by Subrecipient. In such case, the Payment Guaranty allows Lower Tier Subrecipient to file a claim with the surety company that issued the Guaranty in the event that Subrecipient does not reimburse the



Lower Tier Subrecipient for goods and/or services provided by Lower Tier Subrecipient.

**5.30.1.2** Performance Guaranty: Subrecipient's surety/guarantee to County that Subrecipient shall meet its obligations to perform the terms and conditions of the Subaward. The purpose of the Performance Guaranty is to provide County a recourse to recover monies reimbursed to Subrecipient which would otherwise be lost due to Subrecipient's actions.

**5.29.2** County will determine whether Subrecipient will be required to obtain a Guaranty(ies) when Subrecipient's performance under the Subaward reveals potential liability to County in an aggregate amount of \$25,000 or more resulting from, but not limited to, the following incidents: disallowed costs, unsubstantiated costs, non-payment of vendors, etc.

**5.29.3** The costs to implement and maintain the Guaranty(ies) may be allowable under the terms of the Subaward; however, no additional funding will be added to the Subaward Sum(s) to pay for those costs.

**5.29.4** Intentionally Omitted.

### **5.30 COVID-19 Vaccinations of County Contractor Personnel**

**5.31.1** Proposers are advised that it must comply with Chapter 2.212 (COVID-19 Vaccinations of County Contractor Personnel) of County Code Title 2 - Administration, Division 4 as a condition of performing work under any awarded contract resulting from this solicitation. Proposers are advised to review the requirements of Chapter 2.212 (COVID-19 Vaccinations of County Contractor Personnel) and the sample contract requirements prior to submitting a proposal to this solicitation. A completed Exhibit G (COVID-19 Vaccination Certification of Compliance) is a required part of any agreement with the County.

## **6.0 COUNTY'S PREFERENCE PROGRAMS**

### **6.1 Overview of County's Preference Programs**

**6.1.1** The Board of Supervisors encourages business participation in the County of Los Angeles' contracting process by continually streamlining and simplifying the selection process and expanding opportunities for these businesses to compete for our business. In accordance with this approach, County has established the following three (3) preference programs: Local Small Business Enterprise Preference Program, Social Enterprise Preference

Program, and Disabled Veterans Business Enterprise Preference Program (collectively, Preference Programs). The Preference Programs allow Proposer to receive a fifteen percent (15%) reduction from its proposed cost and such Preference shall not exceed \$150,000.

- 6.1.2** The Preference Programs require that Proposer must complete a certification process prior to requesting a preference in the solicitation. Additional information about these Preference Programs and how to obtain certification for each are further explained in Subparagraphs 6.2 (Local Small Business Enterprise Preference Program), 6.4 (Social Enterprise Preference Program), and 6.5 (Disabled Veteran Business Enterprise Preference Program).
- 6.1.3** The Preference Programs' price or scoring preference shall not be combined with any other County preference program to exceed fifteen percent (15%) for any Proposal submitted in response to this solicitation. County reserves the right to modify and/or cancel any of the Preference Programs at County's sole discretion and Proposer shall comply with County's final decision.
- 6.1.4** Sanctions and financial penalties may apply to Proposer that knowingly, and with intent to defraud, seeks to obtain or maintain certification as a Local Small Business Enterprise vendor, Social Enterprise vendor, and/or Disabled Veterans Business Enterprise vendor when Proposer is not qualified for such certification.
- 6.1.5** County's Policy on Doing Business with Small Business is included in Appendix F (County of Los Angeles Policy on Doing Business with Small Business).

## **6.2 Local Small Business Enterprise Preference Program**

- 6.2.1** County will give Local Small Business Enterprise (LSBE) Preference during the solicitation process to Proposer that meets the definition of a LSBE, consistent with Los Angeles County Code Chapter 2.204.030C.2.
- 6.2.2** Proposer may request the LSBE Preference in this solicitation when Proposer meets all of the following conditions: 1) Proposer shall meet at least one (1) of the certification requirements outlined in Subparagraphs 6.2.2.1 – 6.2.2.2; and 2) Proposer shall meet the certification requirement outlined in Subparagraph 6.2.2.3.
  - 6.2.2.1** Proposer is certified as meeting the Federal small business criteria for the number of employees and/or revenue as defined by the U.S. Small Business

Administration (SBA).

**6.2.2.2** Proposer is certified as maintaining an active registration as a small business on the Federal System for Award Management (SAM) database. Refer to the following website for additional information about registration in SAM: <https://www.sam.gov>.

**6.2.2.3** Proposer is certified as an LSBE vendor by the County of Los Angeles Department of Consumer and Business Affairs (DCBA). To apply for certification, Proposer shall visit DCBA's website using the following link: <http://dcba.lacounty.gov>.

**6.2.3 To request the LSBE Preference on the solicitation, Proposer shall:**

**6.2.3.1** Obtain LSBE certification from DCBA.

**6.2.3.2** Upon receipt of a letter of certification and affirmation from DCBA, Proposer shall complete Appendix D (Required Forms), Form D7 (Preference Program Consideration). Proposer shall submit the completed Appendix D (Required Forms), Form D7 (Preference Program Consideration) and its certification letter from DCBA with its Proposal (i.e., LSBE vendors may only request the LSBE Preference after the certification process has been completed and certification is affirmed by DCBA).

### **6.3 Local Small Business Enterprise Prompt Payment Program**

**6.3.1** It is the intent of County that certified LSBEs receive prompt payment for Program Services provided to County. Prompt payment shall mean that County will process an undisputed invoice within fifteen (15) calendar days after receipt of such invoice.

### **6.4 Social Enterprise Preference Program**

**6.4.1** County will give Social Enterprise (SE) Preference during the solicitation process to Proposer that meets the definition of an SE, consistent with Los Angeles County Code Chapter 2.205 (Transitional Job Opportunities Preference Program).

**6.4.2** Proposer may request the SE Preference in this solicitation when Proposer meets all of the following conditions:

**6.4.2.1** Proposer has been in operation for at least one (1) year providing transitional or permanent employment to a

Transitional Workforce (defined as those under-employed or hard-to-employ persons that may be homeless or formerly incarcerated, and/or, those who either have not worked for an extended period of time or face significant barriers to employment) or providing social, environmental, and/or human justice services.

**6.4.2.2** Proposer is certified as an SE vendor by DCBA. To apply for certification, Proposer shall visit DCBA's website using the following link: <http://dcba.lacounty.gov>.

**6.4.3** To request the SE preference on the solicitation, Proposer shall:

**6.4.3.1** Obtain SE certification from DCBA.

**6.4.3.2** Upon receipt of a letter of certification and affirmation from DCBA, Proposer shall complete Appendix D (Required Forms), Form D7 (Preference Program Consideration). Proposer shall submit the completed Appendix D (Required Forms), Form D7 (Preference Program Consideration) and its certification letter from DCBA with its Proposal (i.e., SE vendors may only request the SE Preference after the certification process has been completed and certification is affirmed by DCBA).

## **6.5 Disabled Veteran Business Enterprise Preference Program**

**6.5.1** County will give Disabled Veteran Business Enterprise (DVBE) Preference during the solicitation process to Proposer that meets the definition of a DVBE vendor, consistent with Los Angeles County Code Chapter 2.211 (Disabled Veteran Business Enterprise Preference Program).

**6.5.2** Proposer may request the DVBE Preference in this solicitation when Proposer meets all of the following conditions: 1) Proposer shall meet at least one (1) of the criteria outlined in Subparagraphs 6.5.2.1 – 6.5.2.3; and 2) Proposer shall meet the criteria outlined in Subparagraph 6.5.2.4.

**6.5.2.1** Proposer is certified by the State of California Department of General Services (DGS), Procurement Division (PD), Office of Small Business and DVBE Services (OSDS) as a DVBE vendor.

**6.5.2.2** Proposer is certified as a service-disabled veteran-owned small business by U.S. Department of Veterans Affairs.

**6.5.2.3** Proposer is certified as a DVBE vendor by other certifying agencies pursuant to DCBA's inclusion policy that meets the criteria set forth by the agencies in Subparagraphs 6.5.2.1 and 6.5.2.2.

**6.5.2.4** Proposer is certified as a DVBE vendor by DCBA. To apply for certification, Proposer shall visit DCBA's website using the following link: <http://dcba.lacounty.gov>.

**6.5.3 To request the DVBE preference on the solicitation, Proposer shall:**

**6.5.3.1** Obtain DVBE certification from DCBA.

**6.5.3.2** Upon receipt of a letter of certification and affirmation from DCBA, Proposer shall complete Appendix D (Required Forms), Form D7 (Preference Program Consideration). Proposer shall submit the completed Appendix D (Required Forms), Form D7 (Preference Program Consideration) and its certification letter from DCBA with its Proposal (i.e., DVBE vendors may only request the DVBE Preference after the certification process has been completed and certification is affirmed by DCBA).

**6.5.4** Information about the State's DVBE certification regulations is found in Title 2 California Code of Regulations Subchapter 8, Section 1896 et seq., and is also available on the State of California DGS PD OSDS website (<https://caleprocure.ca.gov/pages/sbdvbe-index.aspx>).

**6.5.5** Information for the Department of Veteran Affairs' SDVOSB certification regulations is found in Title 38 Code of Federal Regulations Part 74 and is also available on the Department of Veterans Affairs website (<https://www.va.gov/osdbu/>).

## **7.0 PROPOSAL SUBMISSION REQUIREMENTS**

### **7.1 Proposal Submission Information**

**7.1.1** This Paragraph 7.0 contains key project dates and activities as well as instructions to Proposer on how to prepare and submit the Proposal.

## 7.2 Truth and Accuracy of Representations

7.2.1 False, misleading, incomplete, or deceptively unresponsive statements in connection with a Proposal shall be sufficient cause for rejection of the Proposal. The evaluation and determination in this area shall be at County's sole judgment and this judgment shall be final.

## 7.3 RFP Timetable

<b>Activity</b>	<b>Date and Time (Pacific Time (PT))</b>
Release RFP	September 7, 2022
Request for a Solicitation Requirements Review	September 20, 2022 9:00 AM
Proposers' Teleconference	September 13, 2022 10:00 a.m. PT
Proposer's Written Questions	September 16, 2022 5:00 p.m. PT
Notice of Intent to Submit Proposal	September 27, 2022 2:00 p.m. PT
Final Questions and Answers Released (Tentative)	September 20, 2022
Final Proposal Due Date and Time	October 7, 2022 2:00 p.m. PT
Completion of Evaluation/Proposal Review (Tentative)	October 19, 2022
Request for Disqualification Review (Tentative)	October 24, 2022 2:00 p.m. PT
Announcement of Award (Tentative)	October 27, 2022
Receive Letter of Intent from Prospective Subrecipient (Tentative)	October 31, 2022
Effective Date to Commence Subaward Services	December 01, 2022

## **7.4 Solicitation Requirements Review**

**7.4.1** Any person or entity may seek a Solicitation Requirements Review by completing Appendix E (Request for Proposals Transmittal to Request a Solicitation Requirements Review) and submitting it to County as described in this Subparagraph 7.4. A request for a Solicitation Requirements Review may be denied, at County's sole discretion, if the request does not satisfy all of the following criteria:

**7.4.1.1** The request is made by the due date and time indicated in Subparagraph 7.3 (RFP Timetable).

**7.4.1.2** The request includes documentation (e.g., letterhead, business card, etc.), which identifies the underlying authority of the person or entity to submit a Proposal.

**7.4.1.3** The request itemizes, in appropriate detail, each matter contested and factual reasons for the requested review.

**7.4.1.4** The request either asserts that:

**7.4.1.4.1** Application of the Minimum Requirements, evaluation/review criteria, and/or business requirements unfairly disadvantages the person or entity; or,

**7.4.1.4.2** Due to unclear instructions, the solicitation process may result in County not receiving the best possible responses from Prospective Proposer(s).

**7.4.1.5** The Solicitation Requirements Review shall be completed and County's determination shall be provided to the requesting person or entity, in writing, within a reasonable time prior to the final Proposal due date and time.

## **7.5 Proposer's Questions**

**7.5.1** Proposer may submit written questions regarding this solicitation by e-mail only to the following address: All questions must be received no later than the date and time specified in Subparagraph 7.3 (RFP Timetable). All questions along with their corresponding answers will be compiled into a question and answer document (Q & A), which will be issued as an addendum to this solicitation and posted on County's website as follows:

<https://wdacs.lacounty.gov/doing-business-with-wdacs/>

- 7.5.2** When submitting questions, please specify the document name/title (i.e., solicitation document, Appendix A (Sample Subaward), Appendix D (Required Forms), etc.), the Paragraph/Subparagraph number and its title, and the page number(s), and quote the exact passage that prompted the question. This will ensure that the question can be quickly identified in the solicitation in order to provide a timely and accurate response. County reserves the right to group and summarize similar questions when providing answers on the Q & A.
- 7.5.3** Questions may address Proposer's concerns that the application of the Minimum Requirements, evaluation/review criteria, and/or business requirements would unfairly disadvantage Proposer(s) or, due to unclear instructions, the procurement process may result in County not receiving the best possible responses from Proposer(s).
- 7.5.4** Questions shall only be directed to County in the manner and during the Q & A timeframe, which are indicated in this Subparagraph 7.5. Contacting any of County's staff (by phone, e-mail, etc.) in relation to this solicitation and/or contacting County outside of the Q & A timeframe are strictly prohibited. Any deviation from the manner in which Proposer may contact County as specified herein may subject Proposer's Proposal to disqualification from the solicitation process.

## **7.6 Intentionally Omitted**

## **7.7 Proposers' Teleconference**

- 7.7.1** A Proposers' Conference (Conference) will be held by telephone conference only to discuss the RFP. During this Conference, County staff will respond to questions from Prospective Proposers. All Prospective Proposers are encouraged to participate in this Conference, which is scheduled and accessible as follows:

### **Date and Time:**

September 13, 2022 at 10:00 a.m. (PT)

### **Telephone Conference Information:**

Phone Number: (323) 776-6996

Conference ID: 280043407# (when prompted, provide your



full name and the name of your organization)

- 7.7.2** The Conference will begin at 10:00 a.m. (PT) and will conclude at either 12:00 p.m. (PT) or once all questions have been addressed, whichever occurs first. Prospective Proposers are advised to join timely to ensure that they can participate in the Conference. No participants will be allowed to join once the Conference has ended.
- 7.7.3** VDMR Prospective Proposers who intend to join this Conference as indicated in Subparagraph 7.7.1 are encouraged to provide County the following information: organization's name; name of participant(s); title of participant(s). This information may be sent to County by the Conference date and time provided in Subparagraph 7.7.1 using the following e-mail address: [tsp2223rfp@ad.lacounty.gov](mailto:tsp2223rfp@ad.lacounty.gov) Include the following statement in the subject line of the e-mail: Attendance for NF—TSP 2223 RFP Proposers' Conference.

The TSP RFP will only be available online and may be accessed on County's website as follows: <https://wdacs.lacounty.gov/doing-business-with-wdacs/>. Prospective Proposers are encouraged to have a copy of the RFP during the Conference.

## **7.8 Preparation of the Proposal**

- 7.8.1** Proposer shall submit a Proposal to provide the Service Categories, which are outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work), throughout Los Angeles County (Supervisory Districts 1, 2, 3, 4, and 5), excluding the City of Los Angeles. Proposer shall ensure that it addresses all of the elements that are required to be included in its Proposal and submits its Proposal by the final Proposal due date and time.
- 7.8.2** The Proposal shall be typed using 12-point Arial font on 8 ½" by 11" paper size, with 1" margins on each side. Each narrative paragraph shall be single-spaced between each line and double-spaced between paragraphs. Include information in footers to identify each page; this information shall include Proposer's name, page number, and solicitation title. Attachments such as charts, maps, reports, etc. that Proposer uses to address or support any narrative response do not need to be labeled with this footer information; however, each attachment shall be clearly labeled/identified.
- 7.8.3** Proposer shall identify every response in the Proposal by referencing the Section and Subsection as detailed in Subparagraph 7.9 (Proposal Format – Business Component) and

Subparagraph 7.10 (Proposal Format – Cost Component) (e.g., Section C (Proposer’s Qualifications), Subsection C.1 (Proposer’s Background and Experience - References)). Each Section and Subsection of the Proposal shall be tabbed and clearly identified in the table of contents and shall follow the order specified in Subparagraph 7.9 (Proposal Format – Business Component) and Subparagraph 7.10 (Proposal Format – Cost Component). All attachments must be inserted immediately after the Section/Subsection to which Proposer is responding.

**7.8.4** All Forms that are required to be submitted in the Proposal and require a signature shall be signed by Proposer’s Authorized Representative or designee (except for Appendix D (Required Forms), Form D1 (Proposer’s Organization Questionnaire, Affidavit, and Community Business Enterprise Information) which must be signed by Proposer’s Authorized Representative). Electronic signatures are acceptable forms of authorization for purposes of this procurement.

**7.8.5 Page Limitations**

**7.8.5.1** The combined narrative responses for the Proposal (including both the Business Component and the Cost Component) shall not exceed a total of twenty (20) single-sided pages (i.e., Proposer’s narrative responses to the Business Component and Cost Component shall not exceed twenty (20) single-sided pages). This page limit does not apply to exhibits, attachments, the cover page, and the table of contents (e.g., attachments are not counted toward the 20-page limit).

**7.8.6** Any Proposal that deviates from the format prescribed in this Subparagraph 7.8, Subparagraph 7.9 (Proposal Format – Business Component), and Subparagraph 7.10 (Proposal Format – Cost Component) may be deemed as non-responsive and may be rejected without further review at County’s sole discretion.

**7.9 Proposal Format – Business Component**

**7.9.1** When preparing the Proposal, the first Component shall start with the Business Component. Using the format described in this Subparagraph 7.9, the content and sequence of the Business Component shall be as follows:

**7.9.1.1** Business Component Cover Page

**7.9.1.2** Table of Contents

- 7.9.1.3 Section A (Proposer's Organization Questionnaire, Affidavit, and Community Business Enterprise Information)
- 7.9.1.4 Section B (Executive Summary)
- 7.9.1.5 Section C (Proposer's Qualifications)
- 7.9.1.6 Section D (Proposer's Approach to Provide Required Services)
- 7.9.1.7 Section E (Proposer's Quality Control Plan)
- 7.9.1.8 Section F (Proposer's Green Initiatives)
- 7.9.1.9 Section G (Business Component Required Forms)

**7.9.2 Business Component Cover Page**

- 7.9.2.1 Identify this part of the Proposal as the Business Component and include the RFP title, RFP number, and Proposer's name.

**7.9.3 Table of Contents**

- 7.9.3.1 The table of contents must be a comprehensive and sequential listing of the material included in the Proposal. This listing must present a clear identification of the material using sequential page numbers and Section and Subsection reference numbers. Use one of the following methods when preparing the table of contents:

- 7.9.3.1.1 Method 1 (for Sections only): Section [Section letter] (Section title) Page [number] (e.g., Section A [Organization Questionnaire, Affidavit, and Community Business Enterprise Information] Page 1).

- 7.9.3.1.2 Method 2 (for Sections with Subsections): Section [Section letter] (Section title), Subsection [Subsection letter] (Subsection title) Page [number] (e.g., Section C [Proposer's Qualifications], Subsection C.1 [Proposer's Background and Experience - References] Page 5).

**7.9.4 Section A (Proposer’s Organization Questionnaire, Affidavit, and Community Business Enterprise Information)**

**7.9.4.1** Proposer shall complete and submit the following Forms in accordance with the instructions stated on each Form and as directed below:

**7.9.4.1.1** Appendix D (Required Forms), Form D1 (Proposer’s Organization Questionnaire, Affidavit, and Community Business Enterprise Information). By completing, signing, and dating Form D1, Authorized Representative warrants that he/she is authorized to sign on behalf of Proposer and to bind Proposer in the Subaward (if awarded).

**7.9.4.1.2** Appendix D (Required Forms), Form D1.1 (Authorization Warranty)

**7.9.4.1.3** Appendix D (Required Forms), Form D1.2 (Organizational Support Documents)

**7.9.4.2** Proposer shall provide all of the Forms identified above in the order listed above in Section A (Proposer’s Organization Questionnaire, Affidavit, and Community Business Enterprise Information) of the Business Component.

**7.9.5 Section B (Executive Summary)**

**7.9.5.1** Proposer shall provide a written narrative, which condenses and highlights the contents of Proposer’s Business Component to provide County an understanding of Proposer’s approach, qualifications, experience, and staffing.

**7.9.5.2** Proposer shall provide its response in Section B (Executive Summary) of the Business Component.

**7.9.6 Section C (Proposer’s Qualifications)**

**7.9.6.1** Proposer shall demonstrate that it has the experience and financial capability to perform the required Program Services. Include the following in Section C (Proposer’s Qualifications) of the Business Component: Subsection C.1 (Proposer’s Background and Experience), Subsection C.2 (Proposer’s

References), Subsection C.3 (Financial Capability), and Subsection C.4 (Proposer's Pending Litigation and Judgments).

**7.9.6.2 Subsection C.1 (Proposer's Background and Experience)**

**7.9.6.2.1** Proposer shall provide a written narrative of relevant background information to demonstrate that Proposer meets the minimum requirement(s) stated in Paragraph 3.0 (Minimum Requirements) of this RFP and has the capability to perform the required Program Services as a corporation or other entity.

**7.9.6.2.2** Proposer shall provide its response in Section C (Proposer's Qualifications), Subsection C.1 (Proposer's Background and Experience) of the Business Component.

**7.9.6.3 Subsection C.2 (Proposer's References)**

**7.9.6.3.1** Proposer shall provide three (3) references by completing Appendix D (Required Forms), Form D2 (Proposer's References) in accordance with the instructions provided therein.

**7.9.6.3.2** Proposer shall complete Appendix D (Required Forms), Form D3 (Proposer's List of Contracts with Public Entities) in accordance with the instructions provided therein.

**7.9.6.3.3** Proposer shall complete Appendix D (Required Forms), Form D4 (Proposer's List of Expired and Terminated Contracts) in accordance with the instructions provided therein.

**7.9.6.3.4** The same references may be listed on Appendix D (Required Forms), Form D2 (Proposer's References) and Appendix D (Required Forms), Form D3 (Proposer's List of Contracts with Public Entities) if the reference falls within both categories.

**7.9.6.3.5** County reserves the option to contact references by telephone, mail, or e-mail to ascertain Proposer's qualifications, accountability, and fitness. In the event that County elects to call the references, County will contact Proposer's references during normal business hours.

**7.9.6.3.6** County may disqualify Proposer as non-responsive and/or non-responsible (i.e., Proposal may be rejected) if any of the following occur: reference(s) fails to substantiate Proposer's description of the services it provided; reference(s) fails to support that Proposer has a continuing pattern of utilizing capable, productive, and skilled personnel; County is unable to reach the point of contact; and/or reference(s) refuses to provide a response to County. County will make up to three (3) attempts to reach the point of contact. It is Proposer's responsibility to inform the point of contact of County's normal business hours during which County will conduct reference checks and to provide such contact a general timeframe during which County may attempt to reach him/her/them. Proposer may estimate that timeframe based on the final Proposal due date and time and the tentative date when the evaluations will be completed as noted in Subparagraph 7.3 (RFP Timetable). Proposer shall also inform its references that County may contact them by phone, mail, or e-mail and shall convey the importance of responding to County's request in the time and manner as designated by County.

**7.9.6.3.7** Proposer shall provide all of the Forms identified above in the order listed above in Section C (Proposer's Qualifications), Subsection C.2 (Proposer's References) of the Business Component.

**7.9.6.4 Subsection C.3 (Financial Capability)**

**7.9.6.4.1** Proposer shall provide three (3) full Fiscal Years of its organization-wide audited financial statements and/or single audit reports, which shall reflect Proposer's financial activities for each of those three (3) Fiscal Years as follows:

**7.9.6.4.1.1** Option 1: Provide audited financial statements/single audit reports for Fiscal Year 2017-18, Fiscal Year 2018-19, and Fiscal Year 2019-20.

**7.9.6.4.1.2** Option 2: Provide audited financial statements/single audit reports for Fiscal Year 2018-19, Fiscal Year 2019-20 and Fiscal Year 2020-21

**7.9.6.4.2** Proposer shall not submit income tax Returns to meet this requirement. Proposer shall be financially capable of performing/providing Program Services under the requirements of Appendix A (Sample Subaward). County will conduct a financial capability evaluation using Proposer's organization-wide audited financial statements and/or single audit reports. These financial documents shall be prepared by an independent auditor and must provide an accurate, verifiable representation of the entire financial position of Proposer's organization. The organization-wide audited financial statements and/or single audit reports shall minimally include the following:

**7.9.6.4.2.1** Balance Sheet, Statement of Financial Position, or Statement of Net Assets, including all supporting schedules (i.e., Current Assets, Current Liabilities, Detailed Aged Payables, Aged Receivables, Notes

Payable, etc.)

**7.9.6.4.2.2** Income Statement, Profit and Loss Statement, Statement of Operations, or Statement of Activities

**7.9.6.4.2.3** Statement of Cash Flow

**7.9.6.4.2.4** Independent Auditor's Opinion

**7.9.6.4.2.5** Any notes to the Statements

**7.9.6.4.2.6** Statement of Functional Expenses

**7.9.6.4.3** Proposer shall provide copies of financial audit reports from other County departments for Fiscal Year 2018-19, Fiscal Year 2019-20, and Fiscal Year 2020-21, including all corrective action plans and corresponding resolutions, if applicable. If such financial audit reports have not been issued from any County department, Proposer shall provide a statement indicating such fact.

**7.9.6.4.4** If Proposer is a subsidiary of another company, in addition to providing Proposer's own organization-wide audited financial statements and/or single audit reports as indicated in Subparagraph 7.9.6.4.1, Proposer shall also provide three (3) full Fiscal Years of its ultimate parent company's organization-wide audited financial statements and/or single audit reports. The parent company's financial documents shall meet the same requirements noted in Subparagraph 7.9.6.4.2 and shall reflect parent company's financial activities for each of those three (3) Fiscal Years as follows:

**7.9.6.4.4.1** Option 1: Provide audited



financial statements/single audit reports for Fiscal Year 2017-18, Fiscal Year 2018-19, and Fiscal Year 2019-20.

**7.9.6.4.4.2** Option 2: Provide audited financial statements/single audit reports for Fiscal Year 2018-19, Fiscal Year 2019-20, and Fiscal Year 2020-2021.

**7.9.6.4.5** Provision of the parent company's financial information does not by itself satisfy the requirement for the provision of Proposer's financial information. In addition, the financial capability of the parent company cannot be substituted for Proposer's financial capability unless Proposer provides documented evidence that its parent company agrees to sign a parental guarantee; Proposer shall submit this evidence with its Proposal. If Proposer is not a subsidiary of another company, Proposer shall provide a statement indicating such position.

**7.9.6.4.6** Proposer shall provide the following documents and responses in Section C (Proposer's Qualifications), Subsection C.3 (Financial Capability) of the Business Component: its organization-wide audited financial statements and/or single audit reports; the financial audit reports from other County departments (if applicable) or a statement as noted in Subparagraph 7.9.6.4.2; and, its organization-wide audited financial statements and/or single audit reports for its parent company (if applicable) or a statement as noted in Subparagraph 7.9.6.4.3.

**7.9.6.5 Subsection C.4 (Proposer's Pending Litigation and Judgments)**

**7.9.6.5.1** Proposer shall identify by name, case,

and court jurisdiction any pending litigation in which Proposer is involved, or judgments against Proposer in the past five (5) years. Provide a statement describing the size and scope of any pending or threatening litigation against Proposer or principals of Proposer.

**7.9.6.5.2** Notations such as “not applicable”, “n/a”, providing a phone number to call, providing an e-mail address for follow-up, etc. are not a valid response and will be deemed as “non-responsive”. County may reject/disqualify the Proposal when such a determination is made.

**7.9.6.5.3** Proposer shall provide its response in Section C (Proposer’s Qualifications), Subsection C.4 (Proposer’s Pending Litigation and Judgments) of the Business Component.

**7.9.7 Section D (Proposer’s Approach to Provide Required Services)**

**7.9.7.1 Subsection D.1 (Proposer’s Ability to Meet County’s Objectives for TSP---- Services)**

**7.9.7.1.1** Proposer shall describe in sufficient detail how it intends to meet County’s objectives to provide TSP Services for the entire geographical boundaries of the County during the term of the Subaward. Proposer shall provide a narrative description indicating how it plans to sustain the proposed TSP Services, identified in Appendix A, Exhibit A (Statement of Work) throughout the Subaward term.

**7.9.7.1.2** Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work)”, “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A

(Statement of Work)", etc. are not a valid response and will be deemed as "non-responsive". County may reject/disqualify the Proposal when such a determination is made.

**7.9.7.1.3** Proposer shall provide its response in Section D (Proposer's Approach to Provide Required Services), Subsection D.1 (Proposer's Ability to Meet County's Objectives for TSP Services) of the Business Component.

**7.9.7.2 Subsection D.2 (Qualifications of Proposer's Personnel)**

**7.9.7.2.1** Proposer must meet all the mandatory staffing requirements listed in Appendix A, Statement of Work, Paragraph 6.0, Responsibilities. Proposer shall describe the experience, training, and education of Proposer's mandatory staff. Copies of all required certifications, diplomas, resumes, and job specifications are to be identified by staff member and included in the proposal.

**7.9.7.2.2** Proposer shall provide its response in Section D (Proposer's Approach to Provide Required Services), Subsection D.2 (Qualifications of Proposer's Personnel) of the Business Component.

**7.9.7.3 Subsection D.3 (Proposer's Service Area and Objectives)**

**7.9.7.3.1** Proposer shall describe its ability to serve the entire County. Proposer shall describe how its services will improve access to transportation by bridging gaps in the existing transportation network for persons with disabilities and older adults. Proposer shall describe its past experience in providing this service. Proposer shall describe its experience (including the number of years) in providing its services throughout Los Angeles County and elsewhere if

applicable.

**7.9.7.3.2** Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work)”, “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work)”, etc. are not a valid response and will be deemed as “non-responsive”. County may reject/disqualify the Proposal when such a determination is made.

**7.9.7.4 Subsection D.4 (Proposer’s Target Population)**

**7.9.7.4.1** Describe how Proposer’s services will address the needs of the older adults 60 years and older and/or adults with disabilities. Proposer shall describe past experience working with these populations.

**7.9.7.4.1.1** As required by the funding source, Program services to Clients aged 65 and over may need to be uniquely tracked and reported separate, from all other Program Clients. Describe how Proposer will ensure Program services to Clients aged 65 and over will tracked and reported separately and what mechanism will be used to facilitate the tracking and reporting.

**7.9.7.4.2** Reference Appendix A (Sample Subaward), Exhibit A (Statement of Work), Section 10.0 (Specific Work Requirements), Subsection 10.1.

**7.9.7.4.3** Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward),

Exhibit A (Statement of Work)", "Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work)", etc. are not a valid response and will be deemed as "non-responsive". County may reject/disqualify the Proposal when such a determination is made.

#### **7.9.7.5 Subsection D.5 (Program Services)**

**7.9.7.5.1** Proposer shall provide a detailed account of how it will meet all requirements specified in Appendix A, Exhibit A (Statement of Work). Describe the following operational processes: Work flow process to ensure ability to execute all services as described in Appendix A, Exhibit A (Statement of Work). In addition, please describe the the following operational processes: Hours of Operation and days of the week; Vehicle Safety – Pre-Trip Inspection and Maintenance; Prompt service to and from location; customer service expectations, Client assistance into and out of vehicle, and documentation of one-way trips

**7.9.7.5.2** Reference Appendix A (Sample Subaward), Exhibit A (Statement of Work), Section 10.0 (Specific Work Requirements), Subsection 10.10.

**7.9.7.5.3** Proposer shall provide its response in Section D (Proposer's Approach to Provide Required Services), Subsection D.5 (Program Services) of the Business Component.

#### **7.9.7.6 Subsection D.6 (Client Management System and Database Management)**

**7.9.7.6.1** Describe Proposer's client management

system and database management experience. Describe; how the Proposer's system will generate reports regarding miles travelled, trips taken, and cost of trips on a monthly basis; how the system helps flag fraudulent claims;. Describe Proposer's Online Reservation System, the procedures and ability for the online reservation system to direct dispatch services. for County staff to request Program service through the password protected reservation system and/or via telephone

**7.9.7.6.2** Reference Appendix A (Sample Subaward), Exhibit A (Statement of Work), Section 10.0 (Specific Work Requirements), Subsection 10.12.

**7.9.7.6.3** Proposer shall provide its response in Section D (Proposer's Approach to Provide Required Services), Subsection D.6 (Client Management System and Database Management) of the Business Component.

## **7.9.8 Section E (Proposer's Quality Control Plan)**

**7.9.8.1** Proposer shall provide a comprehensive Quality Control Plan to be utilized by Proposer as a self-monitoring tool, which will ensure that the required Program Services are provided as specified in: Appendix A (Sample Subaward), Exhibit A (Statement of Work); and, Appendix A (Sample Subaward), Exhibit A (Statement of Work), Attachment 2 (Performance Requirements Summary Chart).

**7.9.8.2** At a minimum, the following factors shall be included in the Quality Control Plan, and Proposer shall clearly identify and label each such factor in its Plan (highlight, tab, etc.):

**7.9.8.2.1** Activities to be monitored to ensure compliance with those requirements listed in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Attachment 2 (Performance Requirements Summary Chart).

- 7.9.8.2.2 Monitoring methods to be used.
- 7.9.8.2.3 Frequency of monitoring.
- 7.9.8.2.4 Samples of forms to be used in monitoring.
- 7.9.8.2.5 Title/level and qualifications of personnel performing monitoring functions.
- 7.9.8.2.6 Documentation methods of all monitoring results, including any corrective action taken.

7.9.8.3 Proposer shall provide its response in Section E (Proposer’s Quality Control Plan) of the Business Component.

**7.9.9 Section F (Proposer’s Green Initiatives)**

7.9.9.1 Proposer shall describe its plan to comply with the green requirements described in Appendix A (Sample Subaward), Exhibit A (Statement of Work), Section 11.0 (Green Initiatives). Describe Proposer’s current environmental policies and practices and those proposed to be implemented during the term of the Subaward.

7.9.9.2 Responses such as “Proposer will follow the protocols and procedures described in Appendix A (Sample Subaward), Exhibit A (Statement of Work)”, “Proposer will provide all Service Categories in accordance with the requirements noted in Appendix A (Sample Subaward), Exhibit A (Statement of Work)”, etc. are not a valid response and will be deemed as “non-responsive”. County may reject/disqualify the Proposal when such a determination is made.

7.9.9.3 Proposer shall provide its response in Section F (Proposer’s Green Initiatives) of the Business Component.

**7.9.10 Section G (Business Component Required Forms)**

7.9.10.1 Proposer shall complete the Appendix D (Required Forms) Forms listed in Subparagraph 7.9.10.3 by providing responses to each Item on these Forms, and such responses shall address the information being requested. When any requested information does not

apply, Proposer shall respond to that item by indicating “Not Applicable” as its response. Proposer shall not leave any item blank/unanswered. Proposer shall adhere to all of the instructions provided in Appendix D (Required Forms).

**7.9.10.2** If Proposer’s response to the information requested on these Forms indicates non-compliance with County’s requirements, the Proposal may be disqualified for non-responsiveness and rejected at County’s sole discretion. For example, if Proposer’s response to any of the items noted on the certification in Appendix D (Required Forms), Form D8 (Proposer’s Equal Employment Opportunity Certification) is “No” then County may deem the Proposal to be non-responsive and it may be rejected.

**7.9.10.3** Proposer shall complete all of the following Forms:

**7.9.10.3.1** Appendix D (Required Forms), Form D5 (Certification of No Conflict of Interest)

**7.9.10.3.2** Appendix D (Required Forms), Form D6 (Familiarity with County’s Lobbyist Ordinance Certification)

**7.9.10.3.3** Appendix D (Required Forms), Form D7 (Preference Program Consideration)

**7.9.10.3.4** Appendix D (Required Forms), Form D8 (Proposer’s Equal Employment Opportunity Certification)

**7.9.10.3.5** Appendix D (Required Forms), Form D9 (Attestation of Willingness to Consider GAIN/GROW Participants)

**7.9.10.3.6** Appendix D (Required Forms), Form D10 (County of Los Angeles Contractor Employee Jury Service Program Certification and Application for Exception)

**7.9.10.3.7** Appendix D (Required Forms), Form D19 (Charitable Contributions Certification)

**7.9.10.3.8** Appendix D (Required Forms), Form D20 (Certification of Compliance with County’s Defaulted Property Tax



Reduction Program)

**7.9.10.3.9** Appendix D (Required Forms), Form D21 (Compliance with County's Zero Tolerance Human Trafficking Policy)

**7.9.10.3.10** Appendix D (Required Forms), Form D23 (Compliance with Fair Chance Employment Hiring Practices Certification)

**7.9.10.3.11** Appendix D (Required Forms), Form D24 (Exhibit BB, Attachment 1 RN-DBE Instructions)

**7.9.10.3.12** Appendix D (Required Forms), Form D25 (MTA – Required Certificate for Lobbying)

**7.9.10.3.13** Appendix D (Required Forms), Form D26 (MTA – Certification for Suspension and Debarment)

**7.9.10.3.14** Appendix D (Required Forms), Form D27 (Proposed Budget)

**7.9.10.4** **Missing and/or incomplete Forms may subject the Proposal to disqualification at County's sole determination.**

**7.9.10.5** Proposer shall provide all of the Forms identified above in the order listed above in Section G (Business Component Required Forms) of the Business Component.

## **7.10 Proposal Format – Cost Component**

**7.10.1** The content and sequence of the Cost Component must be as follows:

**7.10.1.1** Cost Component Cover Page

**7.10.1.2** Table of Contents

**7.10.1.3** Section A (Proposed Program Services)

**7.10.1.4** Section B (Proposed Budget)

**7.10.1.5** Section C (Budget Narrative)

**7.10.2 Cost Component Cover Page**

**7.10.2.1** Identify this part of the Proposal as the Cost Component and include the RFP title, RFP number, and Proposer's name.

**7.10.3 Table of Contents**

**7.10.3.1** The table of contents must be a comprehensive and sequential listing of the material included in the Proposal. This listing must present a clear definition of the material, identified by sequential page numbers and by Section and Subsection reference numbers. Use one of the following methods when preparing the table of contents:

**7.10.3.1.1** Method 1 (for Sections only): Section [Section letter] (Section title) Page [number] (e.g., Section A [Proposed Program Services] Page 1).

**7.10.3.1.2** Method 2 (for Sections with Subsections): Not applicable for this Cost Component.

**7.10.4 Section A (Proposed Program Services)**

**7.10.4.1 Subsection A.1 (Independent Price Determination)**

**7.10.4.1.1** Proposer shall complete Appendix D (Required Forms), Form D12 (Certification of Independent Price Determination and Acknowledgement of Request for Proposals Restrictions) in accordance with the instructions provided therein. **A missing and/or incomplete Form may subject the Proposal to disqualification at County's sole determination.**

**7.10.4.1.2** Proposer shall provide the completed Appendix D (Required Forms), Form D12 (Certification of Independent Price Determination and Acknowledgement of Request for Proposals Restrictions) in Section A (Proposed Program Services), Subsection A.1 (Independent Price

Determination) of the Cost Component.

**7.10.4.1.3** **Missing and/or incomplete Forms may subject the Proposal to disqualification at County's sole determination.**

**7.10.4.1.4** Proposer shall provide all of the completed Forms in the order listed above in Section A (Proposed Program Services), Subsection A.2 (Proposed Program Services) of the Cost Component.

**7.10.5 Section B (Proposed Budget)**

**7.10.5.1** Proposer shall complete the following Forms:

**7.10.5.1.1** Appendix D (Required Forms), Form D27 (Proposed Budget)

**7.10.5.2** Accurately complete each of these Forms in accordance with the requirements provided therein, in adherence with the requirements provided in Appendix A (Sample Subaward), and as directed below:

**7.10.5.2.1** Budget shall reflect Proposer's anticipated costs and funding needed to provide Services for all Supervisorial Districts.

**7.10.5.2.2** Budget shall identify all personnel Staffing titles are listed in Appendix A (Statement of Work), Paragraph 6.3 Subrecipient's Personnel.

**7.10.5.2.3** Budget shall reflect that the minimum required TSP program match contribution. Based on the anticipated annual projected funding of **\$200,000**, at minimum, the budget should reflect a match of **\$47,500.00**.

**7.10.5.2.4** Budget Narrative. Proposer shall submit a Budget Narrative which:

**7.10.5.2.4.1** Details of each budgeted line item listed in Appendix D (Required Forms), Form D27 (Proposed Budget).

**7.10.5.2.4.2** Follows the order listed in the Budget Summary.

**7.10.5.2.4.3** Provides a formula for each line item budgeted including grant, match, non-match and grant related income.

**7.10.5.2.4.4** Identifies all paid personnel, including Lower Tier Subrecipients by name (according to the staffing titles listed in Appendix A (Statement of Work), Paragraph 6.3, Subrecipient's Personnel.

**7.10.5.2.4.5** Illustrates how all costs were determined, how it will meet the match requirement and how budgeted items are reasonable and program related.

**7.10.5.3** **Missing and/or incomplete Forms may subject the Proposal to disqualification at County's sole determination.**

**7.10.5.4** Proposer shall provide all of the completed Forms in the order listed above in Section B (Proposed Budget) of the Cost Component.

#### **7.10.6 Section C (Budget Narrative)**

**7.10.6.1** Proposer shall provide a written narrative explaining the reasonableness and necessity of each item of cost that is included in the following completed Forms:

**7.10.6.1.1** Appendix D (Required Forms), Form D27. (Proposed Budget)

**7.10.6.2** Proposer shall Illustrate how all costs were determined, how it will meet the match requirement and how budgeted items are reasonable and program related.

**7.10.6.3** Proposer shall provide its response in Section C (Budget Narrative) of the Cost Component.

## **7.11 Proposal Submission**

### **7.11.1 Notice of Intent to Submit Proposal**

**7.11.1.1** In an effort to plan the evaluation portion of this solicitation, County requests Prospective Proposer that intends to submit a Proposal to complete Appendix O (Notice of Intent to Submit Proposal) and submit it to County by e-mail no later than September 27, 2022 by 2:00 p.m. (PT) using the following e-mail address: [tsp2223rfp@ad.lacounty.gov](mailto:tsp2223rfp@ad.lacounty.gov).

**7.11.2** The Proposal shall only be submitted in an electronic format in the form of a clearly legible PDF/scanned document(s), which shall be an exact representation of the Proposal (i.e., no pages shall be missing or misplaced, etc.). **Proposer shall submit its Proposal using any of the following methods: e-mail or USB.** The Proposal shall be submitted to County by the final Proposal due date and time.

### **7.11.3 E-mail Submission**

Proposer shall submit an electronic version of the Proposal as a PDF document(s) to the following e-mail address: [tsp2223rfp@ad.lacounty.gov](mailto:tsp2223rfp@ad.lacounty.gov). Include the following text in the subject line: NF-TSP-2223 RFP Proposal for *Proposer's name*.

**7.11.3.1** It may be necessary to submit the Proposal as multiple PDF documents in multiple e-mails in the event that the full Proposal cannot be submitted as one file due to size restrictions imposed by internet service providers. Proposer shall include clear descriptions of the content(s) of each.

### **7.11.4 USB Submission**

**7.11.4.1** Proposer shall submit an electronic version of the Proposal saved as a PDF document(s) on thumb drives/flash drives. When submitting the Proposal using USBs, Proposer shall submit at least two (2) separate USB thumb drives/flash drives each containing the same copy of its Proposal.

**7.11.4.2** Effective March 16, 2020, all County of Los Angeles offices are closed to the public until further notice. Delivery of the Proposal on USB shall only be done using methods such as the United States Postal service, FedEx, UPS, etc. Submit the Proposal to the following address:

County of Los Angeles  
Aging and Disability  
Contracts Management Division  
Attention: NF-TSP-2223 RFP  
510 S. Vermont Avenue, 11<sup>th</sup> floor  
Los Angeles, CA 90020

**7.11.4.3** At any time prior to the final Proposal due date and time, the Proposal may be submitted using this method during County's normal business hours (Monday through Friday, during the hours of 8:00 a.m. to 5:00 p.m., not including County recognized holidays). If a late submission is delivered by postal service, it will be returned unopened to Proposer or Proposer's agent. If costs will be incurred by County for returning a late submission, then County will contact Proposer and will dispose of the Proposal (unless instructed otherwise by Proposer who will make alternate arrangements to obtain its Proposal).

#### **7.11.5 Electronic Files Shall Be Free from Defect**

**7.11.5.1** Proposer accepts sole responsibility for ensuring that the Proposal submitted as an electronic PDF/scanned document(s) or USBs are free from defects and can be accessed by County (e.g., the USBs shall not be corrupted, etc.). When County cannot access the Proposal, it may be rejected and deemed non-responsive.

**7.11.6** It is the sole responsibility of Proposer to ensure that its Proposal is received by County no later than the final Proposal due date and time. Proposer shall bear all risks associated with delays in delivery by any person or entity, including the United States postal service, FedEx, UPS, etc. Any Proposal received after the final Proposal due date and time will not be accepted and will not be evaluated.

#### **7.12 Firm Offer/Withdrawal of Proposal**

**7.12.1** The Proposal shall be a firm and final offer and may not be withdrawn for a period of two hundred seventy (270) days following

the final Proposal due date and time.

- 7.12.2** Until the final Proposal due date and time, Proposer may correct errors in its Proposal by submitting another complete Proposal (i.e., e-mailed, and two (2) electronic USB versions) with the mistakes corrected. Proposer shall provide a written statement signed by its Authorized Representative indicating its intent to withdraw its original Proposal and re-submit a revised Proposal. Proposer shall include this written/signed statement when submitting the revised/corrected Proposal. Revised Proposals will not be accepted once the deadline for submission of Proposals has passed.

## **8.0 SELECTION PROCESS AND EVALUATION CRITERIA**

### **8.1 Selection Process**

- 8.1.1** County reserves the sole right to judge the contents of the Proposals submitted pursuant to this RFP and to review, evaluate, and select the Successful Proposal(s). The selection process will begin with receipt of the Proposal on the final Proposal due date and time indicated in Subparagraph 7.3 (RFP Timetable). Proposals which demonstrate Proposer's adherence to the Minimum Requirements as verified by County will be evaluated by an Evaluation Team.

#### **8.1.2 Adherence to Minimum Requirements (Pass/Fail)**

- 8.1.2.1** County shall review Proposer's completed Appendix D (Required Forms), Form D1 (Proposer's Organization Questionnaire, Affidavit, and Community Business Enterprise Information) and determine if Proposer meets the Minimum Requirements as outlined in Paragraph 3.0 (Minimum Requirements).
- 8.1.2.2** Proposer's failure to comply with the Minimum Requirements may eliminate its Proposal from any further consideration. County reserves the right to waive inconsequential disparities or any informalities in a Proposal if the sum and substance of the Proposal is present.
- 8.1.2.3** If County determines that Proposer has met and passed the Minimum Requirements (i.e., Pass/Fail Review) then the Proposal will be evaluated for scoring by the Evaluation Team.

### **8.1.3 Composition of Evaluation Team**

**8.1.3.1** Evaluation of the Proposals, which pass the Minimum Requirements review, will be completed by an Evaluation Team selected by AD. This Evaluation Team may include individuals from any of the following fields, which include but are not limited to: contract development/administration, program/planning operations, finance/accounting, and/or monitoring/compliance operations.

### **8.1.4 Evaluation of the Proposal**

**8.1.4.1** The Evaluation Team will evaluate the Proposals using the evaluation approach described in this solicitation. All Proposals will be evaluated based on the criteria listed in this Paragraph 8.0. County may, at its sole discretion, invite Proposers being evaluated to make a verbal presentation.

#### **8.1.4.2 Clarification of Proposal Elements**

**8.1.4.2.1** County may, at its sole option, contact Proposer(s) for clarification of submitted information.

#### **8.1.4.3 Proposal Score**

**8.1.4.3.1** Qualifying Proposals that pass the Minimum Requirements review as described in Subparagraph 8.1.2 (Adherence to Minimum Requirements (Pass/Fail)) will be evaluated and scored using a numerical point value. The Evaluation Team will use an evaluation tool containing rating criteria to determine the score of the Proposal. The maximum score that a Proposal can receive is 10,000 points. These points are divided between the Business Component and the Cost Component. The Business Component is worth a maximum of 6,000 points and the Cost Component is worth a maximum of 4,000 points.

**8.1.4.3.2** The final score for each Proposal will be used to rank the Proposals from highest to lowest. In the event that multiple



Proposals receive the same score and rank, County reserves the right to select Proposals that are determined by County to best meet the needs of County.

#### **8.1.4.4 Missing Forms**

**8.1.4.4.1** In the event that Proposer is selected to receive a Subaward and it did not submit a Form(s) as part of its Proposal, County will not recommend Proposer to the Board of Supervisors for the Subaward unless/until Proposer has submitted the proper Form(s) as directed by County (i.e., Successful Proposer shall submit any missing Form to County prior to recommendation for the Subaward).

#### **8.1.5 Prospective Subrecipient(s)**

**8.1.5.1** County retains the right to select a Proposal other than the Proposal receiving the highest number of points if County determines, in its sole discretion, that another Proposal is the most overall qualified, cost-effective, responsive, responsible, and best meets the needs of County.

**8.1.5.2** Through this RFP process, County intends to select Successful Proposals which demonstrate that Proposers meet the qualifications, standards, and capacity requirements outlined in this solicitation document and can provide Services to Clients pursuant to the requirements outlined in Appendix A (Sample Subaward), Exhibit A (Statement of Work). Altogether, County anticipates selecting approximately one (1) Successful Proposal for the agreed-upon Services which shall be provided throughout the geographical boundaries of Los Angeles County.

**8.1.5.3** County retains the right to modify the number of Proposals to be selected when such selection best meets County's planning and service area needs.

**8.1.5.4** After Successful Proposer has been selected, County and Successful Proposer will negotiate a Subaward for submission to the Board of Supervisors for its consideration and possible approval. County may negotiate modifications of the Successful Proposal to

ensure that all necessary Program requirements are met prior to award of the Subaward. Such negotiations may include but are not limited to the following items: units of Services, Service Categories, etc. If a satisfactory Subaward cannot be negotiated, County may, at its sole discretion, begin Subaward negotiations with the next qualified Proposer who submitted a Proposal, as determined by County. The recommendation to award a Subaward will not bind the Board of Supervisors to award a Subaward to the Prospective Subrecipient.

## **8.2 Intentionally Omitted**

## **8.3 Disqualification Review**

**8.3.1** A Proposal may be disqualified from consideration when County determines it is a non-responsive Proposal at any time during the review/evaluation process. A Proposal may also be disqualified due to a determination of Proposer's non-responsibility in accordance with Subparagraph 5.9 (Determination of Proposer Responsibility). If County determines that the Proposal is disqualified due to non-responsiveness and/or non-responsibility, County shall notify Proposer in writing (written determination of non-responsiveness/non-responsibility). In this written determination of non-responsiveness/non-responsibility, County will provide Proposer an opportunity to request a Disqualification Review within a specified timeframe.

**8.3.2** Upon receipt of the written determination of non-responsiveness/non-responsibility, Proposer may submit a written request for a Disqualification Review within the timeframe specified in the written determination of non-responsiveness/non-responsibility.

**8.3.3** A request for a Disqualification Review shall satisfy all of the following criteria:

**8.3.3.1** The request for a Disqualification Review is submitted timely (i.e., by the date and time specified in the written determination of non-responsiveness/non-responsibility).

**8.3.3.2** The request for a Disqualification Review asserts that County's determination of disqualification due to non-responsiveness/non-responsibility was erroneous (e.g. factual errors, etc.) and provides factual support on each ground asserted as well as copies of all documents and other material that support the

assertions.

**8.3.4** At County's sole determination, the request for a Disqualification Review may be denied if the request does not meet all of the criteria listed in Subparagraph 8.3.3. The Disqualification Review shall be completed by County and a written determination shall be provided to the requesting Proposer prior to the conclusion of the evaluation process. The results of the Disqualification Review are final and no further appeals will be allowed.

#### **8.4 Business Component Evaluation and Criteria (6,000 Maximum Points)**

##### **8.4.1 Proposer's Qualifications (1,800 Maximum Points)**

###### **8.4.1.1 Proposer's Background and Experience (200 Maximum Points)**

**8.4.1.1.1** Proposer will be evaluated on its experience and capacity as a corporation or other entity to perform the required Services based on the information provided in Subparagraph 7.9.6.2 (Subsection C.1 [Proposer's Background and Experience]).

###### **8.4.1.2 Proposer's Background and Experience – References (900 Maximum Points)**

**8.4.1.2.1** Proposer will be evaluated on the verification of references based on the information provided in Subparagraph 7.9.6.3 (Subsection C.2 [Proposer's References]). Each reference will be evaluated and scored individually and the maximum possible points available for each reference is 300 points. Therefore, the total maximum points for this Subsection C.2 is worth 900 points. In the event that a reference's point of contact cannot be reached within three (3) attempts by County or Contact does not respond to County's request within the timeframe designated by County, Proposer shall receive zero (0) points for the scoring of that reference.

**8.4.1.2.2** In addition to the references provided, County will also review County's Contract

Database and Contractor Alert Reporting Database, if applicable; these databases provide vendor's past performance history on County and other contracts. This portion of the evaluation may result in point deductions pursuant to the County of Los Angeles Contractor Alert Reporting Database Manual. Altogether, the reviews of County's database(s) may result in point deductions up to one hundred percent (100%) of the total points awarded in this evaluation category (i.e., **this review may result in a maximum of 900 points that may be deducted under this evaluation criteria.**). If the maximum number of **900** points are deducted as a result of the reviews of County's database(s) then the Proposal may be disqualified in its entirety, deemed non-responsive, and it may not be evaluated further.

**8.4.1.2.3** The Proposal will also be evaluated based on a review of Proposer's list of expired and terminated contracts. Such review will be conducted to determine the significance of the termination of any contracts. **This review may result in a maximum of 100 points that may be deducted under this evaluation criteria.**

**8.4.1.3 Financial Capability (700 Maximum Points)**

**8.4.1.3.1** The Proposal will be evaluated to determine Proposer's financial capability as provided in Subparagraph 7.9.6.4 (Subsection C.3 [Financial Capability]). County shall review Proposer's financial capability using the financial criteria set forth by the County of Los Angeles Department of the Auditor-Controller and the information/documentation provided in the Proposal.

**8.4.1.4 Proposer's Pending Litigation and Judgments (100 Maximum Possible Point Deductions)**

**8.4.1.4.1** The Proposal will be evaluated to determine the significance of any litigation or judgments pending against Proposer and/or its principals as provided in Subparagraph 7.9.6.5 (Subsection C.4 [Proposer's Pending Litigation and Judgments]). **This review may result in a maximum of 100 points that may be deducted under this evaluation criteria.**

**8.4.2 Proposer's Approach to Providing Required Services (3,900 Maximum Points)**

**8.4.2.1** For each of the evaluation areas identified below, the Proposal will be evaluated and scored based on the methodology Proposer shall use to meet County's requirements as provided in Subparagraph 7.9.7 (Section D [Proposer's Approach to Provide Required Services]). The maximum points for each evaluation area include:

**8.4.2.1.1 Ability to meet TSP Services Objectives (1,000 Maximum Points)**

**8.4.2.1.2 Qualifications of Proposer's Personnel (800 Maximum Points)**

**8.4.2.1.3 Proposer's Service Areas and Objectives – (200 Maximum Points)**

**8.4.2.1.4 Proposer's Target Population (500 Maximum Points)**

**8.4.2.1.4 Program Services and operational Processes- (600 Maximum Points)**

**8.4.2.1.5 Client Management and Database Systems – (800 Maximum Points)**

**8.4.3 Proposer's Quality Control Plan (200 Maximum Points)**

**8.4.3.1** The Proposal will be evaluated and scored based on Proposer's ability to establish and maintain a complete Quality Control Plan to ensure the requirements of Subaward are provided as specified. Evaluation of the Quality Control Plan shall cover the proposed monitoring system of all services listed Appendix A (Sample Subaward), Exhibit A (Statement of Work),

Attachment 2 (Performance Requirements Summary Chart) as provided in Subparagraph 7.9.8 (Section E [Proposer's Quality Control Plan]).

**8.4.4 Proposer's Green Initiatives (50 Maximum Points)**

**8.4.4.1** The Proposal will be evaluated and scored based on Proposer's current environmental policies and practices as well as those proposed to be implemented during the term of the Subaward as provided in Subparagraph 7.9.9 (Section F [Proposer's Green Initiatives]).

**8.4.5 Required Forms and Documentation (50 Maximum Points)**

**8.4.5.1** The proposal will be evaluated based on Proposer's submission and completion of each required form and documentation as noted in Subparagraph 7.9.10 (Section G [Required Forms and Documentation]). Each form will be reviewed for completeness (all requested information is addressed, no items are left blank/unanswered); compliance with County's requirements and instructions; and, validity (i.e., the documentation noted in Appendix D Required Forms and Documentation), Part II (Required Documentation) shall be current.

**8.4.5.2** In the event that Proposer does not submit a form and/or documentation, County shall deduct ten (10) points for each missing form or document. The total points will be deducted from the Business Component score.

**8.5 Cost Component Evaluation and Criteria (4,000 Maximum Points)**

**8.5.1 Proposed Program Services (2,500 Maximum Points)**

**8.5.1.1 Cost Effectiveness of Unit Rates (2,150 Maximum Points)**

**8.5.1.1.1** The Proposal will be evaluated on the reasonableness of budgeted costs and how budgeted costs will contribute to the overall Services plan of the Proposer. The lowest cost unit rate will be determined, and all other Proposals will be compared to the Proposal with the lowest cost unit rate. Points will be

awarded to the other Proposals in proportion to the Proposal with the lowest cost unit rate. Should one or more Proposers request and be granted the Local Small Business Enterprise Preference, Social Enterprise Preference, or Disabled Veteran Business Enterprise Preference, the lowest cost unit rate will be determined as follows:

**8.5.1.1.1** Fifteen percent (15%) of the lowest cost unit rate will be calculated in order to determine the Preference Amount. The Preference Amount will be deducted from the unit rate cost for Proposer(s) who requested and were granted a Preference. This would effectively decrease the unit rate cost for Proposer who qualifies to receive the Preference (only for purposes of determining the lowest cost unit rate).

**8.5.1.1.2** In no case shall any Preference be combined to exceed fifteen percent (15%) of the unduplicated Client cost for Proposer who meets the specifications for the Preference (i.e., when Proposer requests and is certified under more than one (1) of the Preference Programs, only one (1) Preference of fifteen percent (15%) will be applied to the Proposal).

**8.5.1.2 Proposer's Match (350 Maximum Points)**

**8.5.1.2.1** The Proposal will be evaluated based on the level of match that Proposer will provide above the minimum required match contribution. Proposals will be scored based on how much match contribution is reflected in excess of the required annual match of **\$47,500.00**. Allowable forms of Match Contributions

include Match Cash Contributions and Match In-Kind Contributions, as described in Appendix A, Sample Subaward, Subparagraph 5.12.3, "Forms of Match Contributions."

## **8.5.2 Proposed Budget (800 Maximum Points)**

**8.5.2.1** The Proposal will be evaluated and scored based on the completed Appendix D (Required Forms), Form D27 (Proposed Budget) and Appendix D (Required Forms), as provided in Subparagraph 7.10.5 (Section B [Proposed Budget]).

## **8.5.3 Budget Narrative (700 Maximum Points)**

**8.5.3.1** The budget narrative will be evaluated and scored based on its adherence to the requirements as provided in Subparagraph 7.10.6 (Section C [Budget Narrative]).

## **8.6 Intentionally Omitted**

## **8.7 County's Proposed Contractor Selection Review**

### **8.7.1 County's Debriefing Process**

**8.7.1.1** Upon completion of the evaluation and selection of the Successful Proposer(s), County shall notify the non-selected Proposers in writing that County is entering negotiations with Successful Proposer. Upon receipt of the letter, any non-selected Proposer may submit a written request for a debriefing within the timeframe specified in County's letter. A request for a debriefing may, in County's sole discretion, be denied if the request is not received within the specified timeframe.

**8.7.1.2** The purpose of the debriefing is to compare the non-selected Proposer's Proposal to the solicitation document with the evaluation document. Non-selected Proposer shall be debriefed only on its Proposal. Because Subaward negotiations are not yet complete, Proposals from other Proposers shall not be discussed, although County may inform non-selected Proposer of its relative ranking.

**8.7.1.3** If non-selected Proposer is not satisfied with the results of the debriefing, County will instruct non-selected Proposer of the manner and timeframe in which it must



notify County of its intent to request a Proposed Contractor Selection Review as noted in Subparagraph 8.7.2 (Proposed Contractor Selection Review).

## **8.7.2 Proposed Contractor Selection Review**

**8.7.2.1** If non-selected Proposer is not satisfied with the results of the debriefing, County will inform non-selected Proposer of its right to request a Proposed Contractor Selection Review. County will provide non-selected Proposer the Notice of Intent to Request a Proposed Contractor Selection Review form and will instruct non-selected Proposer on the procedures to complete and submit the form to County within the designated timeframe. A request for a Proposed Contractor Selection Review may be denied, in County's sole discretion, if the Notice of Intent to Request a Proposed Contractor Selection Review is not received within the specified timeframe.

**8.7.2.2** Non-selected Proposer that has timely submitted a Notice of Intent to Request a Proposed Contractor Selection Review as described in Subparagraph 8.7.2.1 may subsequently submit a written request for a Proposed Contractor Selection Review in the manner and timeframe as specified by County.

**8.7.2.3** A request for a Proposed Contractor Selection Review may be denied, in County's sole discretion, if the request does not satisfy all of the following criteria:

**8.7.2.3.1** The request for a Proposed Contractor Selection Review is submitted timely (i.e., by the date and time specified by County).

**8.7.2.3.2** The person or entity requesting a Proposed Contractor Selection Review asserts in appropriate detail with factual reasons one or more of the following grounds for review:

**8.7.2.3.2.1** County materially failed to follow procedures specified in its solicitation document, including: failure to correctly apply the standards for reviewing the

Proposal format requirements; failure to correctly apply the standards and/or follow the prescribed methods for evaluating the Proposals as specified in the solicitation document; or use of evaluation criteria that were different from the evaluation criteria disclosed in the solicitation document.

**8.7.2.3.2.2** County made identifiable mathematical or other errors in evaluating Proposals, resulting in Proposer receiving an incorrect score and not being selected as the recommended Subrecipient.

**8.7.2.3.2.3** A member of the Evaluation Team demonstrated bias in the conduct of the evaluation.

**8.7.2.3.2.4** Another basis for review as provided by State or Federal law.

**8.7.2.3.3** The request for a Proposed Contractor Selection Review sets forth sufficient detail to demonstrate that, but for County's alleged failure, Proposer would have been the lowest cost and most responsive and responsible Proposal or the highest-scored Proposal, as the case may be.

**8.7.2.4** Upon completing the Proposed Contractor Selection Review, County shall issue a written determination to non-selected Proposer within a reasonable time following receipt of the request for a Proposed Contractor Selection Review and always before the date the Subaward recommendation is to be heard by

the Board of Supervisors. The written determination shall also instruct non-selected Proposer of the manner and timeframe for requesting a County Independent Review as described in Subparagraph 8.8 (County Independent Review).

## **8.8 County Independent Review**

- 8.8.1** Upon receipt of County's written determination in response to the Proposed Contractor Selection Review, non-selected Proposer who is not satisfied with this written determination may submit a written request for a County Independent Review in the manner and timeframe specified by County.
- 8.8.2** The request for a County Independent Review may be denied, in County's sole discretion, if the request does not satisfy all of the following criteria:
  - 8.8.2.1** The request for a County Independent Review is submitted timely (i.e., by the date and time specified by County).
  - 8.8.2.2** The person or entity requesting the County Independent Review has limited the request to items raised in the Proposed Contractor Selection Review as listed in Subsection 8.7.2 (Proposed Contractor Selection Review).
- 8.8.3** Upon completion of the County Independent Review, the County of Los Angeles Internal Services Department will forward the final report to County and County will provide a copy of the final written determination to non-selected Proposer.